



nadc
National Association
of Diabetes Centres

2019 Centres of Excellence

OVERVIEW

Insights into our 2019 COE's



COE 2019 SUMMARY

11

expressions of
interest

7

Completed
applications

4

COE Awarded 2019

6

Assessors

9

months duration

**OVER
300**

pieces of evidence
for review



OVERVIEW

- 11 Centres submitted an expression of interest
- 4 Withdrew
- 7 Completed Applications

COE'S 2019



- RPA
- StV's Sydney
- Canberra ACT Health
- Royal Perth Hospital

ROYAL PRINCE ALFRED HOSPITAL

Diabetes Centre

- Their **model of care** remains forward thinking and best practice
- The ongoing emphasis on **research, academic excellence** and contributions to the wider diabetes agenda nationally is admirable.
- "Their **database is to die for**"
- National and international **leadership** established and maintained over several decades.
- Significant **contribution** made by the RPA team in the capacity of serving on professional bodies, participation/formulation of national and international policies and guidelines.
- RPA's **High Risk Foot Service** is an NADC Centre of Excellence
- The number, the diverse topics and methods of delivery for external **HCP education** activities
- Involvement in **innovation of education and clinical support** including diabetes-related apps.
- Extensive involvement in research and peer reviewed publications
- Ongoing and continued nurturing of partnership and **shared care with primary care.**
- Involvement in Sydney Diabetes Strategic Plan 2019 – 2024 plus own service strategic plan.

ACT HEALTH - CANBERRA HOSPITAL

Diabetes Service

- Their contribution to diabetes **prevention and management in pregnancy**
- **Outreach service**
- Participation in professional bodies, committees and working parties
- Research
- Strategic investment strategy for IT needs and a **workforce plan**
- The number and variety of QI activities
- GDM and paediatric **data base**
- The team is trying to address the National Diabetes Strategy goals and National Implementation Plan
- **Comprehensive service** to people of all ages with diabetes, inclusive of other chronic conditions causing hyperglycaemia e.g. cystic fibrosis clinic
- GDM services, including related research projects
- **Rapid access clinics**
- High Risk Foot Service
- "Tuning into Kids" program
- **Outreach indigenous care** – for complex case management and to provide up-skilling to healthcare teams

PERTH CHILDREN'S HOSPITAL

Department of Diabetes and Endocrinology (Diabetes Service)

- **Early adopter of technology**
- **Advocate** and supporter for technology for all patients
- Diabetes Patient Management System holding clinical data of 99% of paediatric diabetes patients in WA and the ability for this repository to engage, benchmark and compare with ADDN and SWEET data networks
- **Consumer engagement** initiatives and **outreach services** from the website to the consumer conversation forums
- Number of peer review publications
- CDC website
- **Clinical leadership in Australia and ISPAD** – international guidelines and consensus position statements
- Research and Development
- Contribution to staff training and stakeholder engagement – comprehensive
- Staff profiles – both national and international standing
- Excellent examples of **high-quality models of care** underpinned by evidence.

ST VINCENT'S SYDNEY

Diabetes Centre

Clinical strengths:

- Evidence of **extensive complex care and diabetes complications services**, including complex foot clinic and eye screening.
- Their **outreach programs** with Endocrinologist and CDE input is to be commended - Homeless outreach clinic and up-skilling/supporting general practice teams.
- **Rapid assessment**; complex clinics; Diabetes foot clinic; Diabetic retinopathy surveillance clinic, Transplant endocrine clinic, Oncology diabetes clinic, Pharmacist consult clinic
- Inpatient diabetes management includes a senior nursing position (CNC). Also, a dedicated nurse leads on each ward to flag and escalate patient care via timely referral to the Diabetes team as required.
- Weekly meetings that are broadly **multidisciplinary** (includes pharmacy, podiatry)
- Evidence of lots of regular opportunities for **up-skilling of clinical staff** hospital-wide e.g. to recognise the deteriorating / acutely unwell person with diabetes i.e. hypoglycaemia/ DKA

Research:

- Evidence of investigator led research with a **strong interdisciplinary focus and Consumer input**.
- Publications, presentation and evidence of research translation.

External services and collaborations:

- Evidence of solid attempts to bridge the often well recognised divide between tertiary (specialist centre) services and **Primary Care**. In particular their pathways for high risk foot service.



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Plans moving forward

Summary of Feedback

01

Review criterion and remove duplication within COE and tertiary accreditation

02

Review the need for tertiary accreditation and if relevant, the timing of this

03

Define and refine requirements of evidence for each criterion and presentation requirements

04

Streamline the assessment tools and clarification process for extra information and final evaluation

ACTION ITEMS

- Decide on presentations from each of the 2019 COE's at ADS and / or BPDC 2020
- Agree on topics from each COE
- Compile feedback from surveyors and COE applicants
- Summarise and disseminate feedback
- Review the requirements in relation to COE and standard tertiary accreditation as well as technology accreditation and HRFS's
- Begin the process of updating COE criteria for 2021
- When completed consider circulation to NADC membership for feedback
- Finalise and have ready for promotion by late 2020



OUR TIMELINE

Gantt Chart





CENTRES OF DIABETES EXCELLENCE



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Thank You

NADC Steering Committee:

- Tony Russell - Chair
- Sophia Zoungas
- Glynis Ross
- Elaine Pretorius
- Marg McGill
- Michelle Robins
- Louise Maple-Brown

NADC & ADS team:

- Sof Andrikopoulos
- Leanne Mullan
- Michaela Watts
- Jennifer Nicholas
- Joel Lasschuit
- Berline Tala
- Linda Valenzisi
- **LEI CALMA - Conference Co-ordinator Extraordinaire**

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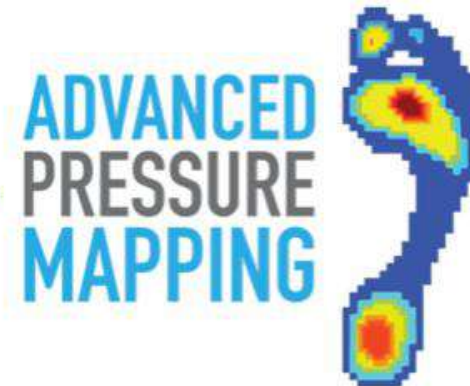
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or visit www.surveymonkey.com/r/ADATS19delegate

HOW WAS YOUR EXPERIENCE?





Join us for
ADATS 2020
October 22nd

All of you!

Thank You!!!



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Join us for drinks!