

NADC Collaborative Interdisciplinary Diabetes High Risk Foot Service (HRFS)

Accreditation Program Pilot



Background

- With over **120 member centres**, the NADC aims to improve standards, methods and models of diabetes care:

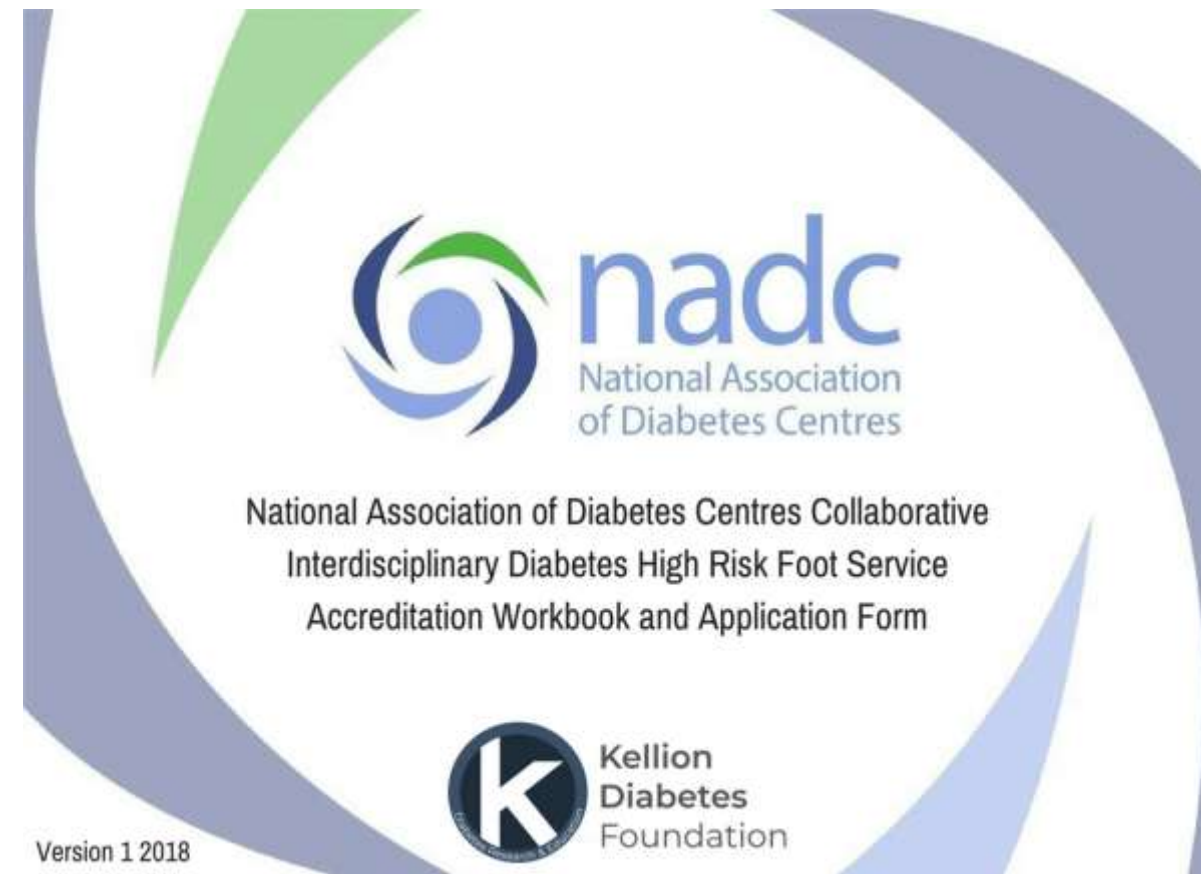
this includes improving the management standards in **diabetes related foot disease**

- The NADC has been providing a robust accreditation process to diabetes services for many years
- Promoting and maintaining standards as HRFS of excellence is seen as a bolt on to NADCs already **well established accreditation program**



How

- The NADC Collaborative Interdisciplinary Diabetes HRFS Standards → adapted into an accreditation program
- **This is currently being piloted by 7 HRFS**
 - Northern Adelaide Local Health Network (NALHN) Interdisciplinary High Risk Foot Service (IDHRFS)
 - Multidisciplinary Diabetic Foot Unit, Fiona Stanley Hospital
 - Austin Health Interdisciplinary Diabetes High Risk Foot Service
 - CALHN Royal Adelaide Hospital Multidisciplinary Foot Clinic
 - Western Health Diabetes Foot Service
 - Royal Prince Alfred High Risk Foot Clinic
 - Royal Perth Hospital High Risk Foot Service



Process

- **Self Assessment** - HRFS reviews processes and practices - determines extent to which it meets the NADC Collaborative Interdisciplinary Diabetes HRFS Standards (Core / Centres of Excellence)
- **Quality Improvement** - 'not met' and/or 'partially met' indicators require HRFS to develop a quality improvement strategy
- **Assessment** - Application reviewed by HRFS assessors
 - Determine if appropriate indicators, for the level of service being provided, have been met
 - Quality Improvement Plan reviewed for its appropriateness in addressing indicators 'not/partially met'
- **Feedback to HRFS** – Additional information required / accreditation awarded (4 years) / accreditation not awarded (HRFS to implement improvements and recommence accreditation process)

Application / Assessment / Quality Improvement Plan



INDICATORS (Please provide a statement/ dot points for each indicator to support how/why your service meets the indicator or why it is not applicable to your service)		HRFS Assessment of Indicator
Standard 1: Interdisciplinary Approach		
Core Indicators		
A. Patient management is provided by a co-located interdisciplinary team with experience in the management of diabetes foot disease.		--Select--
B. The minimum Core HRFS staffing is: a senior consulting diabetologist/endocrinologist/physician, a senior podiatrist, and a credentialed diabetes educator. In rural and remote services the minimum core HRFS staffing is a: nurse practitioner with an appropriate advanced scope of practice (who has access to a consulting physician), a senior podiatrist and a credentialed diabetes educator.		--Select-- Met Not Met Partially Met N/A
C. All core HRFS team members have dedicated time allocated to provide care for patients/people with diabetes attending the HRFS within their scope of practice and this is recognised by their employer/manager as part of their duties/roles and responsibilities.		--Select--
D. Patients of the HRFS should have access to (or clear documented referral pathway to) a Vascular surgeon with expertise in peripheral arterial disease, and access to peripheral revascularisation procedures.		--Select--
E. Patients of the HRFS should have access to an Orthopaedic surgeon with expertise in foot corrective surgery.		--Select--
F. A HRFS interdisciplinary clinic is conducted to a frequency of at least one session (morning or afternoon) per week, where each core member, including the senior consulting physician, has dedicated time allocated to the session.		--Select--

Key improvements sought for Standard 1: Interdisciplinary Approach

Indicator [letter]	[Include the indicator letter and description]	
	Identified issue	[Briefly summarise the issue identified during the self-assessment process, then complete the improvement planning table in the following section. Delete rows not required.]

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Quality Improvement Plan

Indicator	What outcome or goal does our HRFS want to achieve?	Priority (L/M/H)	How will we achieve this outcome/goal? (Steps)	How will success be measured?	Deadline	Progress notes

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<p>I A formal mechanism exists to identify and refer non-admitted patients with diabetes foot disease that present to the Emergency Department after hours e.g. by phone message, written referral or fax within one business day.</p>		--Select--
<p>Centre of Excellence Indicators</p>		
<p>A Meets all Core Service indicators AND:</p>		--Select--
<p>B Patient education is supported with written information, pictorial or digital media and covers key topics such as self-care for their foot, footwear and pressure offloading devices.</p>		--Select-- --Select-- Met Not Met Partially Met N/A
<p>C. Processes are in place for inpatients who present with diabetes and a foot wound to be screened for suitability for HRFS care and the HRFS is to be notified of these patients with HRFS consultation, treatment, management and/or involvement in the discharge process being provided as needed.</p>		
<p>D. Patients presenting to the Emergency Department, who have been screened as suitable for HRFS care, can be directly referred to the outpatient HRFS, avoiding a hospital admission.</p>		--Select--
<p>E. There is a pathway for patients seen in the HRFS for direct admission to inpatient care, avoiding the Emergency Department.</p>		--Select--
<p>F. There is a referral pathway to a pre-amputation clinic/specialist for patients undergoing non-emergent major amputation.</p>		--Select--

What's next

- Online accreditation system under development
- Pilot programme commenced
- Feedback and evaluation from pilot participants
- Update program based on pilot outcomes
- Resource requirements for release of national HRFS program



The NADC wish to acknowledge its collaborative partnership with the Kellion Diabetes Foundation (KDF) in the development of the NADC Collaborative Interdisciplinary Diabetes High Risk Foot Service Accreditation Program.

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Questions?

nadc.net.au/foot-network/



HRFS Standards Launch 3pm today in the exhibition (trade) hall