



**Welcome to the**

**NADC Best Practice In  
Diabetes Centres  
Symposium**

**Saturday 24 & Sunday 25 October, 2015  
Pullman Sydney Hyde Park, NSW**

***'The NADC and ADS gratefully acknowledges our Industry Partners for providing un-restricted educational grant to support the 2015 NADC Best Practice In Diabetes Centres Symposium'***

*Promoting equity of access to quality diabetes care through specialist diabetes centres and services*

# How to champion integrated care across services – primary care perspective

A/Prof Ralph Audehm

# Integrated care

- Whole of system engagement
- Breaking down the walls
- Seamless integration
  
- We want to see better care, better outcomes

# Collaboratives

- Great way to engage with practices
- Great way to work across services
- Measurement focussed (what to measure)
- Incremental gain
- Proven outcomes

# Bonuses

- Great data
- Problem solving approach
- Builds capacity

# How to implement

- PHNs and GP leaders
- Hospital will and leaders
- More than education/upskilling – it is a Quality improvement approach
- Continuous and building (tipping point)

# PHNs

- Divisions, Medicare locals now PHNs
- Much larger areas
- Bigger population - ~1,500,000 people

# Success

- Direct contact between senior hospital leaders and general practitioners (GPs)/orgs,
- A history of joint working between the acute trust and primary care
- Strong clinical leadership in general practice
- Employing people with a primary care background at a senior level within the acute provider
- joint educational sessions for GPs and consultants



# Leadership

- In areas where more substantial progress has been made, acute hospital leaders have invested considerable time and energy in building relationships with general practice

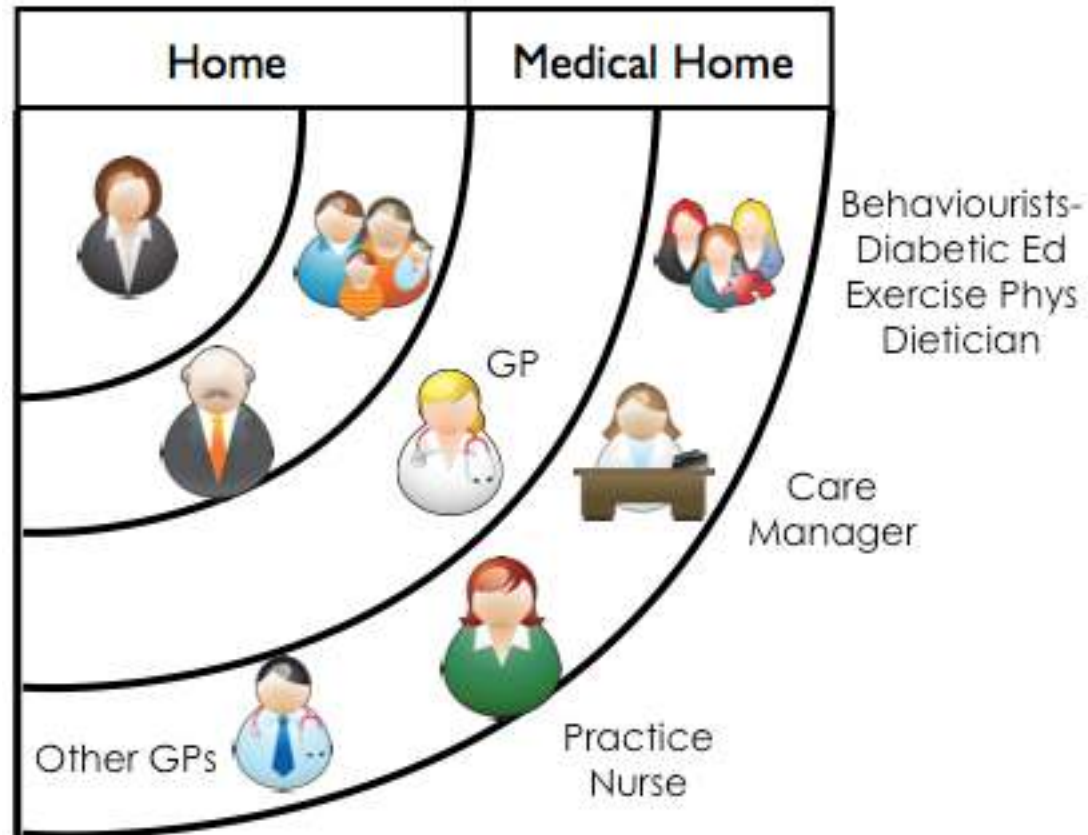
# Tools

- PENCs
- Website reporting - Regular feedback compared to aggregate mean
- Workbook
- Audit points
- Support staff (PHN & NADC)

# Outreach

- Moving clinics to community
- Inviting GPs in
- Co-ordinate at a PHN level
- Integrate with QI and CME

# Medical home



# Medical neighbourhood

