# Implications of DATA on Practice

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### **DATA**

- Population
- Audit
- QI
- Planning
- Marketing



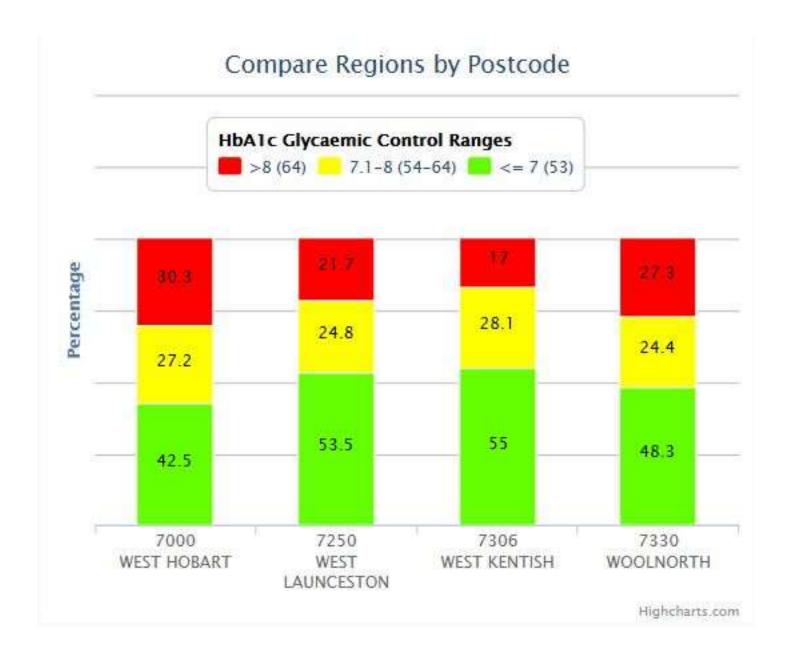
## Population data



#### State of the Nation







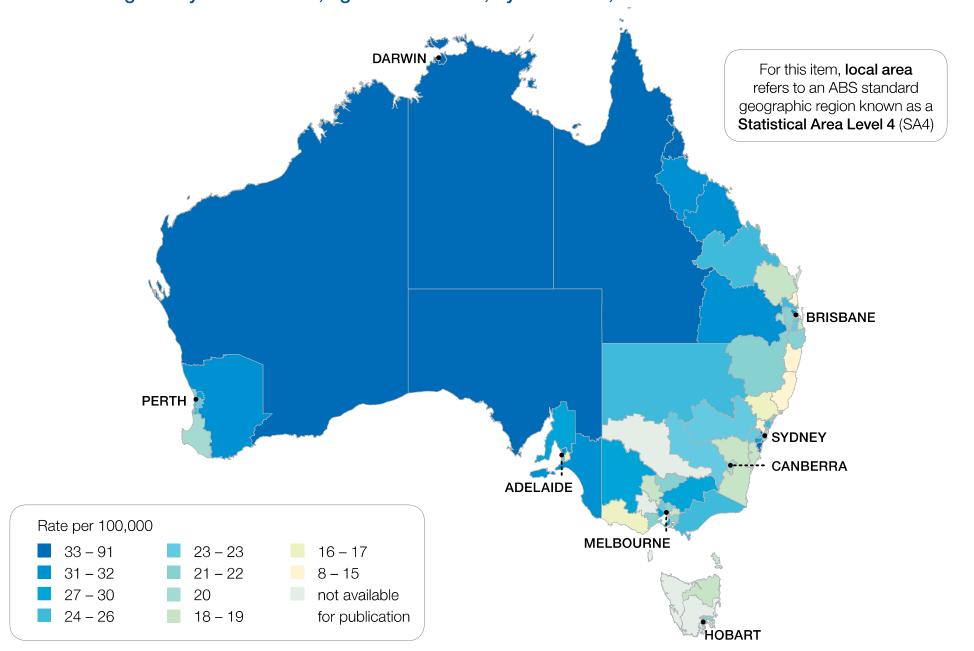


## Diabetes related amputations – national data

- In 2012–13, there were 4,402 diabetes-related lower limb amputation admissions to hospital
- 23 admissions per 100,000 people aged 18 years and over (the Australian rate)
- Admissions to hospital across 80\* local areas ranged from 8 to 91 per 100,000 people



Figure 136: Number of diabetes-related lower limb amputation admissions to hospital per 100,000 people aged 18 years and over, age standardised, by local area, 2012–13





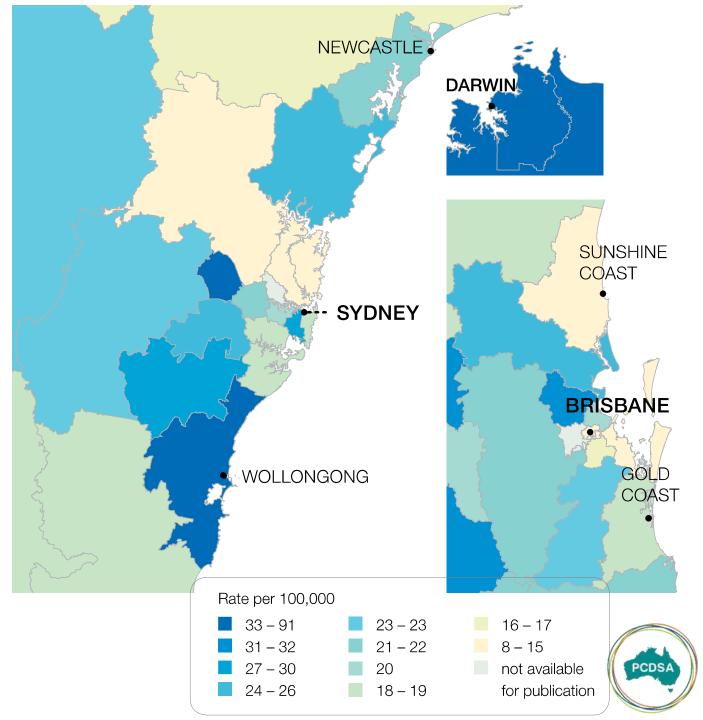




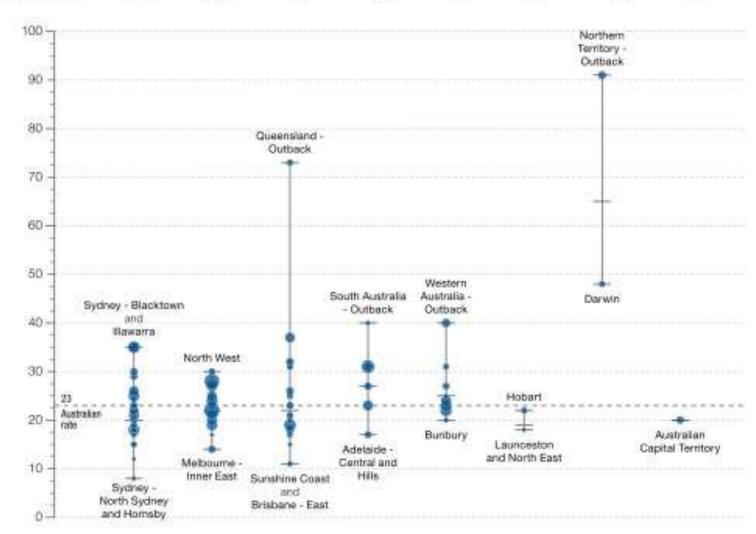








|                   | NSW   | Vic   | Qid | SA  | WA  | Tas | NT | ACT |
|-------------------|-------|-------|-----|-----|-----|-----|----|-----|
| Highest rate      | 35    | 30    | 73  | 40  | 40  | 22  | 91 | (4) |
| - State/territory | 20    | 22    | 22  | 27  | 25  | 19  | 65 | 20  |
| Lowest rate       | 8     | 14    | 11  | 17  | 20  | 18  | 48 | -   |
| No. admissions    | 1,331 | 1,081 | 834 | 417 | 480 | 88  | 99 | 55  |





#### **Audit**

#### Number of PWDs with:

- HbA1c >8
- BP >140/90
- Chol >4.0

#### Pharmacy: Number of PWDs with medchecks with:

- >5 medications
- Elderly on SU

#### Podiatry: number of PWDs

- high risk foot who have had education on daily checks
- How many patients with high risk feet are seen 3 monthly



- An audit = state of play
- QI is what you do with it!
- Think about the data
- Happy  $\stackrel{\smile}{\cup}$  or  $\stackrel{\diamondsuit}{\bigcirc}$







#### **Practice Data**

- PEN
- Polar
- Inbuilt into software
- Spreadsheets
- Paper and pen





















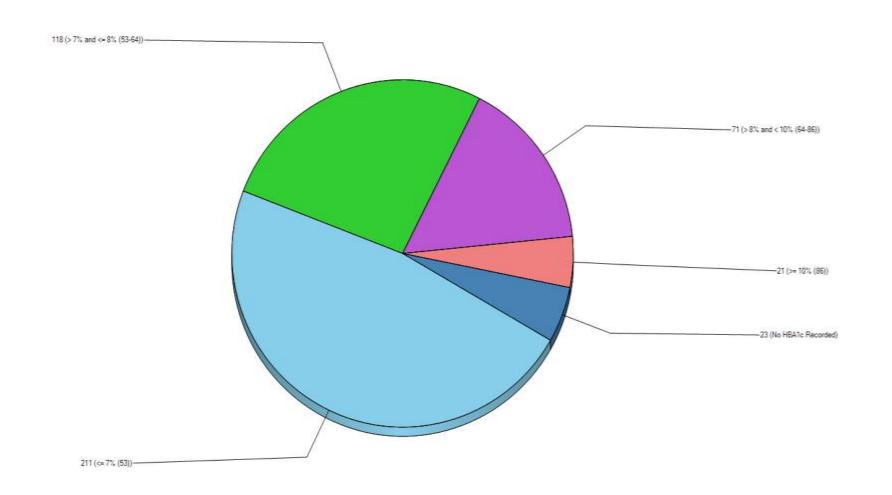


Medical Director 3, HCN Live Data; Extract Date: 05/08/2015 12:17 PM; Filtering By: Active Patient, Conditions (Diabetes Type II - Yes)



Select All Show Percentage

HBA1c Status in % (and mmol/mol) [population = 444]



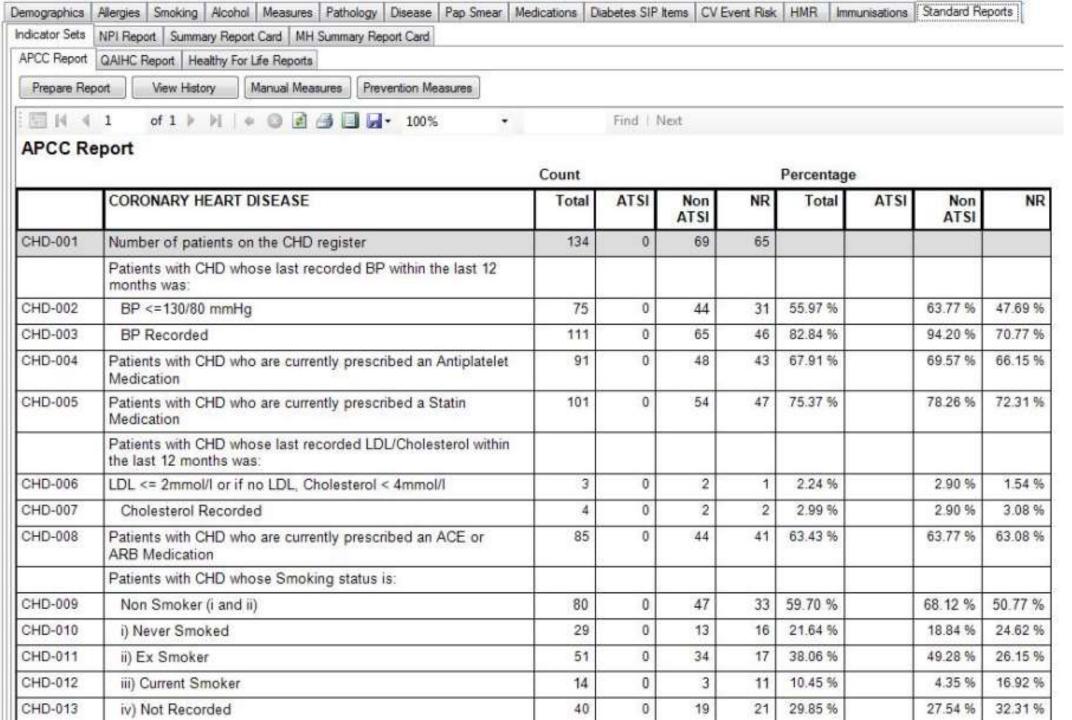
92 HbA1c >8%



#### Dianella

- 4 years ago 15% PWDs HbA1c >10%
- Goal to get that lower
- Picked out people who needed insulin
- Trained staff (stepping up protocol unimelb)
- 5 people at a time
- 4.7% with a HBa1c>10%







#### Practice data - ??

- Pharmacy
- Podiatry
- Dietitians



## **Implications**

#### General practice

- 100 PWDs
- 100 care plans (30-40min nurse time; 15-20 min GP time)
- 3 reviews (20 min nurse time; 15 min GP time)
- ~ 160 hours nurse time; 100 hours GP time
- 3 PWD per week Just over 1 GPMP/TCA and 2 reviews
- ~\$70,000 (not including ACC / HMRs) ~ \$270 per hour
- Diarising



## **Implications**

#### Pharmacy

- 500 PWDs
- Medscheck (30min) and HMRs (1 hour)
- 750 hours per year
- Only allowed 20 medscheck per month
- Diabetes medscheck 240 per year, 120 hours = over 2 hours per week; ~\$24,000
- What of the other half??
- HMRs 20 per month; 240 per year, 240 hours = ~5 hours per week; \$52,800 per year



Table 4 Outcome measures

| Parameters   |             | No. of patients | Initial<br>assessment | Final<br>assessment | Mean ditference<br>(95% CI)<br>(P-value)    |
|--|-------------|-----------------|-----------------------|---------------------|---|
| Biological outcomes measures                           |             |                 |                       |                     |   |
| HbA1c: mean (SD)                                       | [%]         | n = 59          | 8.3 (1.1)             | 7.5 (1.0)           | -0.8 (-1.1, -0.5)<br>P < 0.001 <sup>a</sup> |
| Systolic blood pressure:<br>mean (SD)                  | [mmHg]      | n = 59          | 152.0 (18.6)          | 141.6 (16.4)        | -10.4 (-14.1, -6.7)<br>P < 0.001 a          |
| Diastolic blood pressure:<br>mean (SD)                 | [mmHg]      | n = 59          | 81.2 (9.7)            | 79.2 (8.1)          | -2.0 (-3.8, -0.2)<br>$P = 0.026^{a}$        |
| Total cholesterol: mean (SD)                           | [mmol/L]    | n = 24          | 5.3 (1.1)             | 4.9 (0.8)           | -0.4 (-0.6, -0.3)<br>P < 0.001 a            |
| Medication compliance - oral                           | hypoglycaen | nic therapy     |                       |                     |   |
| Patient self-reporting:<br>mean (SD)                   | [%]         | n = 59          | 97.5 (5.4)            | 98.3 (3.7)          | 0.8 (-0.6, 2.3)<br>$P = 0.32^{b}$           |
| Community pharmacy PMR system: mean (SD)               | [%]         | n = 39          | 94.9 (12.6)           | 99.7 (14.2)         | 4.8 (-1.0, 10.5)<br>P = 0.12 <sup>b</sup>   |
| Patient knowledge (% correct o                         | answers)    |                 |                       |                     |   |
| Oral hypoglycaemic therapy (59 patients/613 questions) |             | n = 59          | 51%                   | 72%                 | $P = 0.002^{b}$                             |
| Anti-hypertensive therapy (25 patients/150 questions)  | [%]         | n = 25          | 75%                   | 85%                 | $P = 0.077^{\rm b}$                         |



<sup>&</sup>lt;sup>a</sup> Paired r-test. <sup>b</sup> Chi-squared.

## **Implications**

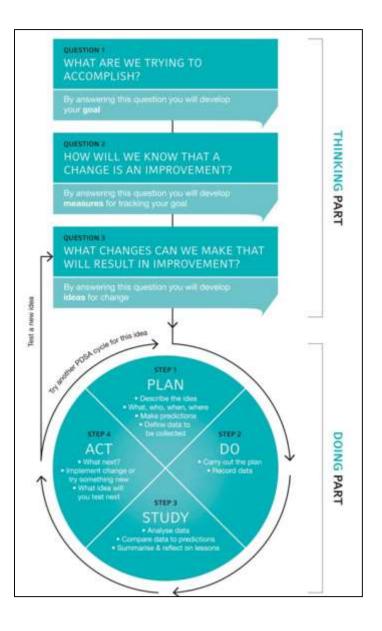
#### Group type 2 diabetes

- 10 people per group, 5 per year (5 hours) ~ \$850
- Initial assessment, 50 \*45min, 38 hours ~\$3,400
- DNE/dietitian/EP
- Desmond



## The Model for Improvement

- A simple tool to test and implement change that can be used by anyone
- It achieves rapid results by breaking down change into small steps
- It reduces risk by starting small





# The 'thinking' part – the 3 fundamental questions

#### **QUESTION 1**

WHAT ARE WE TRYING TO ACCOMPLISH?

By answering this question you will develop your **goal** 

#### **QUESTION 2**

HOW WILL WE KNOW THAT A CHANGE IS AN IMPROVEMENT?

By answering this question you will develop measures for tracking your goal

#### QUESTION 3

WHAT CHANGES CAN WE MAKE THAT WILL RESULT IN IMPROVEMENT?

By answering this question you will develop ideas for change



# The 'doing' part - PDSA cycles

