



*Promoting Excellence in Diabetes Care*



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NATIONAL ASSOCIATION OF DIABETES CENTRES

# MEMBERS INFORMATION PACKAGE

[www.nadc.net.au](http://www.nadc.net.au)

# WELCOME TO NADC

I am delighted to extend a warm welcome to your organisation on becoming a member of the National Association of Diabetes Centres (NADC).

This year, as we celebrate a significant milestone of 30 years, the NADC continues to be at the forefront of excellence in diabetes care. Our commitment is unwavering in promoting and implementing strategies to enhance the quality of care for individuals with, or at risk of, diabetes. Your service's decision to join our collaborative network of organisations is a testament to your dedication to improving diabetes care throughout Australia.

Since my involvement with the NADC began in 2007, initially as a steering committee member, I have been continually inspired by our members' remarkable dedication and energy. This collective drive has led to the development and execution of impactful activities and resources, significantly contributing to the advancement of diabetes care. The journey from those early days to now has been incredible, witnessing many of our member centres' aspirations come to fruition. The NADC's growing recognition and support across the diabetes care sector in Australia clearly indicates our collective achievements and the positive impact we have made.

Included in this information package are details of the NADC's ongoing initiatives and the numerous opportunities available to member organisations, regardless of size. These include quality improvement activities aimed at effecting lasting and positive changes within your local service delivery and on a national scale. We encourage you and your organisation to fully engage with all the NADC offers. By participating in our projects and sharing information about your service's innovative models of care, tools, and initiatives, you contribute to our shared goal of enhancing diabetes care.

The NADC is committed to fostering a supportive environment through collaboration, innovation, information sharing, and integration. We are thrilled to have you join our team of dedicated professionals working tirelessly to improve the standard of care for people living with diabetes.

Once again, welcome to the NADC family. We look forward to your active participation and the valuable contributions your organisation will bring to our collective efforts in advancing diabetes care in Australia.

**Welcome to the NADC family!**



A handwritten signature in black ink, appearing to read 'Natalie Wischer'.

**Natalie Wischer OAM**  
Chief Executive Officer

WELCOME

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## CONTACT US

The NADC team are dotted all across Australia and the world. To ensure the most appropriate person answers your questions, we ask you to contact us via one of the many options below.



Website      [nadc.net.au](http://nadc.net.au)



Phone      03 9081 3015



Email      [admin@nadc.net.au](mailto:admin@nadc.net.au)



Facebook      [/NADCAustralia](https://www.facebook.com/NADCAustralia)



Instagram      [@nadcaus](https://www.instagram.com/nadcaus)



Twitter      [/NADCAustralia](https://twitter.com/NADCAustralia)



LinkedIn      [/company/NADCAustralia](https://www.linkedin.com/company/NADCAustralia)



YouTube      NADC Australia



Newsletter      [Click Here](#) or type in the following URL: [nadc.net.au/newsletters/](http://nadc.net.au/newsletters/)

## ABOUT NADC

The National Association of Diabetes Centres (NADC) is a national collective of organisations that are involved either directly or indirectly in diabetes services and care. The NADC was established to explore mechanisms and implement strategies for improving the standard of care for people with, or at risk of diabetes. NADC member organisations take a leadership role in developing the appropriate networks in their areas in order to achieve this outcome.

## NADC GOVERNANCE

The NADC was an organisation established in 1994 by the Australian Diabetes Society (ADS) and the Australian Diabetes Educators Association (ADEA). The two incorporated professional organisations held joint responsibility of the NADC until June 2014. The ADS now holds sole responsibility for its operations and the NADC is a division of the ADS.

## NADC VISION

To improve the ability of diabetes services to deliver better health outcomes for all people with, or at risk of diabetes, and to promote strategies for the management as well as the prevention of complications.

## NADC GOAL

To facilitate and promote improved standards of diabetes care through the implementation of evidence-based policies and procedures. The development of national standards and practice of auditing and benchmarking activities are vital to achieving this goal.

## NADC OBJECTIVES

- To increase access to information and networking opportunities among diabetes services that are focussed on the provision of quality care for people with diabetes
- To promote higher standards of care: benchmarking, quality assurance, research, accreditation
- To develop policies and procedures in delivering the highest quality of care and education
- To encourage and support specialist diabetes services to work with non-diabetes health professionals to optimise the delivery and standards of diabetes care
- To provide support for smaller diabetes services in regional, rural and remote communities
- To provide support to primary care, pharmacy and allied health practitioners

## BENEFITS OF NADC MEMBERSHIP

Linking diabetes services throughout Australia in a formal network is assisting to:

- Increase the flow of information and collaboration between specialist services
- Establish collaborative service networks with non-specialist service providers
- Provide a means to standardise and offer continuing professional education and training programs for diabetes nationally to improve the accessibility and standardisation of diabetes care
- Collect and collate diabetes information data
- Disseminate improved standards, methods and models of diabetes care
- Improve access to diabetes resources through the member only section of the website at [www.nadc.net.au](http://www.nadc.net.au)



### MEMBER BENEFITS

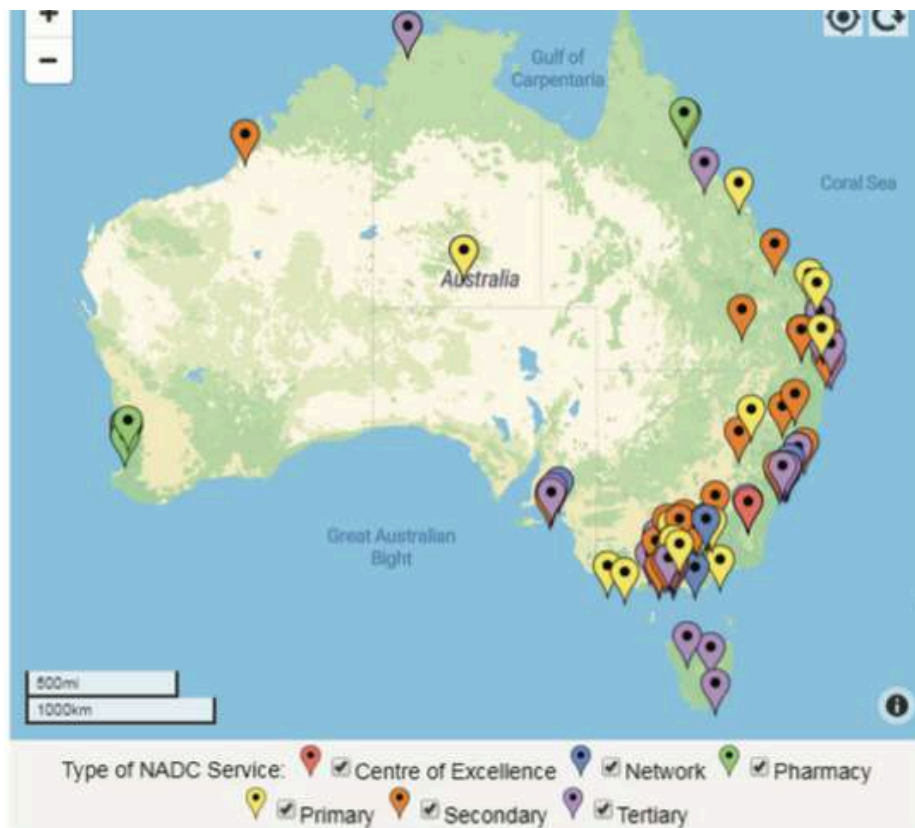
✓ Resources	✓ Advocacy
✓ Education	✓ Collaboration
✓ Quality Improvement	✓ Funding

[nadc.net.au/membership](http://nadc.net.au/membership)



## NADC WEBSITE

The NADC website can be accessed at [nadc.net.au](http://nadc.net.au). The website provides updates on all NADC programs, and resources and offers a range of other helpful information for your diabetes service. You can also access the NADC member services interactive map, enabling your organisation to connect and collaborate with other NADC member services.



Membership with the NADC provides your organisation with access to the 'member only' area of the NADC website. This section of the website provides:

- Video and slide presentations from past Australasian Diabetes Advancements and Technologies Summit (ADATS), Best Practice in Diabetes Care (BPDC), Primary Care Diabetes Summit (PDCS) and Australasian Diabetes Congress (ADC) symposiums
- Access to presentations and webinars on diabetes and related topics from across Australia
- Organisational resources such as position descriptions for diabetes services
- Quality improvement resources and tools

To access the NADC website please visit: [nadc.net.au](http://nadc.net.au)

Membership passwords are only accessible to **current financial members** of NADC. Membership forms are available [HERE](#).

NADC encourages all member services to keep their organisations information up to date by completing the following survey annually, or when there are any changes to service provision. This survey has also been developed to facilitate the extension and usefulness of the NADC interactive map. [CLICK HERE](#) to access survey.

## PROMOTE NADC

We encourage you to promote the NADC to your broader health professional community. Member services are actively encouraged and supported to achieve best practice in diabetes care no matter the size of their organisation. From tertiary services, to pharmacy services, all the way to small rural primary health care services, NADC plays a vital role in setting standards of diabetes care.

If you would like to share more information about NADC within your organisation or local region, please get in touch and we can provide you with a PowerPoint presentation for your use.

We have a series of e-signatures that can be added to your organisations email signature. For more information and the style guide, please click the following link: [nadc.net.au/member-section/promote-nadc/](http://nadc.net.au/member-section/promote-nadc/)



**National Association of Diabetes Centres member**

[www.nadc.net.au](http://www.nadc.net.au)

*Example of the e-signature for member centres.*

## COMMUNICATION

Communication to member services continues to be an essential part of the NADC. Bi-monthly member and industry newsletters are sent via email using MailChimp which allows NADC to track newsletter statistics. The NADC is also sharing content via LinkedIn, Twitter and Facebook posts of important updates and member benefits. Further work is underway to promote the NADC's benefits to non-member organisations.



# NADC STRATEGIC FOCUS 2021-2024



## Standards & Accreditation

- To promote higher standards of diabetes care through facilitating the development of standards supported by accreditation and benchmarking opportunities for:
  - Primary, Secondary and Tertiary health services
  - Centres of Excellence
  - Interdisciplinary High Risk Foot Services
  - Pharmacies
  - Diabetes technology



## Collaboration

- To increase access to information and networking opportunities among diabetes services
- To encourage and support specialist diabetes services to work with non-diabetes health professionals to optimise the delivery and standards of diabetes care
- To provide support for smaller diabetes services in regional, rural and remote communities.
- Strengthen relationships with government and decision-makers to accelerate change and maximise the impact



## Shared Resources

- To facilitate the sharing of diabetes related resources to achieve the highest quality of care and education including:
  - policies and procedures
  - models of diabetes care
  - educational content
- Lead system integration and collaboration with community and industry partners
- Work with partners on shared solutions to improving the standard of diabetes care



## Quality Improvement

- To foster enhanced diabetes care through quality improvement activities, including:
  - facilitating standards and accreditation
  - benchmarking opportunities
  - auditing
  - quality assurance programs
- Provide a baseline of knowledge on diabetes for healthcare professionals caring for people with diabetes through the National Diabetes Care Course



## Communication and Sustainability

- To create and execute a communications and marketing plan that targets members, potential member services, partner organisations and broader audiences that support the attainment of NADC goals
- Explore diversified funding streams that support ongoing financial sustainability

## Our Values



Collaboration



Innovation



Integrity



Respect



Responsiveness



Participation

## 1. NATIONAL DIABETES CARE COURSE

### NDCC - A National Training Program for Generalist Healthcare Professionals

The National Diabetes Care Course has been developed by the NADC to provide healthcare providers in a range of general care settings with current knowledge of diabetes clinical management and self-care regulation.

**The National Diabetes Care Course is an interactive online learning tool. The course provides:**

- Learning videos
- 24 hour a day access so you can complete the course at a time and place that suits you
- Online assessments
- Certificates on completion of each module

**The National Diabetes Care Course consists of ten learning modules covering topics such as:**

- What is diabetes?
- Chronic complications
- Lifestyle issues
- Diabetes medicines
- Acute complications
- Self-monitoring of diabetes
- Groups with special needs (indigenous, CALD, pregnant women, paediatrics and adolescents, elderly)
- Support services
- Managing diabetes in general practice
- Diabetes and technology (continuous glucose monitoring, insulin pumps, apps and gadgets)

Once you have registered for the National Diabetes Care Course, the NADC will provide you with access to the full course content within two business days. You will receive an email from the NADC, with a link to the course, a personal username and password. The course can be completed online at your own pace. From the date of registration, you will have three months to complete the course content.



## CURRENT NADC KEY ACTIVITIES

### PRICING

- \$198 (inc GST) for NADC members
- \$297 (inc GST) for our industry sponsors
- \$594 (inc GST) for non-NADC members

Many health services and organisations have purchased bulk registrations to provide a source of quality training and up-skilling to their staff that can be completed at their own pace 24/7. When purchasing a registration for a group, the organiser can oversee their students' progress and manage any questions their colleagues may have.

### DISCOUNTS FOR BULK REGISTRATION

- 5-10 registrants – 10% discount
- 11-49 registrants – 20% discount
- 50-99 registrants – 25% discount
- 100-200 registrants – 35% discount
- 200+ registrants – 45% discount

### INDIVIDUAL MODULE PRICE:

Individual modules can be purchased for \$30 per module (for NADC members) or \$60 per module (for non-NADC members) however there are no discounts for bulk registrants.

For more information or to register, please click on the following link: [nadc.net.au/ndcc](http://nadc.net.au/ndcc)



**The National  
Diabetes Care  
Course Feedback**

**I am extremely happy to attain certificate in diabetic care, and I am thanking you very much for providing an opportunity for WSLHD staff with the same. I have enjoyed learning through out the modules and it boosted my knowledge and skills well in caring diabetic patients.**

**Nursing Staff,  
Western Sydney LHD**



# CURRENT NADC KEY ACTIVITIES

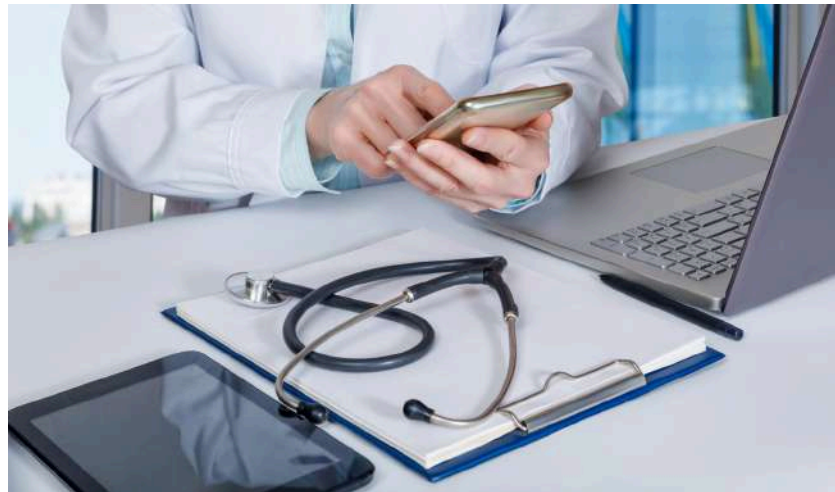
## 2. PATIENT EDUCATION RESOURCE LIBRARY (PERL)

The NADC Patient Education Resource Library has been made possible through the partnership with Healthily (GoShare) & Western Sydney Diabetes.

PERL enables you to access an extensive library of patient education resources including fact sheets, videos, apps and websites that can be seamlessly sent to your patients with diabetes via email or SMS

This platform gives you access to credible, evidence based resources including:

- Patient stories
- Animations
- Information sheets
- Tools and resources



### PRICING

PACKAGE TYPE	DETAILS	ONE OFF SET UP FEE	TOTAL CENTRE PRICE (EX GST)
SINGLE*	Single User	NA	\$250/year
PACKAGE 1	1-5 users	\$250	\$1,525/year
PACKAGE 2	6-10 users	\$350	\$2,849/year
PACKAGE 3	11-20 users	\$450	\$5,349/year
PACKAGE 4	20+ users	POA	POA

For more information, please on the following link: [nadc.net.au/perl](http://nadc.net.au/perl)

## CURRENT NADC KEY ACTIVITIES

### 3. ACCREDITATION FOR DIABETES SERVICES



An accreditation system for NADC member services commenced in 2013, and the accreditation criteria have been regularly updated since that time to align with the requirements of the National Standards on Quality Health Services Standards (NSQHS).

The NADC accreditation is the only one of its kind to offer comprehensive diabetes-specific accreditation aimed at the improvement of quality and safety. The accreditation model is focused on a multi-pronged approach combining governance, educational and clinical criteria.

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The NADC Accreditation Standards (3rd edition) have been written for diabetes services of all models and sizes in Australia. One of the great strengths of diabetes care is its diversity. The Standards also apply to primary healthcare and pharmacy services. Attaining NADC accreditation is highly sought after and a respected symbol of quality diabetes services.

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Undertaking NADC accreditation adds enormous value to the service and provides insights into improvements that can be made. Accreditation is awarded for a period of 4 years. For more information, please click here: [nadc.net.au/accreditation](http://nadc.net.au/accreditation)



*Staff members from some of the NADC accredited services*

## CURRENT NADC KEY ACTIVITIES

### 4. CENTRES OF EXCELLENCE

The NADC Accreditation Standards for Centres of Excellence (COE) recognise clinical, education, service advocacy and policy leadership on a national scale in the provision of diabetes care. The COE standards have been developed to establish a robust national standard for diabetes services that demonstrate that they operate as Centres of Excellence in diabetes care.



These standards are underpinned by the principles of chronic disease management. These include a multidisciplinary approach with an effective system of service delivery, integration and coordination of care between different services and service providers, support for self-management, evidence-based decision making and clinical information systems, with the focus being on proactive maintenance and complication prevention.

Applications for COE's are only open for a limited period every 2 years. Accreditation as a Centre of Excellence will be awarded for a period of 4 years, after which time, reapplication is required to retain COE status. Organisations applying for Centre of Excellence status need to be already accredited under the standard NADC accreditation system prior to their submission.



*Awarding of the services accredited as NADC Centre of Excellence*

### ACCREDITATION COSTS

CENTRE OF EXCELLENCE	TERTIARY CARE DIABETES CENTRE	SECONDARY CARE DIABETES CENTRE	PRIMARY CARE DIABETES CENTRE	PHARMACY DIABETES SERVICE
\$490	\$295	\$185	\$155	\$635



NADC Accreditation Application fees (effective January 2024)

## CURRENT NADC KEY ACTIVITIES

### 5. STANDARDS AND ACCREDITATION FOR DIABETES TECHNOLOGIES



The objective of the NADC accreditation is to assist diabetes services to review, reflect and achieve a safe and high quality service providing care to people using diabetes technology. The NADC technology accreditation for diabetes services is the only accreditation of its kind to offer comprehensive diabetes-specific technology accreditation aimed at the improvement of quality and safety.

The NADC technology standards aims to set a benchmark for service delivered by diabetes care centres across Australia.

#### APPLICABILITY OF THE NADC STANDARDS FOR DIABETES SERVICE

Many NADC services are already accredited in their affiliation with a larger hospital, community health service or General Practice.

We have tried to create deliberate synergies and overlap with existing accreditation systems such as the RACGP Standards for General Practice 5th edition and the National Safety and Quality Health Service (NSQHS) Standards 2nd edition to avoid duplication of effort in the accreditation process.

It is expected that achievement of NADC Technology Standards will support other applications of accreditation across the health sector.



### 6. PHARMACY ACCREDITATION STANDARDS FOR DIABETES

The NADC has recognised a shift towards pharmacy based diabetes services as a growing service offering. Such services require support to ensure best practice in diabetes care and management occurs within pharmacy based diabetes services.

For this reason, the NADC believe a National Standard of excellence for pharmacy based diabetes services is required, resulting in an accreditation program for these services. The NADC is working with a diverse range of pharmacists in implementing these Standards.





## CURRENT NADC KEY ACTIVITIES

### 7. STANDARDS AND ACCREDITATION FOR HIGH RISK FOOT SERVICES

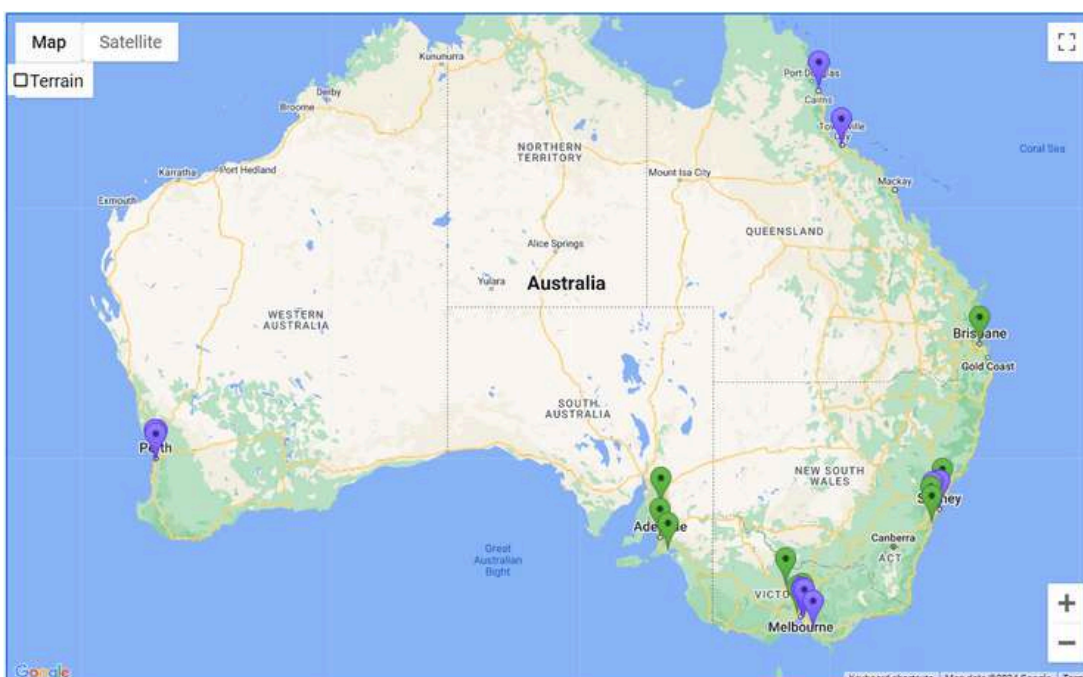


This NADC Collaborative for Interdisciplinary Diabetes High-Risk Foot Services (HRFS) is a highly inclusive process, which under the NADC Foot Network has received formal input from key national diabetes foot care organisations, to realise the Interdisciplinary Diabetes High Risk Foot Services Standards of Care.

The mission of the NADC Foot Network is to establish and maintain reduced morbidity and mortality caused by diabetes-related foot disease in people in Australia. One of the first steps in this process was to establish and then maintain National Standards of care for Interdisciplinary Diabetes HRFS, providing standards for these services and the health professionals working within them, to be guided by. Few countries globally have developed national standards for Interdisciplinary Diabetes HRFS, and it is anticipated that these Standards will help to realise and then to maintain a high level of diabetes HRFS care throughout our nation, aiding equity of access, and underpinning more consistent across-service outcomes in diabetes foot care.

In conjunction with the National Standards, the NADC has released the NADC Collaborative Interdisciplinary Diabetes HRFS Accreditation program. The Accreditation of Interdisciplinary Diabetes HRFS is the only national accreditation of its kind, aimed at the improvement of quality and safety within Interdisciplinary Diabetes HRFS. The accreditation model is focused on a three-pronged approach combining governance, clinical and quality criteria.

To register your services Expression of Interest for the accreditation program, please see the Expression of Interest (EOI) Section: [nadc.net.au/hrfs](https://nadc.net.au/hrfs)



Accredited High Risk Foot Services as at March 2024

### 8. AUSTRALIAN DIABETES FOOT REGISTRY (ADFR)

Standardising data collection across High-Risk Foot Services (HRFS) nationally has created unprecedented opportunities for audit, benchmarking and collaborative research. However, routine collection of data is a challenge for most services, primarily due to the time and resources required to establish a database.

This became increasingly apparent following the introduction of formalised service accreditation in 2019 by the National Association of Diabetes Centres (NADC).



To realise the implementation of a national database, a minimum dataset was developed by several clinicians involved in Australian HRFS, integrating recommendations previously published by Diabetic Foot Australia. The dataset was developed into user-friendly, accessible and free electronic data collection forms. With uptake of this platform across Australia there is potential to create a database of international standing. Further, services will have the means to evaluate service efficacy and resource allocation, and to direct service improvement.

#### HOW DOES IT WORK?

Data is collected by a growing number of HRFS using standardised electronic forms on REDCap™. REDCap™ is a secure web-based application designed for database creation and clinical research. Data is periodically centralised to forming the Australian Diabetes Foot Registry (ADFR). The registry enables audits and benchmarking to be undertaken by the NADC and Australian Diabetes Society (ADS), and in turn, participating services are provided with an annual report.

#### HOW ABOUT ETHICS?

The Australian Diabetes HRFS Database has ethics approval across the country, with the exception of the Northern Territory (pending). You do not need to seek independent ethics approval. An opt-out approach has been used for participant consent, meaning provided posters must be made clearly visible in your HRFS.

#### WHO OWNS THE DATA?

Data Agreements are made between the ADS and each participating organisation before project commencement. This is a collaborative agreement detailing shared data ownership. There are formalised processes around use of data for further non-commercial research projects. This includes application to the ADS and any organisation that co-owns data of interest, and appropriate acknowledgement in publications. St Vincent's Hospital Sydney is the project sponsor and data custodian, responsible for management of centralised data. However, St Vincent's Hospital Sydney does not assume ownership of data contributed by other organisations.

## 9. MODELS OF CARE



The aim of the Diabetes Models of Care (MoC) project is to create a practical toolkit of examples of various models of care that may assist health practitioners across Australia review and consider revisions of their own current MoC for managing people with type 2 diabetes.

The target audience of health professionals includes general practitioners, endocrinologists, diabetes educators, health services managers and other multidisciplinary practitioners across the spectrum of health-care.

This project aims to develop and deliver a living toolkit of models and resources to assist services to evolve their diabetes services.

**Models of Care (MOC) Toolkit v 1 was launched at the 2019 Australasian Diabetes Congress.**

As this Models of Care toolkit it is a living document, if your service is utilising a fantastic model of care, the NADC would appreciate learning about it. For more details, please [click here](#) or contact us at [admin@nadc.net.au](mailto:admin@nadc.net.au)



### 10. THE AUSTRALIAN DIABETES CLINICAL QUALITY REGISTRY (ADCQR)



The Australian Diabetes Clinical Quality Registry (ADCQR) is the successor to the Australian National Diabetes Audit (ANDA) and its longitudinal counterpart (ANDA-L).

The ADCQR is a quality improvement initiative which serves to promote best practice and high-quality diabetes care. In line with the National Strategy for Clinical Quality Registries and Virtual Registries, the ADCQR aims to collect, monitor, and report on clinical quality outcomes to support improvements in clinical care and patient-centred outcomes. This will be achieved through benchmarked feedback on whether care across diabetes centres (and patient outcomes) align with that of their peers, as well as national standards.

In addition, the ADCQR aims to provide a longitudinal assessment of the effects of diabetes centres health care practices on patient treatment and outcomes through data linkage.

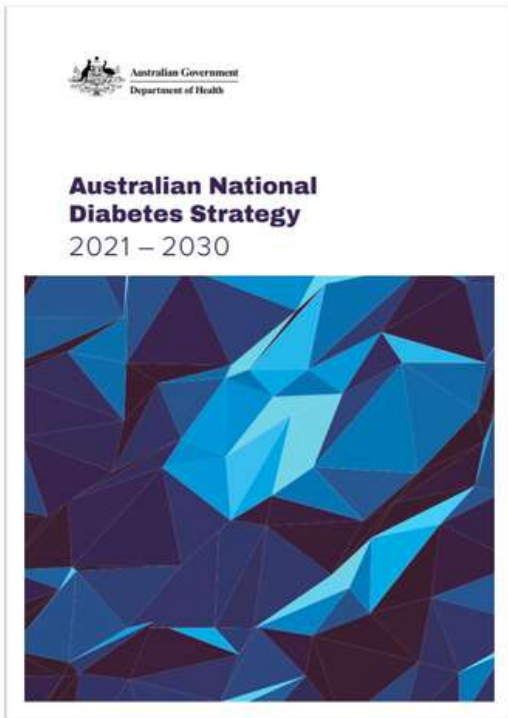
The Australian Commission on Safety and Quality in Health Care have identified diabetes as a priority area for development of a clinical quality registry due to the high burden of disease. Therefore, the data and datasets created as part of these activities within the institution, are of regulatory, clinical and community significance.

The ADCQR collects clinical indicators collected as part of standard care and include diagnoses, clinical and laboratory results, management methods/therapy and diabetes-related complications and comorbidities. Patient reported outcome measures are also collected capturing information on self- management and health service use. For more information about the ADCQR please visit the website [here](#).

For more information, please click the following link: [nadc.net.au/adcqr](http://nadc.net.au/adcqr)

To register an Expression of Interest to be a part of ANDA, please email: [adcqr@monash.edu](mailto:adcqr@monash.edu)

### 11. IMPLEMENTATION OF THE AUSTRALIAN NATIONAL DIABETES STRATEGY (ANDS)



The NADC is actively seeking opportunities to achieve the goals of the ANDS 2021-2030 through the development of an implementation plan that considers ways to complete the strategies, gain funding support, and develop measures to evaluate progress and the NADC's impact.

This will occur in collaboration with stakeholders across all levels of government, the health sector and the NADC membership.

## 1. AUSTRALASIAN DIABETES ADVANCEMENTS & TECHNOLOGIES SUMMIT (ADATS)

The NADC launched the inaugural Australasian Diabetes Advancements and Technologies Summit (ADATS) in 2017.



This meeting brings together over 400 prominent and influential key opinion leaders with expertise and passion for advanced technologies and therapeutics in diabetes. The ADATS program provides a forum of plenary session presentations, interactive demonstrations, best practice innovation, technologies and therapeutics presentations, workshops and practical sessions, and networking opportunities.

Topics include funding of insulin pump programs and continuous glucose monitoring clinics, use of new technologies including the latest monitoring systems, health and diabetes apps, technological approaches to diabetes management, latest medications and insulin's on the market, and emerging therapeutics.



*Recent Australasian Diabetes Advancements & Technologies Summit*

## 2. BEST PRACTICE IN DIABETES CENTRES (BPDC)

The Best Practice in Diabetes Centres Symposium has been an integral educational, policy and service provision forum hosted by the NADC. The BPDC brings together prominent and influential key opinion leaders with a focus on and passion for diabetes, with the aim to build consensus and inform the NADC priority project areas.



These meetings provide an interactive forum that aims to discuss issues important to diabetes centres and services. The format of the meeting involves topical session presentations that are followed by focused discussion. Attendees are involved in consensus building and the development of guidelines/position statements.

There have been eight meetings in Sydney starting in 2007. The BPDC was originally “invitation only”, however due to an overwhelming public demand, future BPDC meetings will be open to all NADC member organisations.

This is an exciting time for the NADC as we move forward in a consolidated manner in our quest to provide the highest possible standards of care. We see BPDC as an appropriate vehicle to achieve this goal.

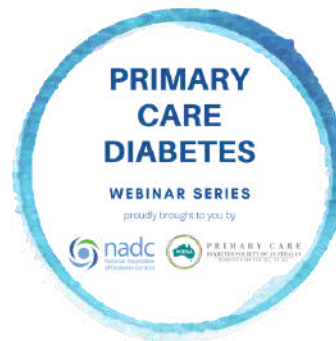
The Best Practice in Diabetes Centres meeting has been approved by the RACGP for 16 Category 2 points.



## CURRENT NADC MEETING & EVENTS

### 3. PRIMARY CARE DIABETES (PCD) WEBINAR SERIES

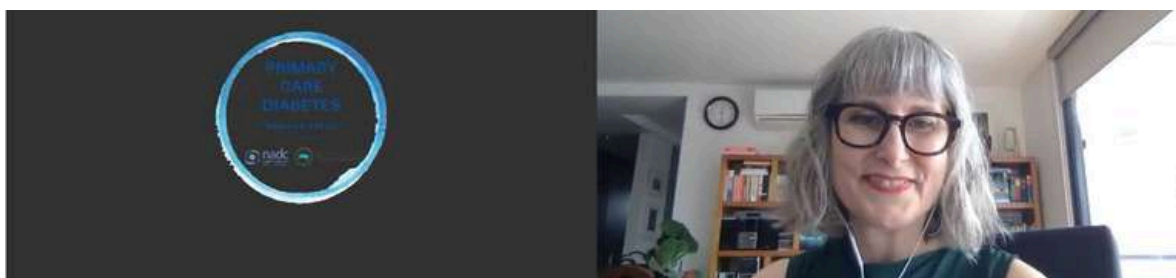
Organised by the NADC in partnership with the Primary Care Diabetes Society of Australia (PCDSA), the Primary Care Diabetes webinar series combines cutting-edge scientific content with practical clinical sessions basing the education on much more than just knowing ‘the guidelines’. Primary care models of care, systems and strategies for diabetes practice management are also explored and practically presented throughout the webinar series.



The webinar series has been specifically designed for all primary care clinicians working in diabetes care to:

- Advance their education and learning in the field of diabetes health care
- Promote best practice standards and clinically effective care in the management of diabetes
- Facilitate the collaboration between health professionals to improve the quality of diabetes primary care across Australia
- Enhance their knowledge of adaptable models and systems of diabetes care

A primary care summit was first run in 2019 as a face-to-face meeting in Melbourne. As a result of the COVID-19 pandemic, the Primary Care Diabetes webinar series was offered fortnightly as an alternative to face-to-face meetings. This series has continued since 2020 and is free to all healthcare professionals. Copies of previous webinars (over 60 in total) have been recorded and are available to our members in the NADC resource library.



NADC in partnership with the Primary Care Diabetes Society, offers a series of webinars available for viewing in the membership library



## NADC MEMBERSHIP LEVELS

### NADC MEMBERSHIP LEVELS

The NADC has six levels of membership, based on the function of the service and staffing. Our goal is to ensure that the highest standard of care is delivered to people with diabetes through our member services.

More details can be found at the membership page of our website: [nadc.net.au/membership](http://nadc.net.au/membership)

### NADC MEMBERSHIP CATEGORIES

**CENTRE OF EXCELLENCE** - Recognised diabetes centres that have demonstrated excellence in education, research, service delivery, practice/policy development and national influence. These centres must be tertiary level facilities.

**TERTIARY CARE DIABETES SERVICES** - NADC centres that have the full range of diabetes service providers including endocrinologists, credentialed diabetes educators, dietitians and podiatrists on staff (full-time) and who have demonstrated a high standard of care through service delivery and organisational capacity and have been accredited by the NADC.

**SECONDARY CARE DIABETES SERVICES** - These services have a range of full and/or part-time diabetes staff but often do not have an endocrinologist as part of their usual team. They may be working toward accreditation as a Tertiary Care Diabetes Service.

**PRIMARY CARE DIABETES SERVICES** - These centres have part-time staff and work closely with the local general practitioners to provide care for people with diabetes

**PHARMACY DIABETES SERVICES** - These centres have staff that have received training and/or have expertise in diabetes and work closely with the local general practitioners and allied health staff to provide additional care and services for people with diabetes.

NADC Pharmacy Diabetes Service membership is offered to groups of professional healthcare workers who have an active involvement in diabetes care provided in the pharmacy context, and are committed to the goals and objectives of the NADC and to monitoring the outcomes of their service, but do not have the full complement of services or resources of a larger diabetes service

**ALLIANCE MEMBERS** - The NADC Alliance membership is extended to a broad spectrum of entities, including organisations, associations, industry and government agencies and departments across Australia that demonstrate a keen interest in diabetes care and services. This diverse membership encompasses Primary Health Networks (PHNs) but also various stakeholders working directly or indirectly in the realm of diabetes care and / or collaborate closely health care providers and organisations striving towards enhanced outcomes for individuals affected by diabetes.

Our Alliance Members share our commitment to elevate the standard of diabetes care nationwide and will be identified as key partners in this mission.

CENTRE OF EXCELLENCE	TERTIARY CARE DIABETES CENTRE	SECONDARY CARE DIABETES CENTRE	PRIMARY CARE DIABETES CENTRE	PHARMACY DIABETES SERVICE	ALLIANCE MEMBER
\$390	\$285	\$230	\$100	\$365	\$390



NADC Membership fees (effective 1st March 2024)

# NADC MEMBERSHIP BUNDLES

We understand the complexities of renewing your membership each year (i.e finance departments). We have therefore tried to make it easier for your organisation to have all the benefits of NADC membership including access to our programs at **significantly discounted prices**.

When you renew your annual membership, if you purchase access to the National Diabetes Care Course for your team, your service will pay only \$25 per user for 12 months. This is a saving of \$569

You can also purchase access to the Patient Education Resource Library (PERL) and save on the 'one off' set up fees. This could save your organisation hundreds of dollars.

Adding the NDCC and PERL packages to your annual membership renewal not only saves money but also time and we think your Finance Department will be happy!

If you have any questions on these packages and need further information, please do not hesitate to contact us at [admin@nadc.net.au](mailto:admin@nadc.net.au)



**SIGN UP/ RENEW ANNUAL MEMBERSHIP**

**BIG DISCOUNTS**

Sign up NDCC and/or PERL when paying for the annual membership

**PAY ALL AT ONCE**

NDCC Training Bundle	Users	Total	*Discounted prices only if purchased with annual membership
Traning Bundle 1	200	\$5,000	
Traning Bundle 2	100	\$2,500	
Traning Bundle 3	25	\$625	
Traning Bundle 4	10	\$250	
Traning Bundle 5	5	\$125	
Single	1	\$25	

PERL Bundles	Users	Total	One-off set up fee waived if paid with annual membership
Single	Single user	\$250	
Bundle 1*	1-5 users	\$1,525	
Bundles 2*	6-10 users	\$2,849	
Bundles 3*	11-20 users	\$5,349	

PERL SMS	Credits	Total	Available only for purchased PERL Packages
SMS credits 500	500	\$115	
SMS credits 1000	1,000	\$210	
SMS credits 5000	5,000	\$800	
SMS credits 10000	10,000	\$1,400	

 **Annual Membership**  
For payment and other membership enquiries email Lei or Marj at [admin@nadc.net.au](mailto:admin@nadc.net.au)