



Government of **Western Australia**  
Department of **Health**  
**Rockingham Peel Group**

# Rockingham General Hospitals Endocrinology and Diabetes Service NADC Accreditation

**Maxine Schlaepfi / Dr Ken Thong**  
Clinical Nurse-Credentialed Diabetes educator

# Where are we situated



# Who was Involved

- **Endocrinologists**
  - Dr Ken Thong
  - Dr Krish Chikkaveerappa
  - Dr Aminath Laafira
- **Diabetes Educators**
  - Maxine Schlaepfi
  - Sharron Meakins
  - Janice Kelly-Spencer
- **Diabetes Dietitian**
  - Sally Meacock
- **Clinic Clerks**
  - Lauren Bensted
  - Tracy Corless
  - Amanda Harris





# The Accreditation Process in a General Hospital

- Our service has now been accredited a few times
- The first time in 2010
- The last time was 2017
- Change of process in 2016/17
- Change to the Accreditation categories



# The difficulties encountered

- New forms to complete
- Change of service categories
- Our lack of an official data base for our service
- Time to complete the application forms
- Insecurity of our capabilities



# Ways to make it easier

- Making our own database / spreadsheet of Patients
- Completing the form in a team setting
- Keeping copies of the last times completed forms
- Discussions with NADC Accreditation staff



# The changes we made

- Making our own spreadsheet of Patients referrals etc
- Continued in put into ANDA – AQSMA annually
- Using the Accreditation Status to obtain medical equipment
- Introduction of a screening clinic



# The advantages of Accreditation

- Using the Accreditation Status to
  - Lobby the hospitals administration
  - Nomination to Health Department Awards
  - Obtain extra medical equipment
  - Introduce new clinics
  - Help with the hospitals general accreditation status







# Thank you

I would encourage any Diabetes team that have not applied for Accreditation to do so

I wish to thank the entire Diabetes Team in Rockingham for allowing me to take the photos and present on their behalf