



# GENERAL INFORMATION PACKAGE

*Promoting Excellence in Diabetes Care*

# WELCOME

Your organisation is to be congratulated on becoming a member of the National Association of Diabetes Centres (NADC). The NADC is committed to excellence in diabetes care. We do this by promoting mechanisms for improving the standard of care available to people with, or at risk of diabetes through diabetes centres and services. Your service has joined a collaborative of organisations passionate about improving diabetes care across Australia.

I have been privileged to be involved with the NADC since 2007. My initial role with the organisation was on the steering committee and from my very first experience, I was impressed with the incredible energy that NADC members had when they came together at the Best Practice in Diabetes Centres (BPDC) meetings. That energy has not dissipated over my many years of involvement and continues to grow, leading to the implementation of activities and resources that have ultimately contributed to improved care. I am excited to see many of the aspirations of member centres past and present, being realised, as the NADC has gained recognition and support from many involved in diabetes care in Australia.

Within this information package, you will see that the NADC is driving significant change and implementing many opportunities for organisations who are involved in diabetes care (small or large). This includes quality improvement activities that will have lasting and positive changes not only within local service delivery but nationally. I encourage your organisation to embrace all that is the NADC, to get involved in our projects and provide the NADC with information about the models of care, tools and initiatives your organisation are using.

The NADC aims to support services through collaboration, innovation, information sharing and integration and we are excited that you are a part of this team that works toward improving the standard of care provided to people living with diabetes.

## Welcome to the NADC!



**Natalie Wischer**  
Chief Executive Officer

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## CONTACT US

The NADC team are dotted all across Australia, and sometimes across the world. To ensure the most appropriate person answers your questions, we ask you to contact us via one of the many options below.



Website

[nadc.net.au](http://nadc.net.au)



Email

[admin@nadc.net.au](mailto:admin@nadc.net.au)



Facebook

[/NADCAustralia](https://www.facebook.com/NADCAustralia)



Instagram

[@nadcaus](https://www.instagram.com/nadcaus)



Twitter

[/NADCAustralia](https://twitter.com/NADCAustralia)



LinkedIn

[/company/NADCAustralia](https://www.linkedin.com/company/NADCAustralia)



YouTube

[NADC Australia](https://www.youtube.com/NADC Australia)



Newsletter

[Click Here](#) or type in the following URL: [nadc.net.au/newsletters/](http://nadc.net.au/newsletters/)



## NADC OVERVIEW

### ABOUT NADC

The National Association of Diabetes Centres (NADC) is a national collective of organisations that are involved either directly or indirectly in diabetes services and care. The NADC was established to explore mechanisms and implement strategies for improving the standard of care for people with, or at risk of diabetes. NADC member organisations take a leadership role in developing the appropriate networks in their areas in order to achieve this outcome.

### NADC GOVERNANCE

The NADC was an organisation established in 1994 by the Australian Diabetes Society (ADS) and the Australian Diabetes Educators Association (ADEA). The two incorporated professional organisations held joint responsibility of the NADC until June 2014. The ADS now holds sole responsibility for its operations and the NADC is a division of the ADS.

### NADC VISION

To improve the ability of diabetes services to deliver better health outcomes for all people with, or at risk of diabetes, and to promote strategies for the management as well as the prevention of complications.

### NADC GOAL

To facilitate and promote improved standards of diabetes care through the implementation of evidence-based policies and procedures. The development of national standards and practice of auditing and benchmarking activities are vital to achieving this goal.

### NADC OBJECTIVES

- To increase access to information and networking opportunities among diabetes services that are focussed on the provision of quality care for people with diabetes
- To promote higher standards of care: benchmarking, quality assurance, research, accreditation
- To develop policies and procedures in delivering the highest quality of care and education
- To encourage and support specialist diabetes services to work with non-diabetes health professionals to optimise the delivery and standards of diabetes care
- To provide support for smaller diabetes services in regional, rural and remote communities
- To provide support to primary care, pharmacy and allied health practitioners

# NADC OVERVIEW







## BENEFITS OF NADC MEMBERSHIP

Linking diabetes services throughout Australia in a formal network is assisting to:

- Increase the flow of information and collaboration between specialist services
- Establish collaborative service networks with non-specialist service providers
- Provide a means to standardise and offer continuing professional education and training programs for diabetes nationally to improve the accessibility and standardisation of diabetes care
- Collect and collate diabetes information data
- Disseminate improved standards, methods and models of diabetes care
- Improve access to diabetes resources through the member only section of the website at [www.nadc.net.au](http://www.nadc.net.au)



## MEMBER BENEFITS

|   |  |   |
|---|--|---|
| <b>RESOURCES</b>  <ul style="list-style-type: none"> <li>• Access to diabetes resources and tools in the "member only" section which includes NADC training packages, video presentations, webinars and free advertising of positions vacant</li> </ul> | <b>EDUCATION</b>  <ul style="list-style-type: none"> <li>• Unlimited access to numerous resource</li> <li>• Reasonable discounts on the National Diabetes Care course</li> </ul>   | <b>QUALITY IMPROVEMENT</b>  <ul style="list-style-type: none"> <li>• Eligibility to apply for NADC Accreditation</li> <li>• Eligibility to participate in the annual Australian National Diabetes Audit (ANDA)</li> <li>• Provision of individualised ANDA reports including data to facilitate benchmarking of the centre against its peers</li> </ul> |
| <b>ADVOCACY</b>  <ul style="list-style-type: none"> <li>• NADC will act on behalf of the Service in representations to government to support better diabetes care in Australia</li> </ul>  | <b>COLLABORATION</b>  <ul style="list-style-type: none"> <li>• Collaboration and integration with diabetes services across the care spectrum</li> <li>• Smaller services offered the option of being linked/supported by a larger NADC Diabetes Service providing support in terms of advice, protocols and a pathway of referral.</li> </ul> | <b>FUNDING</b>  <ul style="list-style-type: none"> <li>• Tips for generating funding</li> <li>• Discounts on registration to NADC events including the ADATS</li> <li>• NADC lobbies for increased funding and support services as part of its advocacy role for member organisations</li> </ul>   |

## NADC WEBSITE

The NADC website can be accessed at [nadc.net.au](http://nadc.net.au). The website provides updates on all NADC projects, audits, resources and offers a range of other useful information for your diabetes service. You can also access the NADC member services interactive map enabling your organisation to connect and collaborate with other NADC member services.



Membership with the NADC provides your organisation with access to the 'member only' area of the NADC website. This section of the website provides:

- Video and slide presentations from past Australasian Diabetes Advancements and Technologies Summit (ADATS), Best Practice in Diabetes Care (BPDC), Primary Care Diabetes Summit (PDSC) and Australasian Diabetes Congress (ADC) symposiums
- Access to presentations and webinars on diabetes and related topics from across Australia
- Organisational resources such as position descriptions for diabetes services
- Quality improvement resources and tools

To access the NADC website please visit: [nadc.net.au](http://nadc.net.au)

Membership passwords are only accessible to **current financial members** of NADC. Membership forms are available [HERE](#).

NADC encourages all member services to keep their organisations information up to date by completing the following survey annually, or when there are any changes to service provision. This survey has also been developed to facilitate the extension and usefulness of the NADC interactive map. [CLICK HERE](#) to access survey.

## PROMOTE NADC

We encourage you to promote the NADC to your broader health professional community. Member services are actively encouraged and supported to achieve best practice in diabetes care no matter the size of their organisation. From tertiary services, to pharmacy services, all the way to small rural primary health care services, NADC plays a vital role in setting standards of diabetes care.

If you would like to share more information about NADC within your organisation or local region, please get in touch and we can provide you with a PowerPoint presentation for your use.

We have a series of e-signatures that can be added to your organisations email signature. For more information and the style guide, please click the following link: [nadc.net.au/member-section/promote-nadc/](http://nadc.net.au/member-section/promote-nadc/)



**National Association of Diabetes Centres member**  
[www.nadc.net.au](http://www.nadc.net.au)

*Example of the e-signature for member centres.*

## COMMUNICATION

Communication to member services continues to be an important part of the NADC. Bi-monthly member and industry newsletters are sent via email using MailChimp which allows NADC to track newsletter statistics. The NADC is also re-purposing content where possible which includes Tweets and Facebook posts of important project updates. Further work is underway to further promote the NADC's benefits to non-member organisations.

### Collaboration and Education

- Develop collaboration opportunities for diabetes services across Australia
- Strengthen integration across services
- Support and develop opportunities for education and resource development
- Coordination of the Best Practice in Diabetes Centres (BPDC), Australasian Diabetes Advancements and Technologies Summit (ADATS) meeting annually and an NADC symposium at the Annual Scientific Meeting
- Create and coordinate a diabetes technology conference for health care professionals
- Map NADC member details and services on the NADC interactive map

### Leadership, Policy and Direction

- Identify and analyse existing partnerships / networks to further enhance NADC outcomes
- Seek opportunities to increase funding of diabetes services
- Support implementation of key elements of the National Diabetes Strategy
- Develop Diabetes National Clinical pathways

### Quality Improvement and Benchmarking

- Review and implement the NADC accreditation system nationally with a view to international accreditation partnerships
- Further develop and enhance participation in ANDA and utilisation of ANDA data
- Seek opportunities to benchmark and showcase internationally

### Sustainability

- Identify and analyse existing partnerships / networks and potential sponsorships.
- Review and enhance the administration functions of the organisation
- Develop marketing resources for new, existing and potential members and sponsors

# CURRENT NADC KEY ACTIVITIES

## 1. NATIONAL DIABETES CARE COURSE

### NDCC - A National Training Program for Generalist Healthcare Professionals

The National Diabetes Care Course has been developed by the NADC to provide healthcare providers in a range of general care settings with current knowledge of diabetes clinical management and self-care regulation.

**The National Diabetes Care Course is an interactive online learning tool. The course provides:**

- Learning videos
- 24 hour a day access so you can complete the course at a time and place that suits you
- Online assessments
- Certificates on completion of each module

**The National Diabetes Care Course consists of ten learning modules covering topics such as:**

- What is diabetes?
- Chronic complications
- Lifestyle issues
- Diabetes medicines
- Acute complications
- Self-monitoring of diabetes
- Groups with special needs (indigenous, CALD, pregnant women, paediatrics and adolescents, elderly)
- Support services
- Managing diabetes in general practice
- Diabetes and technology (continuous glucose monitoring, insulin pumps, apps and gadgets)

Once you have registered for the National Diabetes Care Course, the NADC will provide you with access to the full course content within two business days. You will receive an email from the NADC, with a link to the course, a personal username and password. The course can be completed online at your own pace. From the date of registration, you will have three months to complete the course content.





## CURRENT NADC KEY ACTIVITIES

### PRICING

- \$198 (inc GST) for NADC members
- \$297 (inc GST) for our industry sponsors
- \$594 (inc GST) for non-NADC members

Many health services and organisations have purchased bulk registrations to provide a source of quality training and up-skilling to their staff that can be completed at their own pace 24/7. When purchasing a registration for a group, the organiser can oversee their students' progress and manage any questions their colleagues may have.

### DISCOUNTS FOR BULK REGISTRATION

- 5-10 registrants – 10% discount
- 11-49 registrants – 20% discount
- 50-99 registrants – 25% discount
- 100-200 registrants – 35% discount
- 200+ registrants – 45% discount

### INDIVIDUAL MODULE PRICE:

Individual modules can be purchased for \$30 per module (for NADC members) or \$60 per module (for non-NADC members) however there are no discounts for bulk registrants.

For more information or to register, please click on the following link: [nadc.net.au/ndcc](http://nadc.net.au/ndcc)

**The National Diabetes Care Course Feedback**

Thank you so much for the great opportunity to be involved in this course. As a Nurse it will benefit me to have better understanding and wide knowledge with regards to caring with diabetes patient and even with my family members who has diabetes. Hopefully in the future you still can run with this kind of course that can be accessible to all nurses.

Healthcare staff, Western Sydney LHD

[nadc.net.au/ndcc](http://nadc.net.au/ndcc) [admin@nadc.net.au](mailto:admin@nadc.net.au)

## CURRENT NADC KEY ACTIVITIES

### 2. PATIENT EDUCATION RESOURCE LIBRARY (PERL)

The NADC Patient Education Resource Library has been made possible through the partnership with Healthily (GoShare) & Western Sydney Diabetes.

PERL enables you to access an extensive library of patient education resources including fact sheets, videos, apps and websites that can be seamlessly sent to your patients with diabetes via email or SMS

This platform gives you access to credible, evidence based resources including:

- Patient stories
- Animations
- Information sheets
- Tools and resources



#### PRICING

| PACKAGE TYPE | DETAILS     | ONE OFF SET UP FEE | TOTAL CENTRE PRICE (EX GST) |
|--------------|-------------|--------------------|-----------------------------|
| SINGLE*      | Single User | NA                 | \$250/year                  |
| PACKAGE 1    | 1-5 users   | \$250              | \$1,525/year                |
| PACKAGE 2    | 6-10 users  | \$350              | \$2,849/year                |
| PACKAGE 3    | 11-20 users | \$450              | \$5,349/year                |
| PACKAGE 4    | 20+ users   | POA                | POA                         |

For more information, please on the following link: [nadc.net.au/perl](https://nadc.net.au/perl)

## CURRENT NADC KEY ACTIVITIES

### 3. ACCREDITATION FOR DIABETES SERVICES



An accreditation system for NADC member services commenced in 2013, and the accreditation criteria have been regularly updated since that time to align with the requirements of the National Standards on Quality Health Services Standards (NSQHS).

The NADC accreditation is the only one of its kind to offer comprehensive diabetes-specific accreditation aimed at the improvement of quality and safety. The accreditation model is focused on a multi-pronged approach combining governance, educational and clinical criteria.

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The NADC Accreditation Standards (3rd edition) have been written for diabetes services of all models and sizes in Australia. One of the great strengths of diabetes care is its diversity. The Standards also apply to primary healthcare and pharmacy services. Attaining NADC accreditation is highly sought after and a respected symbol of quality diabetes services.

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Undertaking NADC accreditation adds enormous value to the service and provides insights into improvements that can be made. Accreditation is awarded for a period of 4 years. For more information, please click here: [nadc.net.au/accreditation](http://nadc.net.au/accreditation)



*Staff members from some of the NADC accredited services*



## CURRENT NADC KEY ACTIVITIES

### 4. CENTRES OF EXCELLENCE

The NADC Accreditation Standards for Centres of Excellence (COE) recognise clinical, education, service advocacy and policy leadership on a national scale in the provision of diabetes care. The COE standards have been developed to establish a robust national standard for diabetes services that demonstrate that they operate as Centres of Excellence in diabetes care.



These standards are underpinned by the principles of chronic disease management. These include a multidisciplinary approach with an effective system of service delivery, integration and coordination of care between different services and service providers, support for self-management, evidence-based decision making and clinical information systems, with the focus being on proactive maintenance and complication prevention.

Applications for COE's are only open for a limited period every 2 years. Accreditation as a Centre of Excellence will be awarded for a period of 4 years, after which time, reapplication is required to retain COE status. Organisations applying for Centre of Excellence status need to be already accredited under the standard NADC accreditation system prior to their submission.



*Awarding of the services accredited as NADC Centre of Excellence*

### ACCREDITATION COSTS

| CENTRE OF EXCELLENCE | TERTIARY CARE DIABETES CENTRE | SECONDARY CARE DIABETES CENTRE | PRIMARY CARE DIABETES CENTRE | PHARMACY DIABETES SERVICE |
|----------------------|-------------------------------|--------------------------------|------------------------------|---------------------------|
| \$290                | \$195                         | \$125                          | \$95                         | \$335                     |



NADC Accreditation Application fees (effective 1st July 2020)

### 5. STANDARDS AND ACCREDITATION FOR DIABETES TECHNOLOGIES



The objective of the NADC accreditation is to assist diabetes services to review, reflect and achieve a safe and high quality service providing care to people using diabetes technology. The NADC technology accreditation for diabetes services is the only accreditation of its kind to offer comprehensive diabetes-specific technology accreditation aimed at the improvement of quality and safety.

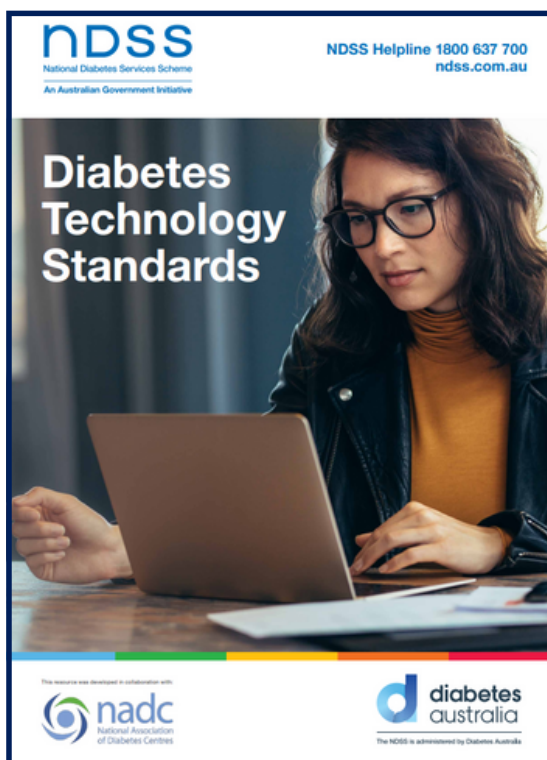
The NADC technology standards aims to set a benchmark for service delivered by diabetes care centres across Australia.

#### APPLICABILITY OF THE NADC STANDARDS FOR DIABETES SERVICE

Many NADC services are already accredited in their affiliation with a larger hospital, community health service or General Practice.

We have tried to create deliberate synergies and overlap with existing accreditation systems such as the RACGP Standards for General Practice 5th edition and the National Safety and Quality Health Service (NSQHS) Standards 2nd edition to avoid duplication of effort in the accreditation process.

It is expected that achievement of NADC Technology Standards will support other applications of accreditation across the health sector.



### 6. PHARMACY ACCREDITATION STANDARDS FOR DIABETES

The NADC has recognised a shift towards pharmacy based diabetes services as a growing service offering. Such services require support to ensure best practice in diabetes care and management occurs within pharmacy based diabetes services.

For this reason, the NADC believe a National Standard of excellence for pharmacy based diabetes services is required, resulting in an accreditation program for these services. The NADC is working with a diverse range of pharmacists in implementing these Standards.



### 7. STANDARDS AND ACCREDITATION FOR HIGH RISK FOOT SERVICES



This NADC Collaborative for Interdisciplinary Diabetes High-Risk Foot Services (HRFS) is a highly inclusive process, which under the NADC Foot Network has received formal input from key national diabetes foot care organisations, to realise the Interdisciplinary Diabetes High Risk Foot Services Standards of Care.

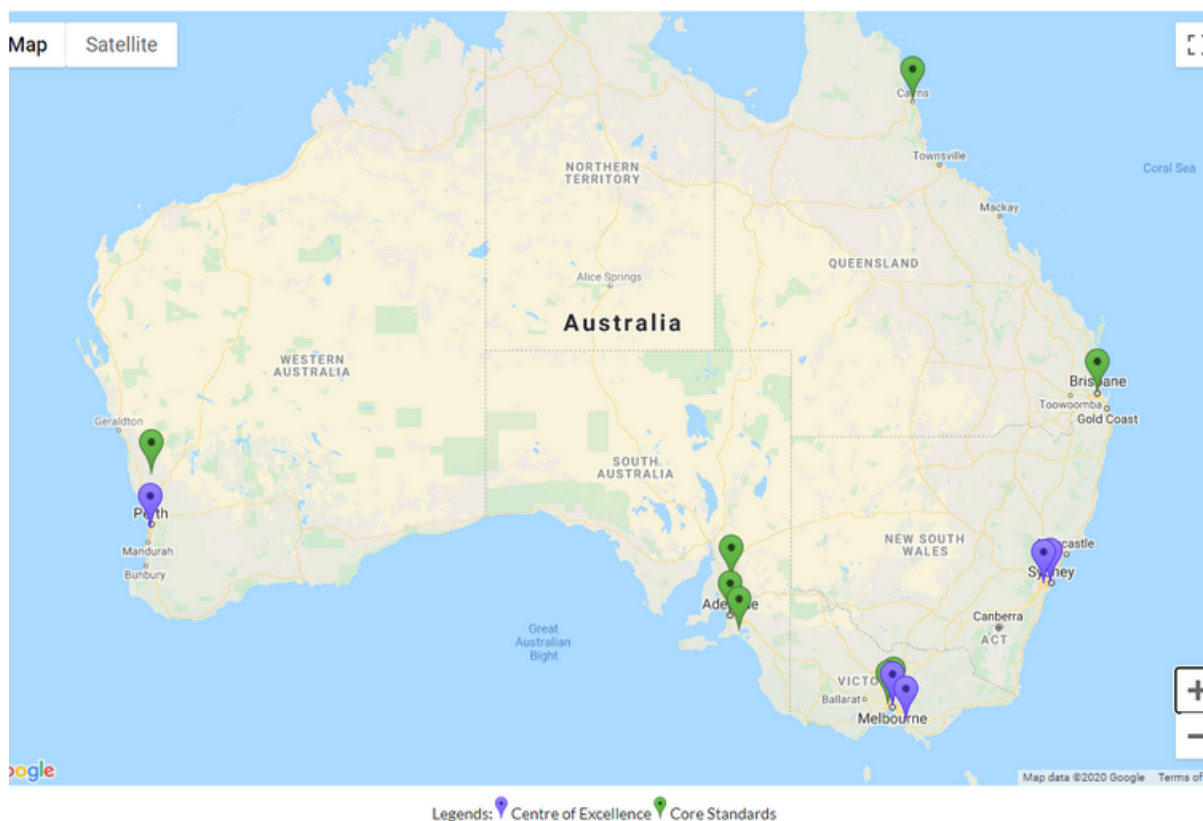


## CURRENT NADC KEY ACTIVITIES

The mission of the NADC Foot Network is to establish and maintain reduced morbidity and mortality caused by diabetes-related foot disease in people in Australia. One of the first steps in this process was to establish and then maintain National Standards of care for Interdisciplinary Diabetes HRFS, providing standards for these services and the health professionals working within them, to be guided by. Few countries globally have developed national standards for Interdisciplinary Diabetes HRFS, and it is anticipated that these Standards will help to realise and then to maintain a high level of diabetes HRFS care throughout our nation, aiding equity of access, and underpinning more consistent across-service outcomes in diabetes foot care.

In conjunction with the National Standards, the NADC has released the NADC Collaborative Interdisciplinary Diabetes HRFS Accreditation program. The Accreditation of Interdisciplinary Diabetes HRFS is the only national accreditation of its kind, aimed at the improvement of quality and safety within Interdisciplinary Diabetes HRFS. The accreditation model is focused on a three-pronged approach combining governance, clinical and quality criteria.

To register your services Expression of Interest for the accreditation program, please see the Expression of Interest (EOI) Section: [nadc.net.au/hrfs](https://nadc.net.au/hrfs)



*Accredited High Risk Foot Services as at October 2020*

### 8. IMPLEMENTING COLLECTION OF NADC HRFS MINIMUM DATA INTO OUR CLINICS

Standardising data collection across High-Risk Foot Services (HRFS) nationally will create unprecedented opportunity for audit, benchmarking and collaborative research. However, routine collection of data is a challenge for most services, primarily due to the time and resources required to establish a database. This became increasingly apparent following the introduction of formalised service accreditation in 2019 by the National Association of Diabetes Centres (NADC).



To realise the implementation of a national database, a minimum dataset was developed by several clinicians involved in Australian HRFS, integrating recommendations previously published by Diabetic Foot Australia. The dataset was developed into user-friendly, accessible and free electronic data collection forms. With uptake of this platform across Australia there is potential to create a database of international standing. Further, services will have the means to evaluate service efficacy and resource allocation, and to direct service improvement.

#### HOW DOES IT WORK?

Data is collected by participating HRFS using standardised electronic forms on REDCap. REDCap is a secure web-based application designed for database creation and clinical research. Data is periodically centralised to enable audits and benchmarking by the NADC and Australian Diabetes Society (ADS). Participating HRFS are provided with an annual report.

#### HOW ABOUT ETHICS?

The Australian Diabetes HRFS Database has ethics approval across the country, with the exception of the Northern Territory (pending). You do not need to seek independent ethics approval. An opt-out approach has been used for participant consent, meaning provided posters must be made clearly visible in your HRFS.

#### WHO OWNS THE DATA?

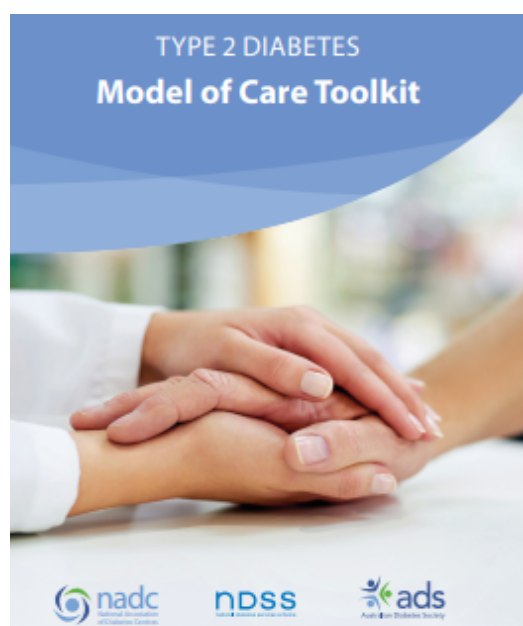
Data Agreements are made between the ADS and each participating organisation before project commencement. This is a collaborative agreement detailing shared data ownership. There are formalised processes around use of data for further non-commercial research projects. This includes application to the ADS and any organisation that co-owns data of interest, and appropriate acknowledgement in publications. St Vincent's Hospital Sydney is the project sponsor and data custodian, responsible for management of centralised data. However, St Vincent's Hospital Sydney does not assume ownership of data contributed by other organisations.

## CURRENT NADC KEY ACTIVITIES

### WHAT'S THE NEXT STEP?

Please complete the Expression of Interest form. After reviewing your local requirements, the HRFS Database Manager will make contact to assist with REDCap setup, add your site to the existing ethics approval, and guide you through the local governance process. Once REDCap setup is complete you are able to trial the database using mock data (real data must not be collected) while ethics and governance approvals are finalised.

## 9. MODELS OF CARE



The aim of the Diabetes Models of Care (MoC) project is to create a practical toolkit of examples of various models of care that may assist health practitioners across Australia review and consider revisions of their own current MoC for managing people with type 2 diabetes.

The target audience of health professionals includes general practitioners, endocrinologists, diabetes educators, health services managers and other multidisciplinary practitioners across the spectrum of health-care.

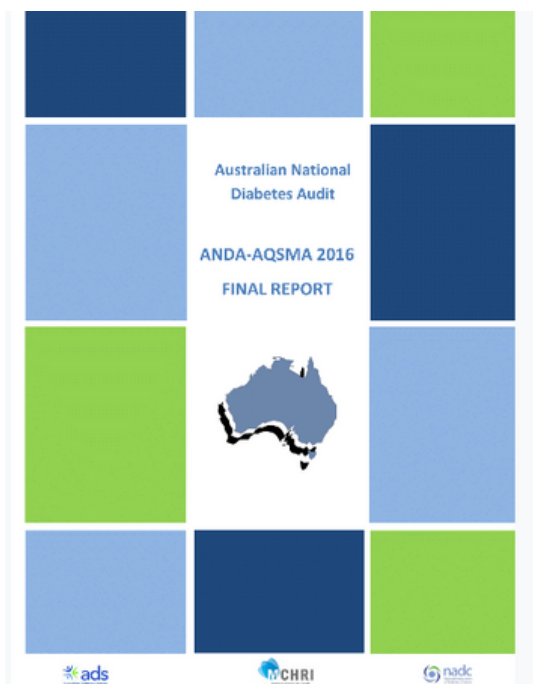
This project aims to develop and deliver a living toolkit of models and resources to assist services to evolve their diabetes services.

**Models of Care (MOC) Toolkit v 1 was launched at the 2019 Asutrasian Diabetes Congress.**

As this Models of Care toolkit it is a living document, if your service is utilising a fantastic model of care, the NADC would appreciate learning about it. For more details, please [click here](#) or contact us at [admin@nadc.net.au](mailto:admin@nadc.net.au)



### 10. AUSTRALIAN NATIONAL DIABETES AUDIT (ANDA)



The NADC facilitates and promotes the Australian National Diabetes Audit (ANDA) project, funded by the Commonwealth. This encompasses an annual national audit cycle during which data collection from participating Diabetes Centres (NADC Member Centres) focus on clinical indicators.

There are 2 ANDA audits that alternate each year. The ANDA – AQSM (Australian Quality Self-Management Audit) has a focus on self-management and diabetes distress and collects data related to diabetes education, self-care practices and quality of life.

Every alternate year, the ANDA – AQCA (Australian Quality Clinical Audit) is facilitated. This audit focuses on clinical indicators known to impact on the care of the person with diabetes. This allows the development of information detailing the clinical status, diabetes control and related complications of patients attending diabetes services. It also facilitates the development of information reports, which enables participant services to benchmark their data against that of other similar services.

To see the past pooled ANDA reports, [click here](#).

The ANDA collections are an important quality activity that promotes continuous improvement in the standard of services provided by diabetes centres. It is anticipated that the data collected will provide key performance indicators for diabetes services to benchmark their performance against best practice.

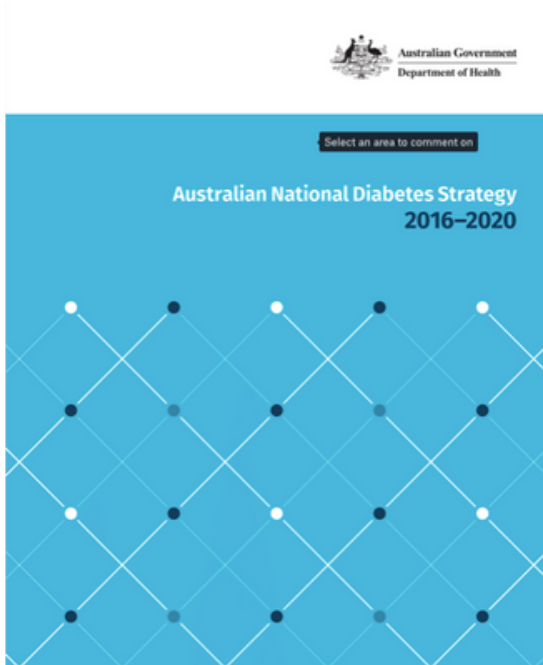
Primary Care organisations are encouraged to be involved.

For more information, please click the following link: [nadc.net.au/anda](http://nadc.net.au/anda).

To register an Expression of Interest to be a part of ANDA, please email: [anda@nadc.net.au](mailto:anda@nadc.net.au)

## CURRENT NADC KEY ACTIVITIES

### 11. IMPLEMENTATION OF THE AUSTRALIAN NATIONAL DIABETES STRATEGY (ANDS)



The NADC is actively seeking opportunities to achieve the goals of the ANDS through the development of an implementation plan that considers ways to complete the strategies, gain funding support, and develop measures to evaluate progress and the NADC's impact.

This will occur in collaboration with stakeholders across all levels of government, the health sector and the NADC membership.



### 1. AUSTRALASIAN DIABETES ADVANCEMENTS & TECHNOLOGIES SUMMIT (ADATS)

The NADC launched the inaugural Australasian Diabetes Advancements and Technologies Summit (ADATS) in 2017.



This meeting brings together over 200 prominent and influential key opinion leaders with expertise and passion for advanced technologies and therapeutics in diabetes. The ADATS program provides a forum of plenary session presentations, interactive demonstrations, best practice innovation, technologies and therapeutics presentations, workshops and practical sessions, and networking opportunities.

Topics include funding of insulin pump programs and continuous glucose monitoring clinics, use of new technologies including the latest monitoring systems, health and diabetes apps, technological approaches to diabetes management, latest medications and insulin's on the market, and emerging therapeutics.



*Recent Australasian Diabetes Advancements & Technologies Summit*



### 2. BEST PRACTICE IN DIABETES CENTRES (BPDC)

The Best Practice in Diabetes Centres Symposium has been an integral educational, policy and service provision forum hosted by the NADC. The BPDC brings together prominent and influential key opinion leaders with a focus on and passion for diabetes, with the aim to build consensus and inform the NADC priority project areas.



These meetings provide an interactive forum that aims to discuss issues important to diabetes centres and services. The format of the meeting involves topical session presentations that are followed by focused discussion. Attendees are involved in consensus building and the development of guidelines/position statements.

There have been eight meetings in Sydney starting in 2007. The BPDC was originally “invitation only”, however due to an overwhelming public demand, future BPDC meetings will be open to all NADC member organisations.

This is an exciting time for the NADC as we move forward in a consolidated manner in our quest to provide the highest possible standards of care. We see BPDC as an appropriate vehicle to achieve this goal.

The Best Practice in Diabetes Centres meeting has been approved by the RACGP for 16 Category 2 points.



## CURRENT NADC MEETING & EVENTS

### 3. PRIMARY CARE DIABETES SUMMIT (PCDS)

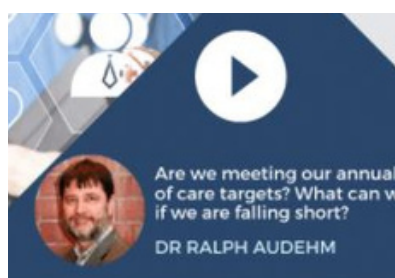
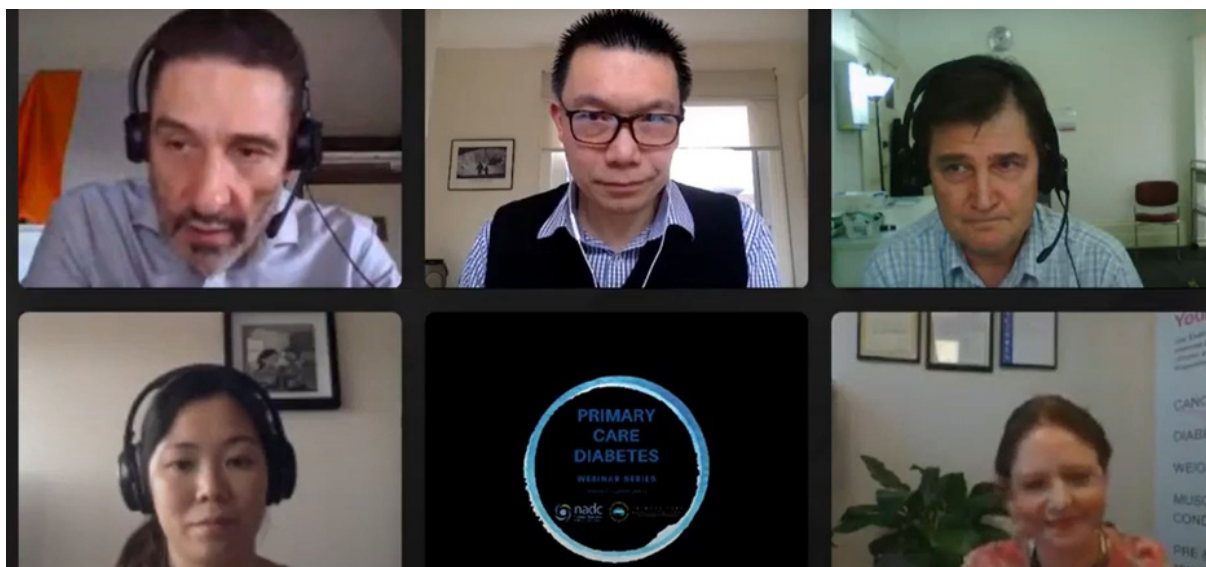
Organised by the NADC and the Primary Care Diabetes Society of Australia (PCDSA), this one-day summit will combine cutting edge scientific content with practical clinical sessions basing the education on much more than just knowing 'the guidelines'. Primary care models of care, systems and strategies for diabetes practice management will also be explored and practically presented.



The Summit program has been specifically designed for all primary care clinicians working in diabetes care to:

- Advance their education and learning in the field of diabetes health care
- Promote best practice standards and clinically effective care in the management of diabetes
- Facilitate the collaboration between health professionals to improve the quality of diabetes primary care across Australia
- Enhance their knowledge of adaptable models and systems of diabetes care

The Summit was first run in 2019 as a face to face meeting in Melbourne. As a result of the COVID-19 pandemic, a Primary Care focused webinar series was offered free to all healthcare professionals. Recordings of each webinar (over 15 in total) have been recorded and are available to our members in the NADC resource library.



Due to the COVID-19 Pandemic, the Primary Care Diabetes Summit offered a series of webinars available for viewing in the membership library

## NADC MEMBERSHIP LEVELS

### NADC MEMBERSHIP LEVELS

The NADC has six levels of membership, based on the function of the service and staffing. Our goal is to ensure that the highest standard of care is delivered to people with diabetes through our member services.

More details can be found at the membership page of our website: [nadc.net.au/membership](http://nadc.net.au/membership)

#### NADC MEMBERSHIP CATEGORIES

**CENTRE OF EXCELLENCE** - Recognised diabetes centres that have demonstrated excellence in education, research, service delivery, practice/policy development and national influence. These centres must be tertiary level facilities.

**TERTIARY CARE DIABETES SERVICES** - NADC centres that have the full range of diabetes service providers including endocrinologists, credentialed diabetes educators, dietitians and podiatrists on staff (full-time) and who have demonstrated a high standard of care through service delivery and organisational capacity and have been accredited by the NADC.

**SECONDARY CARE DIABETES SERVICES** - These services have a range of full and/or part-time diabetes staff but often do not have an endocrinologist as part of their usual team. They may be working toward accreditation as a Tertiary Care Diabetes Service.

**PRIMARY CARE DIABETES SERVICES** - These centres have part-time staff and work closely with the local general practitioners to provide care for people with diabetes

**PHARMACY DIABETES SERVICES** - These centres have staff that have received training and/or have expertise in diabetes and work closely with the local general practitioners and allied health staff to provide additional care and services for people with diabetes.

NADC Pharmacy Diabetes Service membership is offered to groups of professional healthcare workers who have an active involvement in diabetes care provided in the pharmacy context, and are committed to the goals and objectives of the NADC and to monitoring the outcomes of their service, but do not have the full complement of services or resources of a larger diabetes service

**NETWORK MEMBERS** - The NADC Network membership is offered to Primary Health Networks (PHNs) and Primary Care Partnerships (PCPs) around Australia. PHNs and PCPs work directly with general practitioners, other primary health care providers, secondary care providers and hospitals, to facilitate improved outcomes for patients. PHNs and PCPs are committed to providing efficient and effective primary health care, with objectives that align closely with those of the NADC

#### MEMBERSHIP FEES

The annual fees for NADC membership are:

| CENTRE OF EXCELLENCE | TERTIARY CARE DIABETES CENTRE | SECONDARY CARE DIABETES CENTRE | PRIMARY CARE DIABETES CENTRE | PHARMACY DIABETES SERVICE | NETWORK MEMBER |
|----------------------|-------------------------------|--------------------------------|------------------------------|---------------------------|----------------|
| \$390                | \$285                         | \$230                          | \$100                        | \$365                     | \$145          |



Annual Membership (effective 1st July 2020)

For payment and other membership enquiries email Lei at [admin@nadc.net.au](mailto:admin@nadc.net.au)



## NADC MEMBERSHIP PROMO

We understand the complexities of renewing your membership each year (i.e finance departments). We have therefore tried to make it easier for your organisation to have all the benefits of NADC membership including access to our programs at **significantly discounted prices**.

When you renew your annual membership, if you purchase access to the National Diabetes Care Course for your team, your service will pay only \$25 per user for 12 months. This is a saving of \$569

You can also purchase access to the Patient Education Resource Library (PERL) and save on the 'one off' set up fees. This could save your organisation hundreds of dollars.

Adding the NDCC and PERL packages to your annual membership renewal not only saves money but also time and we think your Finance Department will be happy!

If you have any questions on these packages and need further information, please do not hesitate to contact us at [admin@nadc.net.au](mailto:admin@nadc.net.au)



**SIGN UP/ RENEW  
ANNUAL MEMBERSHIP**

**BIG DISCOUNTS**

Sign up NDCC and/or  
PERL when paying for the  
annual membership

**PAY ALL AT ONCE**

| NDCC Training Bundle | Users | Total   | *Discounted prices only if purchased with annual membership |
|----------------------|-------|---------|---|
| Traning Bundle 1     | 200   | \$5,000 |   |
| Traning Bundle 2     | 100   | \$2,500 |   |
| Traning Bundle 3     | 25    | \$625   |   |
| Traning Bundle 4     | 10    | \$250   |   |
| Traning Bundle 5     | 5     | \$125   |   |
| Single               | 1     | \$25    |   |

| PERL Bundles | Users       | Total   | One-off set up fee waived if paid with annual membership |
|--------------|-------------|---------|--|
| Single       | Single user | \$250   |  |
| Bundle 1*    | 1-5 users   | \$1,525 |  |
| Bundles 2*   | 6-10 users  | \$2,849 |  |
| Bundles 3*   | 11-20 users | \$5,349 |  |

| PERL SMS          | Credits | Total   | Available only for purchased PERL Packages |
|-------------------|---------|---------|--|
| SMS credits 500   | 500     | \$115   |  |
| SMS credits 1000  | 1,000   | \$210   |  |
| SMS credits 5000  | 5,000   | \$800   |  |
| SMS credits 10000 | 10,000  | \$1,400 |  |