



# **NATIONAL ASSOCIATION OF DIABETES CENTRES**

## **A YEAR IN REVIEW**

**2022-2023**

# WHAT?



**What have  
we done?**



**What we are  
going to do?**



**What are you  
going to do?**





# NADC STEERING COMMITTEE



**Prof Christopher Nolan**  
ADS Council & NADC  
Steering Committee Chair



**Prof Anthony Rusell**  
ADS Council & NADC  
Steering Committee



**Prof Sophia Zoungas**  
ANDA Chair & NADC  
Steering Committee



**Dr Elaine Pretorius**  
NADC Accreditation  
Committee Chair & NADC  
Steering Committee



**A/Prof Glynis Ross**  
NADC Steering Committee



**Adj A/Prof Marg McGill**  
NADC Steering Committee



**Michelle Robins**  
NADC Steering Committee



**Dr Konrad Kangru**  
NADC Steering Committee



**Prof Elizabeth Davis**  
NADC Steering Committee



**Dr Anna Wood**  
NADC Steering Committee

# NADC TEAM



**Natalie Wischer OAM**  
NADC CEO



**A/Prof Sof  
Andrikopoulos**  
ADS CEO



**Linda Valenzisi**  
Business & Events Manager



**Michaela Watts**  
High Risk Foot Service  
Project Officer



**Dr. Joel Lasschuit**  
High Risk Foot Service  
Database Manager



**Georgina Frank**  
Foot Forward Project  
Officer



**Lei Calma**  
NADC Admin & Marketing  
Manager



**Marjorie Castro**  
NADC Admin & Marketing  
Assistant

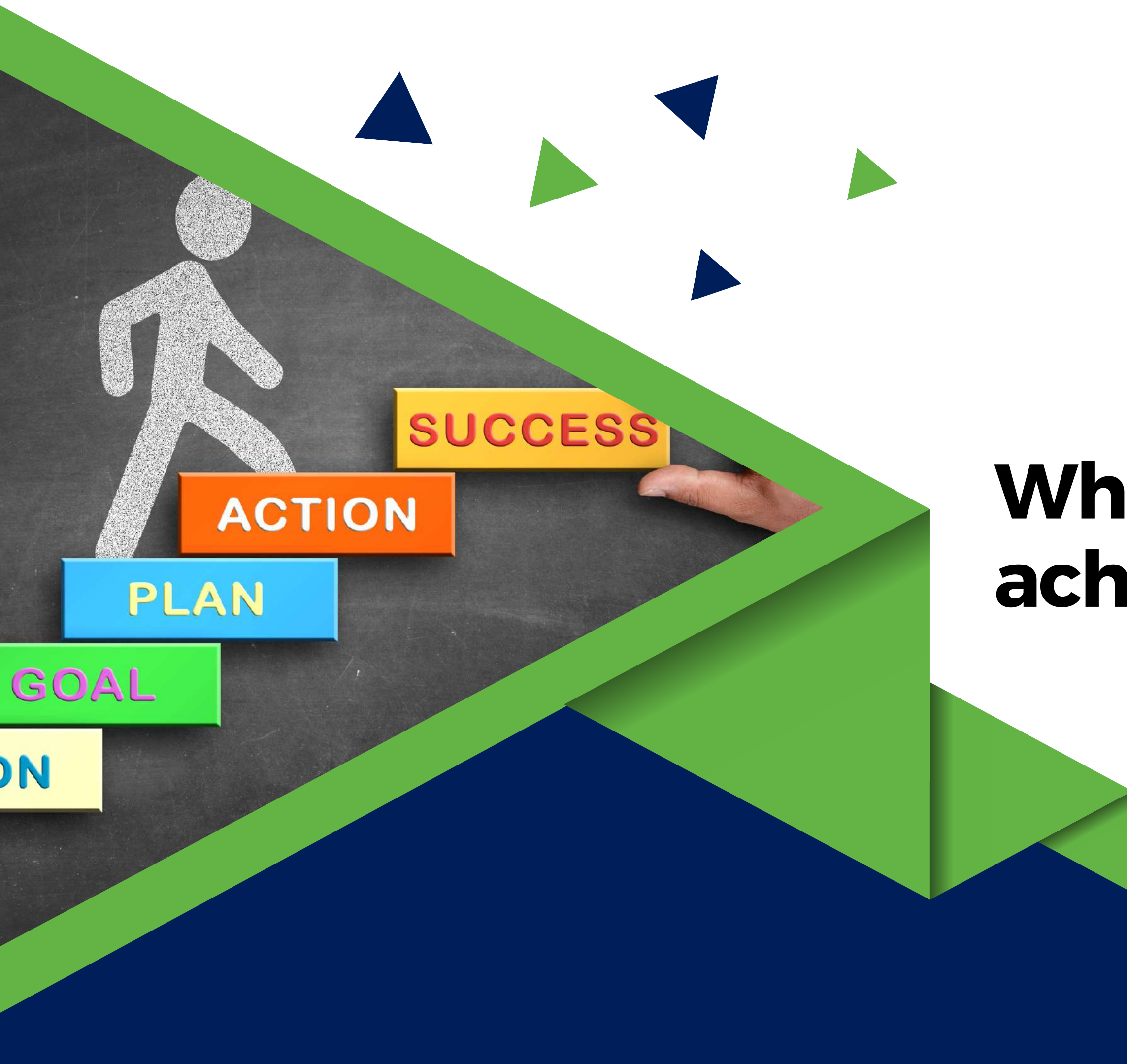


**Berline Martinez**  
ADS Admin & Marketing  
Assistant



**Jennifer Nicholas**  
Diabetes Technology  
Standards & Accreditation  
Project Officer





**What did NADC  
achieve in 12 months?**

# NADC KEY FOCUS AREAS



## Standards & Accreditation

- To promote higher standards of diabetes care through facilitating the development of standards supported by accreditation and benchmarking opportunities for:
  - Primary, Secondary and Tertiary health services
  - Centres of Excellence
  - Interdisciplinary High Risk Foot Services
  - Pharmacies
  - Diabetes technology



## Collaboration

- To increase access to information and networking opportunities among diabetes services
- To encourage and support specialist diabetes services to work with non-diabetes health professionals to optimise the delivery and standards of diabetes care
- To provide support for smaller diabetes services in regional, rural and remote communities.
- Strengthen relationships with government and decision-makers to accelerate change and maximise the impact



## Shared Resources

- To facilitate the sharing of diabetes related resources to achieve the highest quality of care and education including:
  - policies and procedures
  - models of diabetes care
  - educational content
- Lead system integration and collaboration with community and industry partners
- Work with partners on shared solutions to improving the standard of diabetes care



## Quality Improvement

- To foster enhanced diabetes care through quality improvement activities, including:
  - facilitating standards and accreditation
  - benchmarking opportunities
  - auditing
  - quality assurance programs
- Provide a baseline of knowledge on diabetes for healthcare professionals caring for people with diabetes through the National Diabetes Care Course



## Communication and Sustainability

- To create and execute a communications and marketing plan that targets members, potential member services, partner organisations and broader audiences that support the attainment of NADC goals
- Explore diversified funding streams that support ongoing financial sustainability

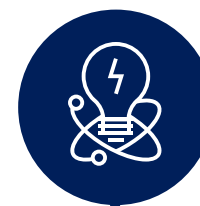
## NADC Goal

NADC supports and connects diabetes centres and services to deliver optimal diabetes care outcomes by setting standards of care and improvement.

## Our Values



Collaboration



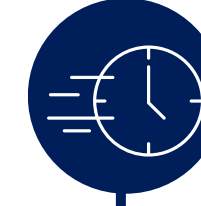
Innovation



Integrity



Respect



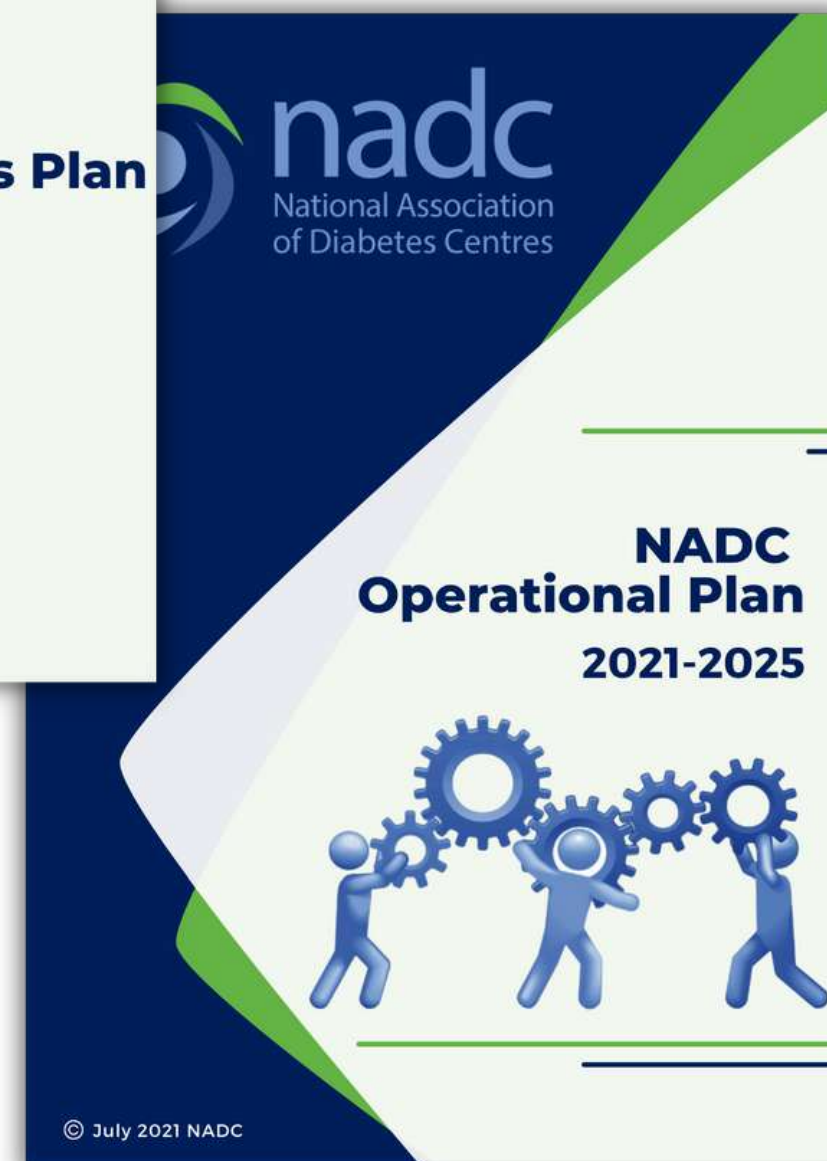
Responsiveness



Participation



# NADC PROJECT PLANS



## Membership Marketing Plan

Social Media and Email Marketing Strategy

Time frame: Year 2021- 2022

OBJECTIVES	TARGET AUDIENCE	IMPLEMENTATION PLAN
<ul style="list-style-type: none"><li>• Increase membership<ul style="list-style-type: none"><li>- obtain at least 20 new member centres</li></ul></li><li>• Increase participation on NADC projects</li><li>• Increase engagement, likes, followers and subscribers across NADC platforms</li><li>• Drive website traffic through platforms and email marketing</li><li>• Brand Awareness<ul style="list-style-type: none"><li>- information dissemination</li><li>- Who is NADC</li><li>- What does NADC do</li><li>- What sets NADC's apart from other organisations</li></ul></li><li>• Develop broader partnerships and network with different stakeholders</li><li>• Add revenue through:<ul style="list-style-type: none"><li>- membership</li><li>- conference/events</li><li>- sponsored webinars</li><li>- membership</li><li>- NDCC enrolments</li><li>- PERL enrolments</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Diabetes Services<ul style="list-style-type: none"><li>- Tertiary</li><li>- Secondary</li><li>- Primary</li><li>- Network</li></ul></li></ul>	<b>EMAIL CAMPAIGNS</b> <ul style="list-style-type: none"><li>• Weekly webinar invites</li><li>• Weekly NADC feature email including a focus on one NADC project</li><li>• Monthly newsletter including an overview of NADC</li></ul>

## Events & Conference Marketing Plan

Social Media and Email Marketing Strategy

Time frame: Year 2021- 2022

OBJECTIVES	TARGET AUDIENCE	IMPLEMENTATION PLAN
<ul style="list-style-type: none"><li>• Provide updates on the latest treatments and therapeutics in the pipeline and hitting the shores of Australia for type 1 diabetes</li><li>• Sharing ideas, promoting collaboration between diabetes goals and strategies in diabetes care</li><li>• Designed for primary and tertiary clinicians to advance their education, practice standards, collaboration between health professionals</li><li>• to assist healthcare professionals in diabetes care during the pandemic</li></ul>	<ul style="list-style-type: none"><li>• Health care professionals involved in diabetes care e.g.<ul style="list-style-type: none"><li>- General Practitioners</li><li>- Endocrinologists</li><li>- Dietitians</li><li>- Nurses</li><li>- Pharmacists</li><li>- Podiatrists</li><li>- Physiotherapists</li><li>- Speech Therapists</li><li>- Occupational Therapists</li><li>- Psychologists</li><li>- Social Workers</li><li>- Allied Health Professionals</li></ul></li></ul>	<b>COMMUNICATION</b> <ul style="list-style-type: none"><li>• Leverage sponsors and speakers to increase the event/conference's online reach.</li></ul>

## NDCC Marketing Plan

Social Media and Email Marketing Strategy

Time frame: Year 2021- 2022

OBJECTIVES	TARGET AUDIENCE	IMPLEMENTATION PLAN
<ul style="list-style-type: none"><li>• Increase number of NDCC enrollees</li><li>• Increase interested participants<ul style="list-style-type: none"><li>- focus on bulk and group bookings</li></ul></li><li>• Increase revenue/sales for NDCC</li><li>• Increase awareness about NDCC</li><li>• Increase course completion</li><li>• NDCC to be used by a wider range of participants both locally and internationally</li><li>• Migrate to a more user friendly platform<ul style="list-style-type: none"><li>- Thinkific</li><li>- Apply changes from the NDCC committee</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Diabetes Services<ul style="list-style-type: none"><li>- Tertiary</li><li>- Secondary</li><li>- Primary</li><li>- Network</li></ul></li></ul>	<b>EMAIL CAMPAIGNS</b> <ul style="list-style-type: none"><li>• Section on the monthly newsletter provide monthly reports/feedback to bring interest and encourage enrolment of NDCC</li></ul>

## PERL Marketing Plan

Social Media and Email Marketing Strategy

Time frame: Year 2021- 2022

OBJECTIVES	TARGET AUDIENCE	IMPLEMENTATION PLAN
<ul style="list-style-type: none"><li>• Increase number of PERL users</li><li>• Increase interested participants</li><li>• Increase revenue/sales for PERL</li><li>• Increase awareness of services about PERL</li><li>• Increase awareness of Pharma</li></ul>	<ul style="list-style-type: none"><li>• Diabetes Services<ul style="list-style-type: none"><li>- Tertiary</li><li>- Secondary</li><li>- Primary</li><li>- Network</li></ul></li><li>• LHDs</li><li>• Diabetes Organisations</li></ul>	<b>EMAIL CAMPAIGNS</b> <ul style="list-style-type: none"><li>• Section on the monthly newsletter<ul style="list-style-type: none"><li>- provide monthly reports/feedback to bring interest and encourage enrolment of NDCC</li></ul></li><li>• Special feature on the weekly special mailout campaign</li></ul> <b>SOCIAL MEDIA</b>



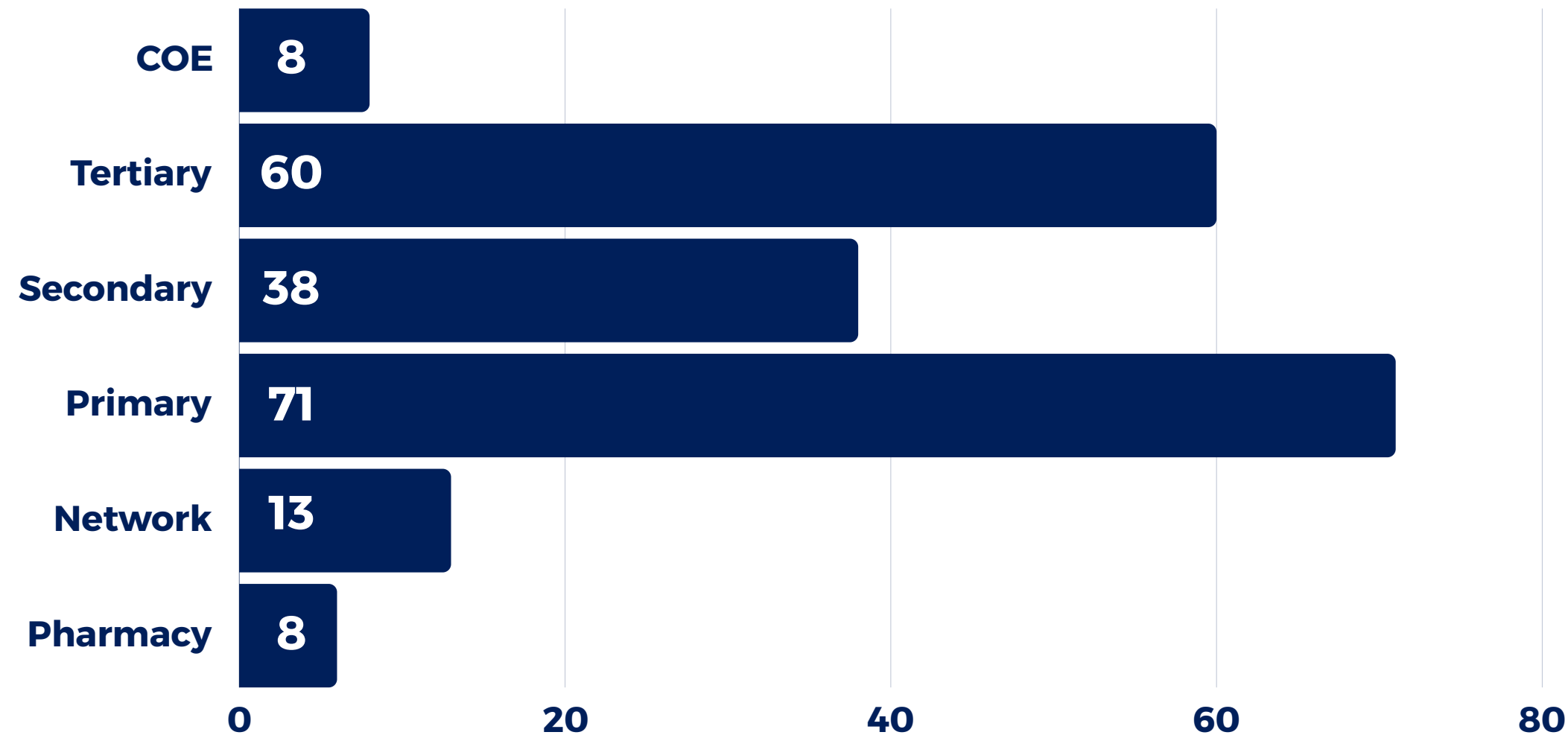


# **NADC MEMBERSHIP**

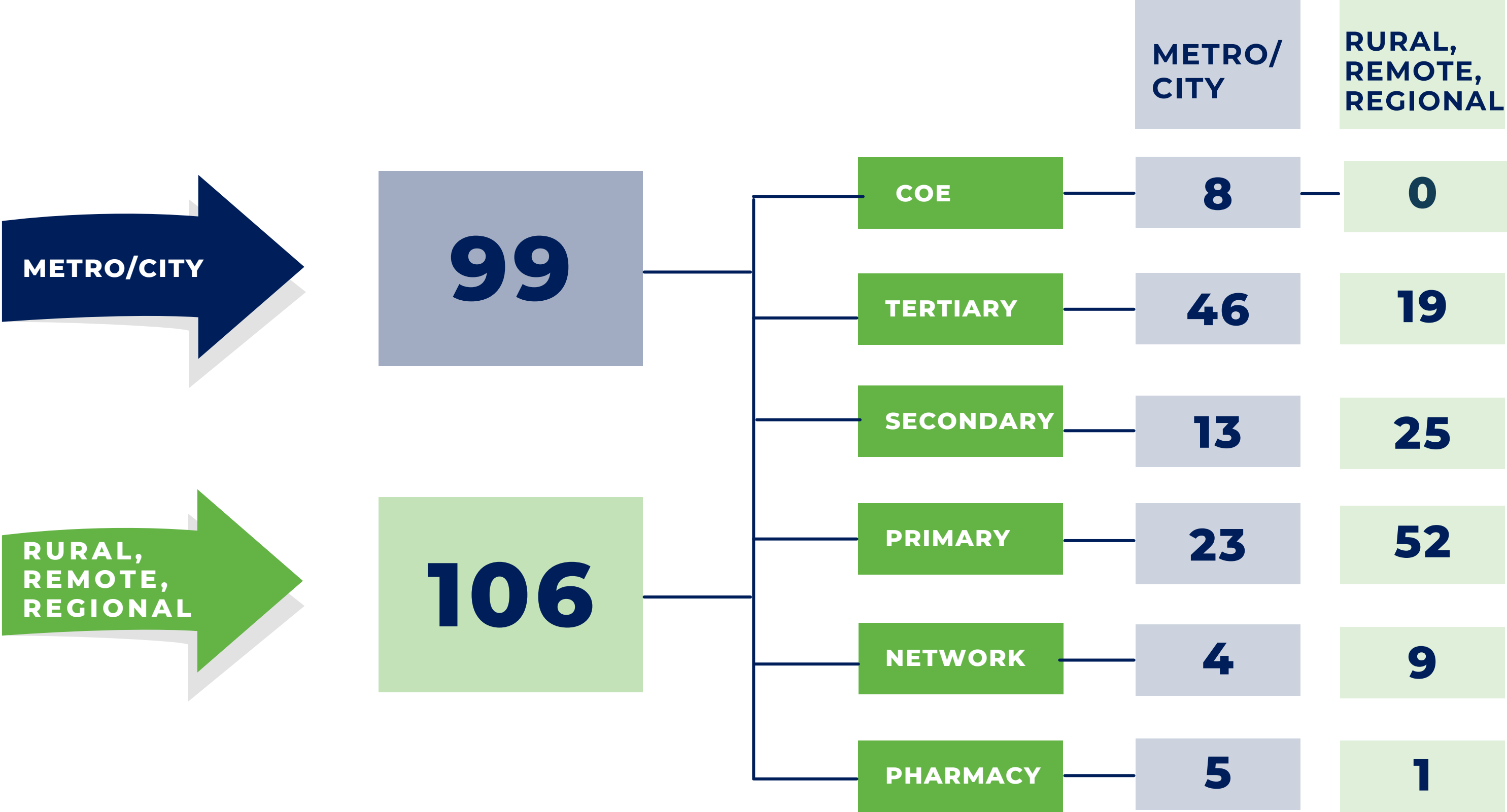


# NADC MEMBERSHIP

The National Association of Diabetes Centres (NADC) is the bridge and the linchpin between primary care services and the hospital, and this model is underpinned by the philosophy of shared care.



# MEMBERSHIP TYPE 2023





# **DIABETES SERVICE ACCREDITATION & CENTRE OF EXCELLENCE**



# 2022 - 2023 DIABETES SERVICE AND COE ACCREDITATION



**19 services**

2022-2023 Diabetes  
Service Accreditation

**6 services**

2022- 2023 COE  
Accreditation





# CENTRE OF EXCELLENCE

✓ **St Vincent's Hospital Melbourne**

## TERTIARY DIABETES SERVICE

✓ **Mater Health Queensland Diabetes & Endocrinology Centre**

**2022 ACCREDITED SERVICES**



**CURRENTLY IN THE PROCESS OF  
RENEWING THEIR ACCREDITATION.**

[nadc.net.au/nadcaccreditation](http://nadc.net.au/nadcaccreditation)

✓ **GP Plus Noarlunga ICS Diabetes Services**  
✓ **Geelong Endocrinology and Diabetes Service**  
✓ **John Morris Diabetes Centre**

✓ **Northern Health**  
✓ **Barwon Health**  
✓ **Mac Arthur Diabetes Service**

# CENTRE OF EXCELLENCE

## 2023 ACCREDITED SERVICES

- ✓ **Royal Prince Alfred Hospital**
- ✓ **Royal Melbourne Hospital**
- ✓ **St. Vincent's Hospital Sydney**
- ✓ **Canberra Hospital**
- ✓ **Perth Children's Hospital**



## DIABETES SERVICE ACCREDITATION

[nadc.net.au/nadcaccreditation](http://nadc.net.au/nadcaccreditation)

- ✓ **Baker IDI Heart and Diabetes Institute Diabetes Services**
- ✓ **Brisbane South Complex Diabetes Service**
- ✓ **Healthy Living NT**
- ✓ **Goulburn Valley Diabetes Centre**
- ✓ **North west Diabetes Service TAS**
- ✓ **Sydney Endocrinology**
- ✓ **Bankstown-Lidcombe Hospital**
- ✓ **Western Health**
- ✓ **Grampians Health**
- ✓ **Royal Hobart Hospital Diabetes Centre**
- ✓ **Lyell McEwin Hospital**





# THANK YOU TO ALL OUR ASSESSORS!



**Elaine Pretorius**  
NADC Accreditation Chair



**Margaret McGill**  
NADC Accreditation Committee



**Glynis Ross**  
NADC Accreditation Committee



**Michelle Robins**  
NADC Accreditation Committee



**Jennifer Nicholas**  
NADC Accreditation Committee



**Bronwyn Buckley**  
NADC Accreditation Committee



**Elizabeth Mulrooney**  
NADC Accreditation Committee



**Diana MacKay**  
NADC Accreditation Committee



**Roger Chen**  
NADC Accreditation Committee





**Cheryl Steele**  
NADC Accreditation Committee



**Elizabeth Oberstellar**  
NADC Accreditation Committee

# WHAT NEXT

- 
- A review of the Diabetes Service and Centre of Excellence accreditation packages are in progress
  - The accreditation process has been made easier through BASECAMP
  - Expressions of Interest for Diabetes Service Accreditation are due by **5th September 2023**
  - Timelines for new Centre of Excellence applications:
    - **EOI - 25th February 2024**
    - **COE DUE - 5th May 2024**
    - **COE AWARDS - ADC August 2024**
- 





# **FOOT NETWORK**

- **iHRFS ACCREDITATION**
- **AUSTRALIAN DIABETES FOOT REGISTRY (ADFR)**

# iHRFS ACCREDITATION

12

## Current COE Awardees (Services)

- Royal Prince Alfred Hospital
- Royal Melbourne Hospital
- Monash Health
- Fiona Stanley Hospital
- Liverpool Hospital
- St Vincent's Hospital, Sydney
- St Vincent's Hospital, Melbourne
- Sir Charles Gairdner Hospital
- Townsville Hospital and Health Service
- Cairns Diabetes Centre
- Eastern Health
- Royal Perth Hospital

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## Current Core Standards Awardees

- Mater Hospital, High Risk Foot Service
- Northern Adelaide Local Health Network
- - iHRFS Lyell McEwin Hospital
- Flinders Medical Centre - Multi-Disciplinary High Risk Foot Service
- Western Health - Diabetes Foot Service
- Foot Procedure Unit Northern Health
- Central Adelaide Local Health Network
- - Multidisciplinary Foot Service
- Illawarra Shoalhaven LHD - High Risk Foot Service
- Royal Darwin Hospital - High Risk Foot Service
- Macarthur - High Risk Foot Service
- Bendigo Health - High Risk Foot Service
- Central Coast Local Health District - High Risk Foot Service



**Prof Stephen Twigg**

Honorary Chair NADC Foot Network



**Michaela Watts**

HRFS Accreditation Project Manager







**Natalie Wischer**

Accreditation Committee Members



**Prof Stephen Twigg**

Accreditation Committee Members



**Michaela Watts**

HRFS Project Officer

# THANK YOU TO ALL OUR HRFS ASSESSORS!



**Dr Joel Lasschuit**



**Stephen Tucker**



**Dr Emma Hamilton**



**Dr Peter Lazzarini**



**Gillian Butcher**



**Sayed Ahmed**



**Dr Pamela Chen**



**Vanessa Nube**



**Sally Lamond**



**Sarah Dallimore**



**Dr Mendal Baba**



**Joanna Scheepers**



# AUSTRALIAN DIABETES FOOT REGISTRY (ADFR)



**Dr Joel Lasschuit**  
ADFR Project Manager

41

## Database Live (Approved & commenced)

- St Vincent's Public Hospital
- Liverpool Hospital
- Goulburn Valley Health
- Royal Prince Alfred Hospital
- Wollongong Hospital
- Bankstown-Lidcombe Hospital
- Sir Charles Gairdner Hospital
- Campbelltown Hospital
- Ballarat Health Services
- Monash Medical Centre
- Eastern Health
- St. Vincent's Hospital Melbourne
- Gosford Hospital
- Wyong Hospital, Henry Moore Dr
- Fiona Stanley Hospital
- Fremantle Hospital
- Royal Darwin Hospital
- Palmerston Regional Hospital
- Flinders Medical Centre
- Wagga Wagga Base Hospital
- Royal Hobart Hospital
- Austin Hospital
- Port Macquarie Community Health Centre
- Canberra Hospital
- Royal Adelaide Hospital
- The Queen Elizabeth Hospital
- Nepean Hospital
- Latrobe Regional Hospital
- Royal Perth Hospital
- Bentley Health Service
- Footscray Hospital
- Shoalhaven District Memorial Hospital
- Wollongong Community Health Centre
- Northeast Health Wangaratta (NHW)
- Tamworth Hospital
- Dubbo Base Hospital
- Launceston General Hospital (LGH)
- North West Regional Hospital
- Joondalup Health Campus
- Marion GP Plus Health Care Centre
- Noarlunga Hospital

6

## Ethics Approval (Governance approval pending)

- Prince Of Wales Hospital
- Central Australian Aboriginal Congress
- Alice Springs Hospital
- Elizabeth GP Plus Health Care Centre
- Latrobe Community Health Service
- Blacktown Hospital

2

## Ethics & Governance Approval (Not yet live)

- Lyell McEwin Hospital
- Modbury Hospital



# THANK YOU TO OUR ADFR ADVISORY COMMITTEE!



**Prof Stephen Twigg**  
ADFR Advisory Committee



**A/Prof Pete Lazzarini**  
ADFR Advisory Committee



**Georgie Frank**  
ADFR Advisory Committee



**A/Prof Sof Andrikopoulos**  
ADFR Advisory Committee



**Natalie Wischer OAM**  
ADFR Advisory Committee



# **DIABETES TECHNOLOGY ACCREDITATION**



**The NADC technology standards aim to set a benchmark for service delivered by diabetes care centres across Australia.**



**A/Prof Jane Holmes-Walker**

Honorary Chair Diabetes  
Technology Accreditation



**Jennifer Nicholas**

Project Manager Technology  
Accreditation

## DIABETES TECHNOLOGY ACCREDITATION

[nadc.net.au/dts](http://nadc.net.au/dts)



## LYELL MCEWIN HOSPITAL

First Diabetes Service ever to achieve a successful technology accreditation award and hold a diabetes tertiary service accreditation in addition to high risk foot accreditation!



## ROYAL BRISBANE & WOMAN'S HOSPITAL



# **EVENTS & CONFERENCES**

# AUSTRALASIAN DIABETES ADVANCEMENTS & TECHNOLOGIES (ADATS)

Gold Coast 2022



Overall satisfaction with ADATS

**100%**



Will recommend ADATS to a  
colleague or friend

**96%**



Likely to attend another ADATS  
meeting

**100%**

**97%** said that the topics and presentations at ADATS were relevant and offered a great learning opportunity



# BEST PRACTICE IN DIABETES CENTRES

## Gold Coast 2022



Overall satisfaction with BPDC

**100%**



Will recommend BPDC to a colleague or friend

**92%**



Likely to attend another BPDC meeting

**96%**

**91%** said that the topics and presentations at BPDC were relevant and offered a great learning opportunity

# AUSTRALASIAN DIABETES ADVANCEMENTS & TECHNOLOGIES

A promotional banner for the ADATS 2023 summit. The background features a modern building with large glass windows and a curved architectural element. The text 'ADATS 2023' is prominently displayed in white. Below it, a green bar contains the text 'Australasian Diabetes Advancements and Technologies Summit'. Further down, a dark blue bar reads 'MEET OUR ADATS INTERNATIONAL SPEAKERS'. At the bottom, three individual portraits are shown, each with a name tag below it: Prof Tadej Battelino, Dr Laurel Messer, and Prof Ramzi Ajjan.

## ADATS 2023

Australasian Diabetes Advancements and Technologies Summit

### MEET OUR ADATS INTERNATIONAL SPEAKERS



PROF TADEJ BATTELINO



DR LAUREL MESSER



PROF RAMZI AJJAN



# BEST PRACTICE IN DIABETES CENTRES WEBCAST SERIES

**BPDC**  
Best Practice in Diabetes Centres

**PROGRAM**

## BEST PRACTICE IN DIABETES CENTRES WEBINAR SERIES

<b>29</b> MARCH	Find me the money - how to fund a new clinic, resource or diabetes service	<b>REPLAY AVAILABLE</b>
	Developing an interdisciplinary diabetes high-risk foot service	<b>26</b> APRIL
		<b>REPLAY AVAILABLE</b>
<b>31</b> MAY	Transition clinics - how do we do it and make it better?	<b>REPLAY AVAILABLE</b>
	Technology clinics - leading the future of diabetes care	<b>28</b> JUNE
		<b>REPLAY AVAILABLE</b>

**BPDC**  
Best Practice in Diabetes Centres

**PROGRAM**

## BEST PRACTICE IN DIABETES CENTRES WEBINAR SERIES

<b>26</b> JULY	Strengthening Medicare for people living with diabetes - what should we be doing?	<b>REPLAY AVAILABLE</b>
	Linking primary to tertiary care - models of success	<b>27</b> SEPT
		<b>EVENING WEBINAR 7:30 PM</b>
<b>25</b> OCT	Models of care for setting up a weight clinic in Primary and Tertiary care	<b>REPLAY AVAILABLE</b>
		<b>EVENING WEBINAR 7:30 PM</b>
	Diabetes Service Think Tank: A problem shared is a problem solved (BYO service challenges for discussion)	<b>29</b> NOV
		<b>EVENING WEBINAR 7:30 PM</b>





**EDUCATION**

# NATIONAL DIABETES CARE COURSE

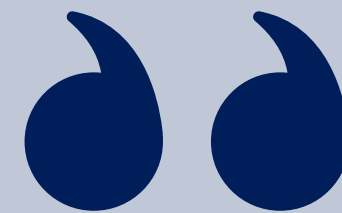
**NDCC  
Enrolments**

**1,901** NDCC Enrolments  
and climbing!



The NDCC helped to increase my knowledge regarding identifying, preventing, and managing hypoglycaemia and hyperglycaemia. I also gained knowledge regarding diabetic complications. This new knowledge will assist me in providing quality nursing care and support to people with diabetes.

The NDCC has a module that reinforces the importance of what lifestyle issues play in managing diabetes. As an allied health professional, this will assist me in attending and talking to my patients about their diabetes and how they could manage their lifestyles. Thank you NADC for this great opportunity!



# NATIONAL DIABETES CARE COURSE

## NDCC Enrolments

- Learning videos
- 24hour a day access so you can complete the course at a time or place that suits you
- online assessments
- certificate upon completion

## NDCC Promo Code

**NADCCON23**

Promo runs until 31 August 2023

Discount  
%







# PATIENT EDUCATION RESOURCE LIBRARY

The NADC Patient Education Resource Library has been made possible through the partnership with Healthily (GoShare) & Western Sydney Diabetes.

PERL enables healthcare professionals to access an extensive library of patient education resources, including fact sheets, videos, apps and websites that can be seamlessly sent to your patients with diabetes via email or SMS.

This platform gives you access to credible, evidence-based resources including:



Patient stories



Information Sheets



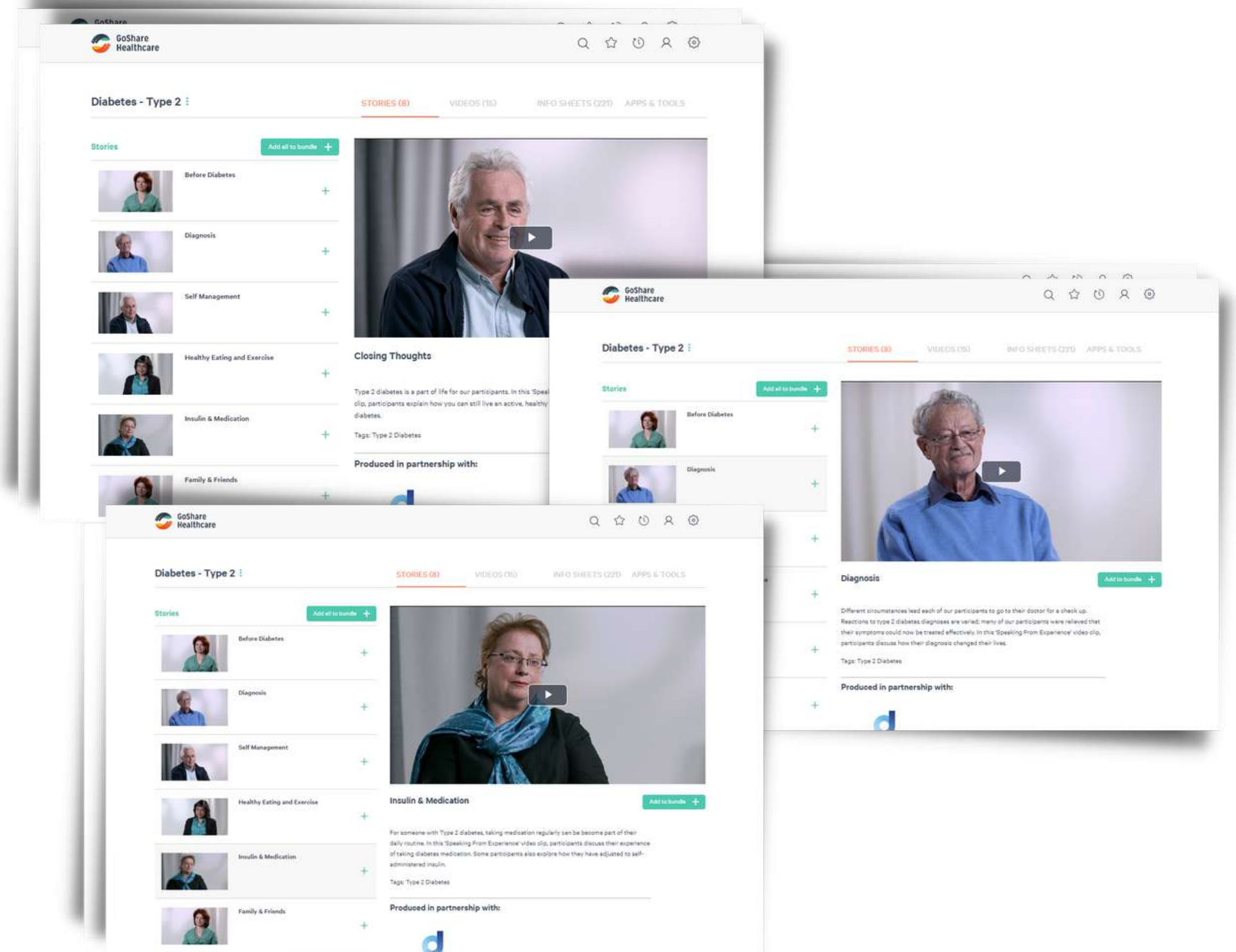
Animations



Tools and resources



# PATIENT EDUCATION RESOURCE LIBRARY



# PATIENT EDUCATION RESOURCE LIBRARY



## List of Services using PERL

PERL LICENSEE

**19** services

NUMBER OF  
RESOURCES SENT

**4,869**

- Mid North Coast LHD
- WNSWLHD - Western NSW LHD
- SESLHD - South Eastern Sydney LHD
- NSLHD – Northern Sydney LHD
- NNSW LHD – Northern NSW LHD
- ISLHD- Illawarra Shoalhaven LHD
- NBMLHD- Nepean Blue Mountain LHD
- SWSLHD- South Western Sydney LHD
- SVHN- St Vincents Hospital Network
- MLHD - Murrumbidgee LHD

- Marathon Health
- Nexus Primary Health
- Alexandra District Health
- Seymour Health
- Yea & District Memorial Hospital
- Southern Adelaide Local Health Network
  - Flinders Medical Centre
  - Marion
  - Noarlunga / Out of Hospital Diabetes Services
- Northern Adelaide Local Health Network





# PRIMARY CARE DIABETES WEBINAR SERIES



Total number of PCD  
webinar registrations

**2,104**

Total number of  
registrations for the  
Primary Care Diabetes  
webinar series



Expectations met

**97%**

97% said that PCD  
webinars exceeded or  
met their expectations



Relevance of topics

**96%**

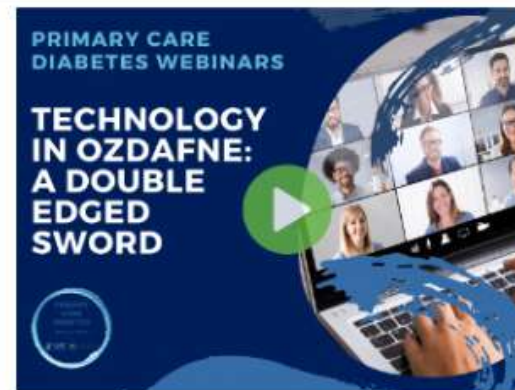
96% said that PCD  
webinars exceeded or  
met their expectations



# PRIMARY CARE DIABETES WEBINAR SERIES



**When:** 25 May 2023  
**Time:** Thursday 12:30pm AEST  
**Speakers:** Dr Ralph Audehm and Ivan Chan  
**Topic:** Why dietitians are even more important in getting it right - The GLP1RA story



**When:** 11 May 2023  
**Time:** Thursday 12:30pm AEST  
**Speakers:** Eileen Collins and Michelle Cox  
**Topic:** Technology in OzDAFNE: a double-edged sword



**When:** 27 April 2023  
**Time:** Thursday 12:30pm AEST  
**Speaker:** Marwa Osman  
**Topic:** My Health Record: Supporting team-based primary care in diabetes



**When:** 17 November 2022  
**Time:** Thursday 12:30pm AEDT  
**Speaker:** Dr Geetha Theverkalam  
**Topic:** The Integrated Diabetes Education and Assessment Service (IDEAS) model: Improving access to quality integrated, evidence-based care



**When:** 03 November 2022  
**Time:** Thursday 12:30pm AEDT  
**Speaker:** Dr Ashley Ng  
**Topic:** Young people with T2DM - Changing the Paradigm



**When:** 20 October 2022  
**Time:** Thursday 12:30pm AEDT  
**Speakers:** Giovanna Taverna and Marj Devereux  
**Topic:** The importance of peer support for those living with and affected by diabetes

WATCH NOW

WATCH NOW

WATCH NOW



**When:** 30 March 2023  
**Time:** Thursday 12:30pm AEDT  
**Speaker:** Adam Livori  
**Topic:** "What Matters To You?" learnings to promote person centred care for chronic conditions



**When:** 16 March 2023  
**Time:** Thursday 12:30pm AEDT  
**Speaker:** Dr Kylie McKenzie  
**Topic:** Motivational interviewing and diabetes care: 'guiding principles' for collaborative conversations



**When:** 02 March 2023  
**Time:** Thursday 12:30pm AEDT  
**Speaker:** Professor Bodil Rasmussen  
**Topic:** Guided Self-Determination: A practical method to empower people with diabetes

WATCH NOW

WATCH NOW

WATCH NOW



**When:** 06 October 2022  
**Time:** Thursday 12:30pm AEDT  
**Speaker:** Catherine Whitney  
**Topic:** Diversity and Person-Centred Care: what primary care providers need to know



**When:** 08 September 2022  
**Time:** Thursday 12:30pm AEST  
**Speakers:** Blake Dear  
**Topic:** Mental health among people with chronic health conditions, and a new digital treatment



**When:** 25 August 2022  
**Time:** Thursday 12:30pm AEST  
**Speaker:** A/Professor Elif Ekincl  
**Topic:** Australian Centre for Accelerating Diabetes Innovations (ACADI)

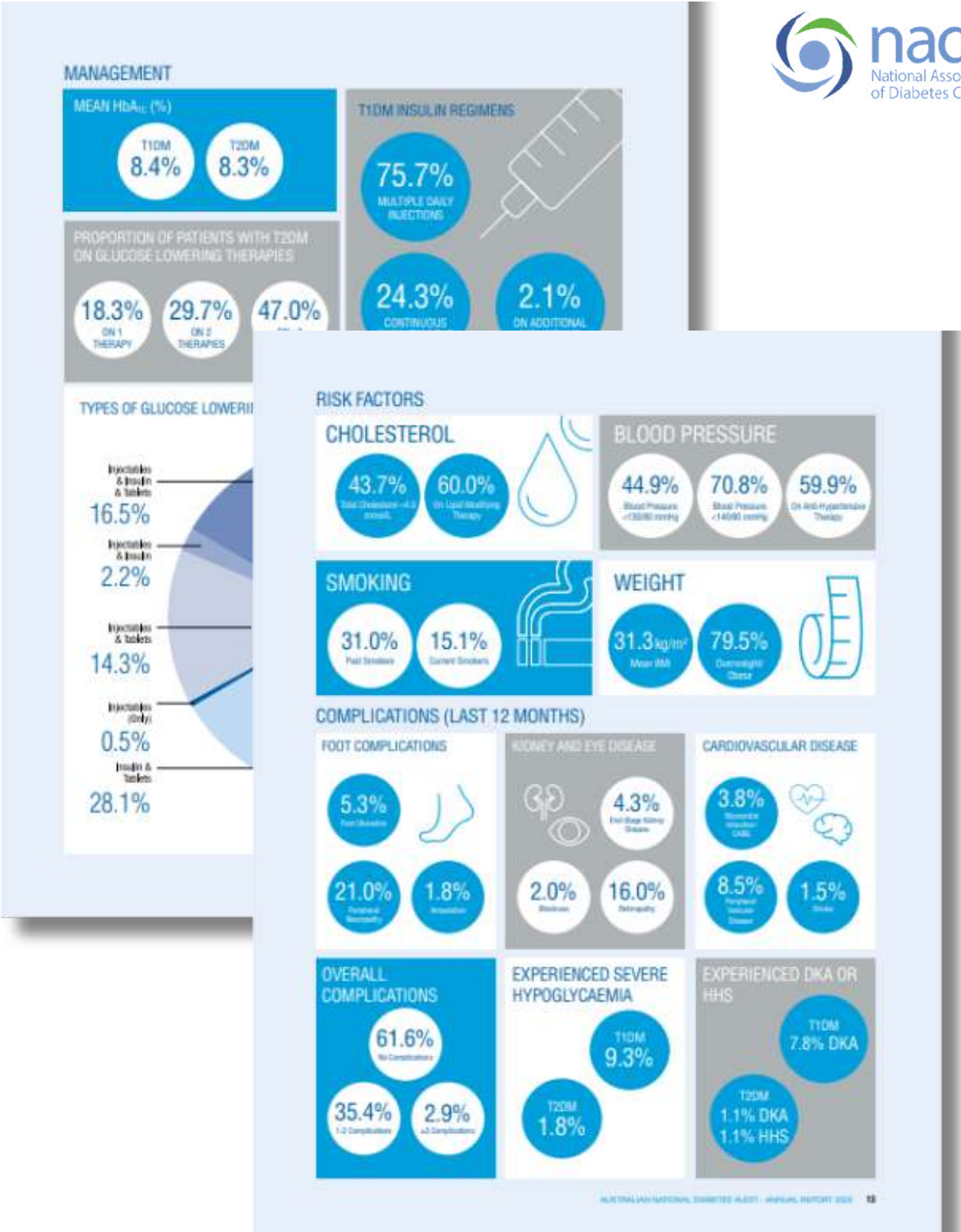
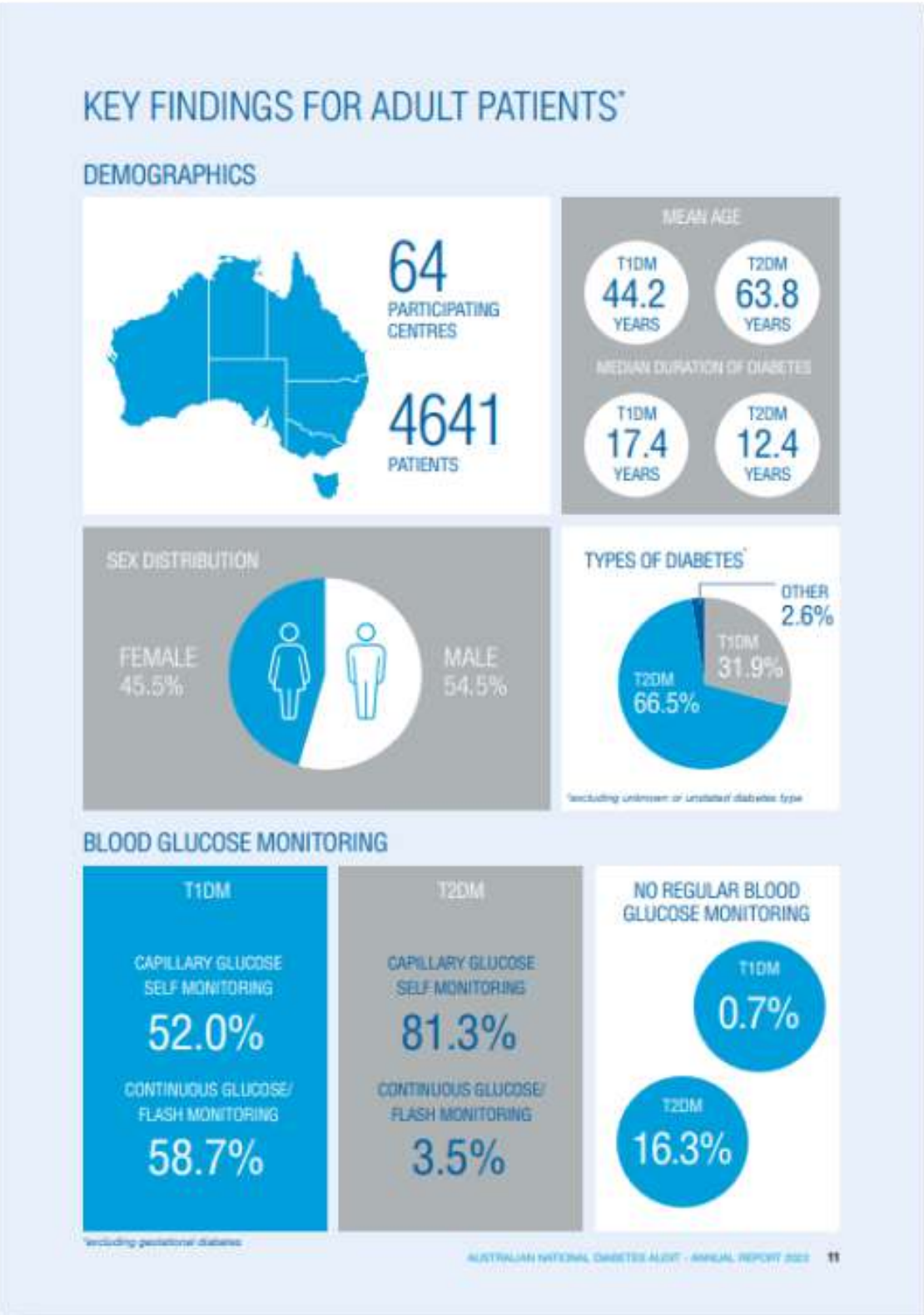




# **AUSTRALIA DIABETES CLINICAL QUALITY REGISTRY (ADCQR)**



# AUSTRALIAN DIABETES CLINICAL QUALITY REGISTRY (ADCQR)





# AUSTRALIAN DIABETES CLINICAL QUALITY REGISTRY(ADCQR) PUBLICATIONS



Multiple ANDA/ADCQR publications in international journals, conference oral and poster presentations.



## INTEGRATED DIABETES FOOT CARE PATHWAYS



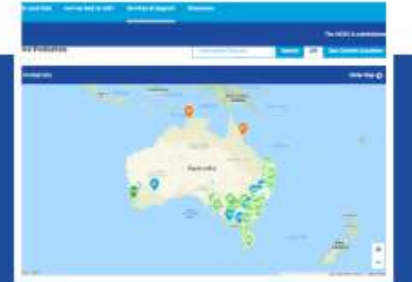
The Integrated Diabetes Foot Care Pathways for Risk Stratification and Triage and Active Foot Disease are tools that provide nationally consistent guidance for health professionals to encourage early identification and treatment of foot problems for people with diabetes. Interactive pathways are also available.

[footforward.org.au/for-health-professionals](http://footforward.org.au/for-health-professionals)

[CLICK HERE](#)

## FOOT SERVICE MAP

The map is designed to provide service information to assist healthcare professionals and people with diabetes to locate their local services able to assist with diabetes related foot care.



[CLICK HERE](#)

[footforward.org.au/services-support](http://footforward.org.au/services-support)

## FOOT FORWARD E-LEARNING MODULES

The Foot Forward program offers free e-learning modules for healthcare professionals working in diabetes care. The interactive modules provide information about how to perform routine foot risk screening to identify risk factors for foot disease. The modules outline appropriate management plans and referral pathways based on different risk classifications. CPD points available.



[CLICK HERE](#)

[footforward.org.au/for-health-professionals](http://footforward.org.au/for-health-professionals)

## FOOT FORWARD WEBINAR SERIES AND LIBRARY

FootForward has created a webinar series to link you with diabetes related foot disease experts across the country to explore the management of diabetes related foot disease and current, innovative and holistic approaches to keeping people with diabetes ulcer-free. The webinars are available on the Foot Forward website.



[footforward.learnupon.com/users/sign\\_n](http://footforward.learnupon.com/users/sign_n)

[CLICK HERE](#)

## DIABETES HIGH RISK FOOT SERVICE DATABASE



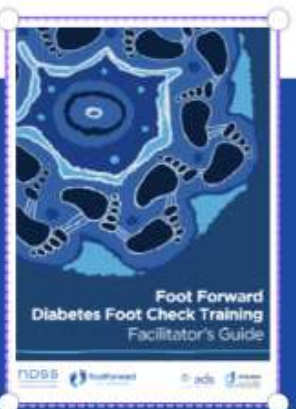
Standardising data collection across High-Risk Foot Services (HRFS) nationally will create an unprecedented opportunity for audit, benchmarking and collaborative research. To realise the implementation of a national database, a minimum dataset was developed into user-friendly, accessible and free electronic data collection forms available for use by all HRFS's across Australia.

[nadc.net.au/hrfs-data-collection](http://nadc.net.au/hrfs-data-collection)

[CLICK HERE](#)

## FOOT FORWARD DIABETES FOOT CHECK TRAINING

The Foot Forward Diabetes Foot Check Training program is designed to provide a practical curriculum to train and upskill Aboriginal and Torres Strait Islander Health Workers in caring for the feet of people with diabetes. This course supports the practical application of knowledge provided in the online modules and can be delivered by those involved in training of Aboriginal and Torres Strait Islander Health Workers.



[CLICK HERE](#)

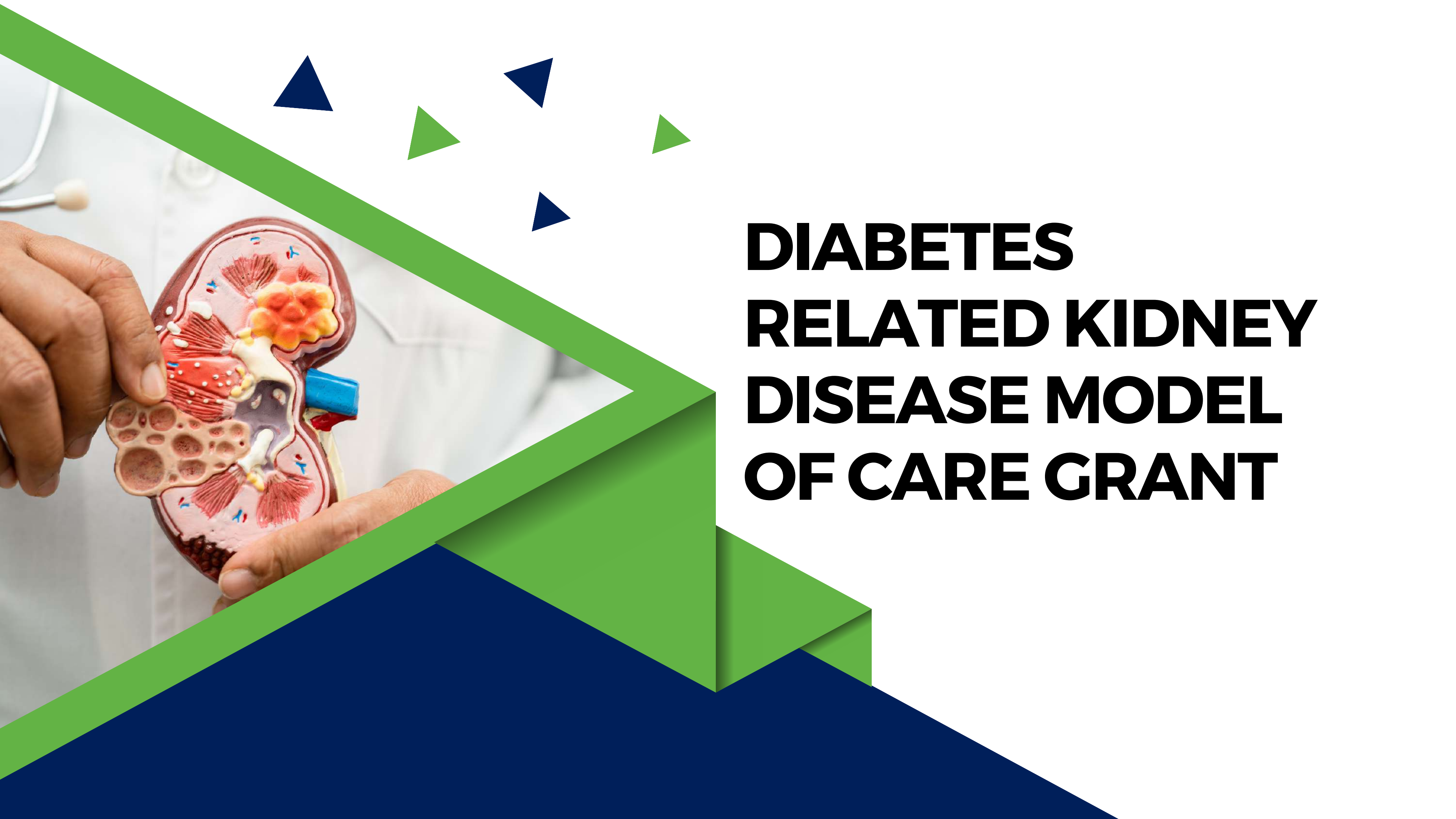
[footforward.org.au/for-health-professionals](http://footforward.org.au/for-health-professionals)





**WHAT'S  
HAPPENING NEXT?**





# **DIABETES RELATED KIDNEY DISEASE MODEL OF CARE GRANT**



**BEST  
PRACTICE IN  
DIABETES  
KIDNEY  
RELATED  
DISEASE  
MODEL OF  
CARE GRANT**

GRANT

*Congratulations*  
**WESTERN HEALTH**

for being selected as the successful 2023 grant recipient





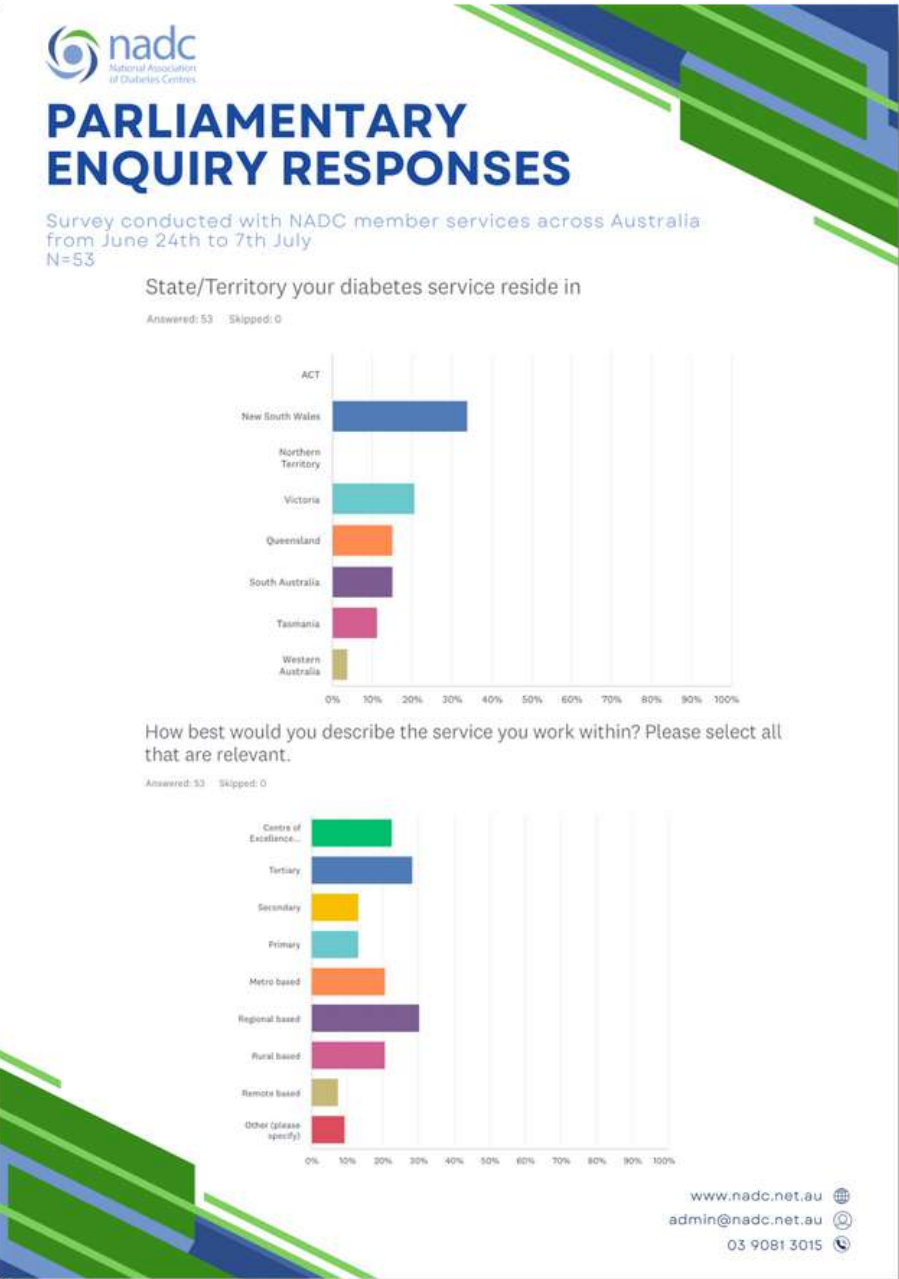
# OTHER COMMITTEE CONTRIBUTIONS

- ✓ Foot Forward Project Director
- ✓ DFA Steering Committee
- ✓ Investigator Aboriginal Diabetes Workforce Study
- ✓ ADS Diabetes & Liver Disease Committee
- ✓ ADS & ADEA Diabetes Workforce Committee
- ✓ ADS Education Committee
- ✓ Australasian Diabetes Clinical Trial Network
- ✓ Statewide Initiative for Diabetes Management (NSW)
- ✓ ADCQR Steering Committee





# PARLIAMENTARY ENQUIRY





# QIDSIG GROUP



## Quality Improvement in Diabetes Special Interest Group (QIDSIG)

### Purpose

The Quality Improvement in Diabetes Special Interest Group (QIDSIG) has been established with the primary objective of fostering a community of healthcare professionals who share a common interest in enhancing the quality of diabetes care through continuous improvement initiatives. QIDSIG aims to provide a platform where professionals can collaboratively engage, exchange knowledge, and develop their skills in the field of quality improvement, specifically as it pertains to diabetes management.



#### QIDSIG SUB COMMITTEE

- Sophia Zoungas
- Elaine Pretorius
- Konrad Kangru
- Matt Quigley
- Natalie Wischer
- TBC



1

#### MASTERCLASS WEBINARS

QIDSIG will develop and maintain a robust community of practice platform, which will serve as the central hub for members to interact, collaborate, and share knowledge. The platform will facilitate discussions, Q&A sessions, and topics related to quality improvement in diabetes care. It will also provide access to specialised forums where they can share findings, and success stories from their quality improvement projects. The community platform will also allow members to provide support and mentorship to one another, creating a vibrant network of like-minded professionals.



2

#### COMMUNITY OF PRACTICE

To complement the community platform, a series of masterclass webinars featuring leaders in the fields of diabetes care and quality improvement will be developed. These webinars will cover a wide range of topics including improvement methodologies, data analytics, patient engagement strategies, and innovative solutions to specific challenges in diabetes care. The webinars will provide valuable insights, practical tips, and evidence-based information, empowering members to apply their learning to their own practice.



3

#### ONLINE RESOURCE REPOSITORY

QIDSIG will curate and maintain an extensive online resource repository, gathering a wealth of materials related to quality improvement in diabetes care. This portal will house research papers, practice documents, and quality improvement projects. The repository will provide a comprehensive repository of valuable information, covering various aspects of diabetes management, education, and patient support. It will ensure that members have access to the latest evidence and tools needed to implement quality improvement initiatives.



4

#### LEARNING MODULE

To cater to different learning preferences, QIDSIG will develop an interactive learning module consisting of self-paced online courses on topics relevant to quality improvement in diabetes care. The courses will be designed to be engaging and will include multimedia content to enhance learning retention. Participants completing these courses will receive a certificate of completion, recognising their professional development and proficiency in quality improvement practices.



## KEY OBJECTIVES

### Facilitation Knowledge Exchange

QIDSIG serves as a hub for healthcare professionals to share their expertise, experiences, and best practices in quality improvement methods and diabetes care. By fostering a supportive and collaborative environment, members can gain insights into innovative approaches that have proven effective in enhancing patient outcomes.

### Empowering Data-Driven Practices

Empowering Data-Driven Practices: QIDSIG emphasises the importance of utilising data to inform decision-making and improve diabetes care. Members will be encouraged to leverage data analytics, clinical indicators, and patient feedback to identify areas of improvement, measure progress, and implement evidence-based interventions for optimising patient well-being.

### Promoting Continuous Learning

The group is committed to providing ongoing educational opportunities, workshops, webinars, and guest lectures focused on quality improvement methodologies, diabetes research, and emerging trends in the field. By staying updated with the latest developments, members can enhance their skills and knowledge, leading to better patient care.

### Supporting Quality Improvement Initiatives

QIDSIG will support its members in initiating and executing quality improvement projects within their respective healthcare settings. Through collaborative efforts and shared resources, participants can effectively implement evidence-based interventions, ultimately contributing to better diabetes management on a broader scale.

### Advocating Patient-Centered Care

Advocating Patient-Centered Care: QIDSIG recognises the significance of patient-centred care in achieving optimal outcomes for individuals living with diabetes. Members will be encouraged to integrate patient perspectives, preferences, and values into quality improvement initiatives, ensuring that the care provided aligns with the unique needs of each person living with diabetes.

### Fostering Networking and Partnerships

The group provides a valuable networking platform where healthcare professionals can establish meaningful connections with peers, experts, and stakeholders in the diabetes care domain. By fostering partnerships, QIDSIG aims to facilitate collaboration and create a collective impact on diabetes care at regional and national levels.



## Contact Us

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## Connect with us

-  Facebook via [/NADCaustralia](https://www.facebook.com/NADCaustralia)
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-  LinkedIn via [/company/nadcaustralia](https://www.linkedin.com/company/nadcaustralia)
-  YouTube via [NADC Australia](https://www.youtube.com/NADC%20Australia)

