

Satisfaction Survey

Best Practice in Diabetes Centres Symposium 2016



PROGRAM

Saturday 22 October 2016

0915-1000	REGISTRATION (Level R, Pre-Function Foyer outside Blackwattle Rooms)	Ms Linda Valenzisi
0930-1000	MORNING TEA (Trade Area on Level R, Pre-Function Foyer outside Blackwattle Rooms)	



1000-1005	ADS PRESIDENT & NADC DIRECTOR OF CLINICAL AFFAIRS WELCOME	Speaker Professor Sophia Zoungas
1005-1010	NADC DIRECTOR OF CORPORATE AFFAIRS WELCOME	Speaker Dr Sof Andrikopoulos
1010-1030	NADC CEO ADDRESS 'The NADC Year in Review'	Speaker Ms Natalie Wischer
1030-1035	AWARD PRESENTATIONS Sponsors to be presented with Certificates of Appreciation	Presenters Ms Natalie Wischer & Dr Sof Andrikopoulos
1035-1040	Introduction of the 'myInteract' app	Speaker Mr Matt Martin

TOPIC 2			
1040-1220 Why we are a Centre of Excellence - A showcase of awarded centres			
Chair: A/Professor Glynis Ross			
Time	Presentations	Centre	Speakers
1040-1100	Education	Royal Prince Alfred Hospital, NSW	Professor Ted Wu
1100-1120	Governance	Canberra Hospital, ACT	Professor Chris Nolan
1120-1140	A triad for clinical excellence – research, the consumers and the clinic	Princess Margaret Hospital, WA	Professor Liz Davis
1140-1200	Implementing new models of care: addressing the challenges	Monash Health, VIC	Dr Georgia Soldatos
1200-1220	Panel Discussion		

1220-1320	NETWORKING BUFFET LUNCH (Level R, Barkers Restaurant)
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PROGRAM

TOPIC 1
1320-1510 Demystifying and Personalising the Australian National Diabetes Strategy - What does it mean for you & us?
 Chair: The Hon Judi Moylan AO GAICD

Time	Key Questions for Discussion	Centre	Speakers
1330-1350	The Australian National Diabetes Strategy overview	University of Sydney, NSW	Professor Stephen Colagiuri
1350-1410	Priorities for the Government in Health	Federal Government, ACT	The Hon Sussan Ley MP
1410-1430	ANDS Implementation Working Group	Canberra Hospital, ACT	Professor Chris Nolan
1430-1450	Diabetes Complications – A national priority that requires National Accreditation Processes	Royal Prince Alfred Hospital, NSW	Professor Stephen Twigg
1450-1510	Panel Discussion		

1510-1540 **AFTERNOON TEA**
 (Trade Area on Level R, Pre Function Foyer outside Blackwattle Rooms)

WORKSHOP (Delegates split into 4 small group discussion workshops - A, B, C, D)
1540-1700 National Diabetes Strategy Priority Areas
 Chair: Dr Sof Andrikopoulos

Time	Workshop Discussion Topic	Centre	Facilitators
(Group A) 1540-1700 Rose Bay Room, Level 1	Benchmarking diabetes outcomes Nationally	Baker IDI Diabetes & Heart Institute, VIC	Professor Jonathan Shaw
(Group B) 1540-1700 Blackwattle Room 1	Using education to improve diabetes across Australia	Royal Prince Alfred Hospital, NSW	A/Professor Marg McGill
(Group C) 1540-1700 Blackwattle Room 2	Supporting Primary Care	Mediwell Clinic, QLD	Dr Gary Deed
(Group D) 1540-1700 Blackwattle Room 3	Standards of Care and Accreditation	Northern Adelaide Local Health Network, SA	Dr Elaine Pretorius

1830-1900 **BPDC WELCOME FUNCTION**
 (Trade Area on Level R, Pre Function Foyer outside Blackwattle Rooms)

1930-2300 **BPDC SYMPOSIUM DINNER**
 'STUDIO Sydney Tower'
 Modern Australian Cuisine
 Level 4, Westfield Sydney Tower, 188 Pitt St, Sydney

PROGRAM

Sunday 23 October 2016

WORKSHOP continued
0830-0950 Putting the National Diabetes Strategy into Action
 (Presentation of outcomes from earlier workshop discussion to all BPDC delegates)
 Chair: ~~Dr Sof Andrikopoulos~~

Time	Workshop Presentations & Further Discussions	Centre	Facilitators
0830-0850	Benchmarking diabetes outcomes nationally	Baker IDI Diabetes & Heart Institute, VIC	Professor Jonathan Shaw
0850-0910	Using education to improved diabetes across Australia	Royal Prince Alfred Hospital, NSW	Professor Marg McGill
0910-0930	Supporting Primary Care	Mediwell Clinic	Dr Gary Deed
0930-0950	Standards of Care and Accreditation	Northern Adelaide Local Health Network, SA	Dr Elaine Pretorius

THE FAST AND FURIOUS SHOWCASE
0950-1030 Showcase of NADC Centres in Action
 Chair: ~~Ms Natalie Wischer~~
 Presentations: NADC centres presenting 5 mins each of sharing their own stories of success
 Chair Introduction: 0950 to 1030

Time	Presentation	Centre	Speakers
0955-1000	Endobank	Western Health, VIC	Shane Hamblin
1000-1005	HbA1c led referrals	Blacktown -Mt Druitt Hospital, NSW	Heather Pratt
1005-1010	Regional High Risk Foot Service	Goulburn Valley Health, VIC	Gloria Kilmartin
1010-1015	Upskilling General Practice	Hunter New England Health, NSW	Marion Hawker
1015-1020	IT upgrades improving diabetes care	Barwon Health, VIC	Heather Hart
1020-1025	Starter Packs for newly diagnosed	Ballina Community Health, NSW	Wendy Livingston
1025-1030	Improving care for those with mental illness	Concord General Repatriation Hospital, NSW	Roger Chen

1030-1055	MORNING TEA (Trade Area on Level R, Pre-Function Foyer outside Blackwattle Rooms)
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PROGRAM

THE FAST AND FURIOUS SHOWCASE 1055-1130 Showcase of NADC Centres in Action Chair: Ms Natalie Wischer Presentations: NADC centres presenting 5 mins each of sharing their own stories of success Chair Introduction: 1055 to 1130			
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Time	Presentation	Centre	Speakers
1055-1100	Coordinating local improvements for diabetes	Lower Hume Primary Care Partnership, VIC	Rebecca Murphy
1100-1105	Creating "Diabetes Champions" in gestational diabetes	Royal Melbourne Hospital, VIC	Alison Nankervis
1105-1110	Implementation of insulin prescribing guidelines	St Vincent's Diabetes Service – Sydney, NSW	Jerry Greenfield & Joanne Taylor
1110-1115	Evidenced based information on glucose lowering medicines for older people	The Geelong University Hospital, VIC	Trisha Dunning
1115-1120	Achieving timeframe review targets	Townsville Hospital, QLD	Kunwarit Sangala
1120-1125	Diabetes Care Pathway	Southern Adelaide Local Health Network, SA	Lea Sorensen
1125-1130	TEXTCARE – SMS messaging for Cardio Vascular Disease	Westmead Hospital, NSW	Wah Cheung

DISCUSSION 1130-1215 Discussion: What can the NADC and Member Centres do? Chair: Professor Wah Cheung			
Time	Topic	Centre	Facilitators
1130-1145	What can the NADC members do?	Northern Hospital, VIC	Ms Michelle Robins
1145-1200	What can the NADC do?	Flinders Medical Centre, SA	A/Professor Stephen Stranks
1200-1215	What should the goals be for 2017 and beyond?	University of Melbourne, VIC	Dr Sof Andrikopoulos

1215-1230	BPDC SYMPOSIUM OUTCOMES & CLOSING REMARKS	Speaker Professor Sophia Zoungas
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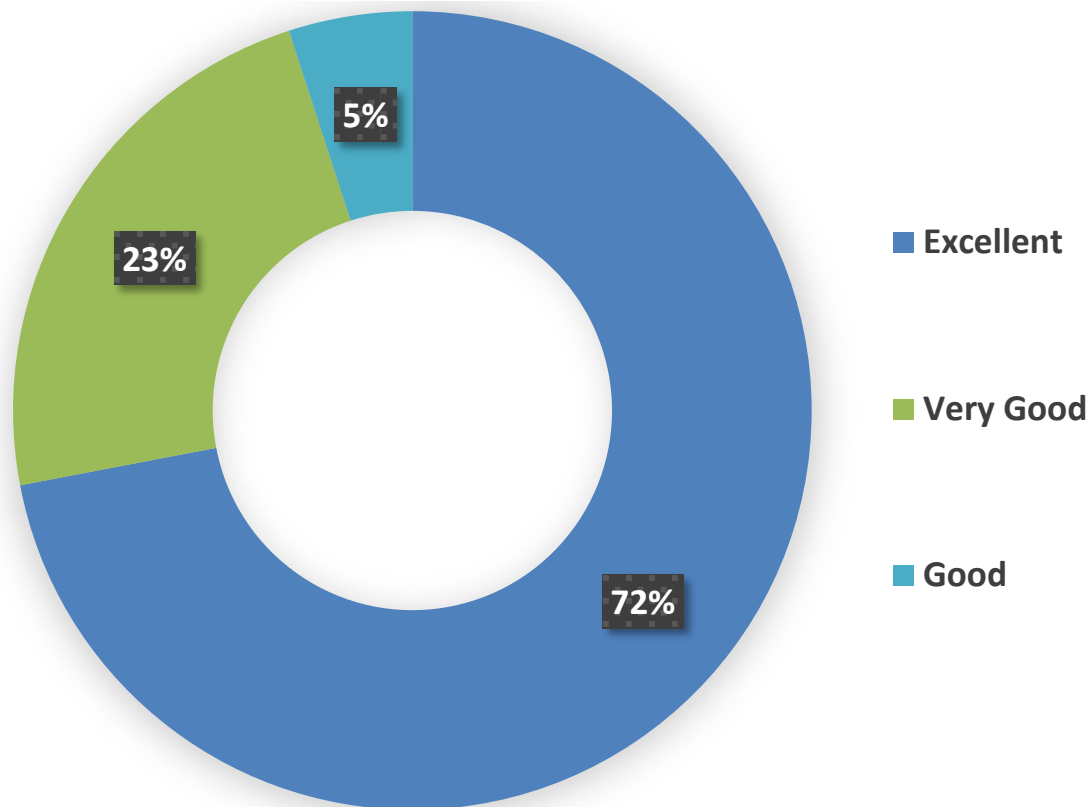
1230-1315	NETWORKING BUFFET LUNCH (Level R, Barkers Restaurant)
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1315	AIRPORT BUS TRANSFER Bus transfer from PARKROYAL Darling Harbour to Sydney Domestic Airport for flight departures home
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Survey Results

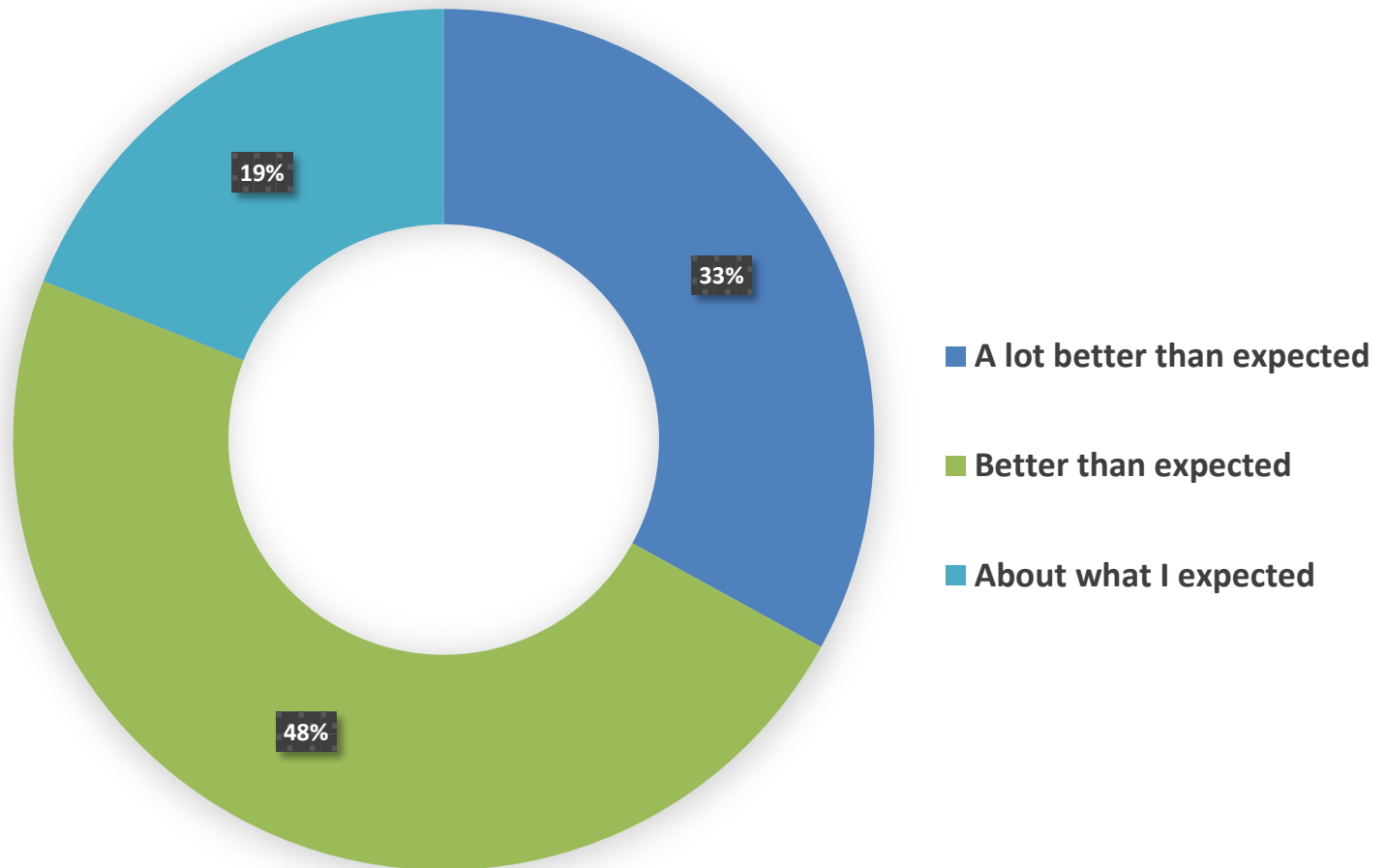
Overall, how would you rate BPDC 2016?

43 out of 43 people answered this question



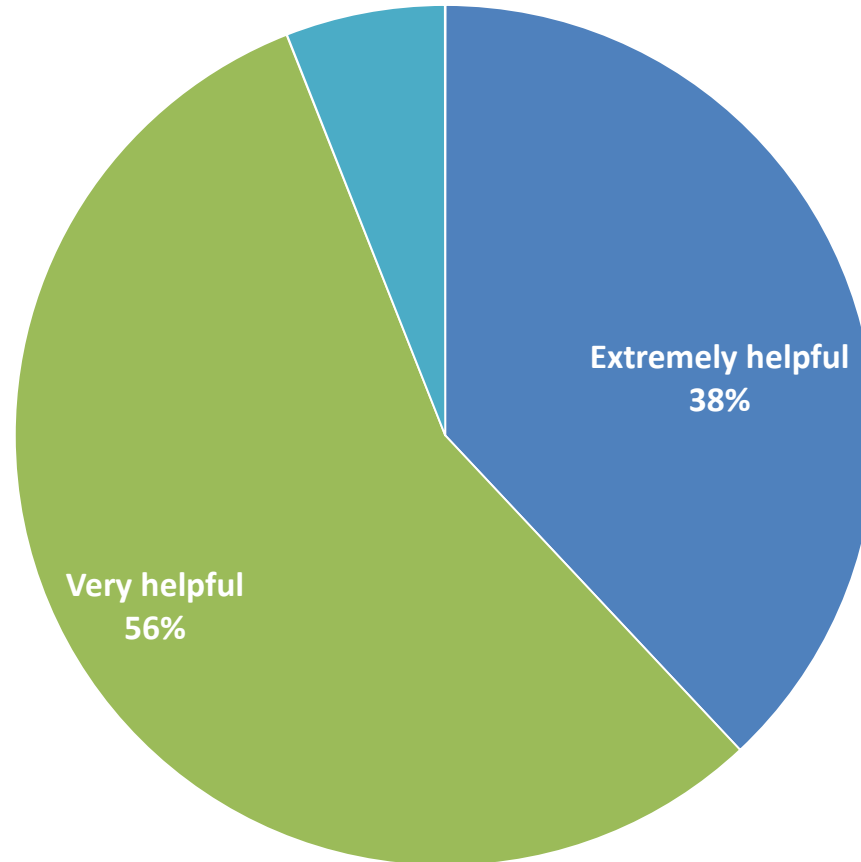
How well did BPDC meet your expectations?

43 out of 43 people answered this question



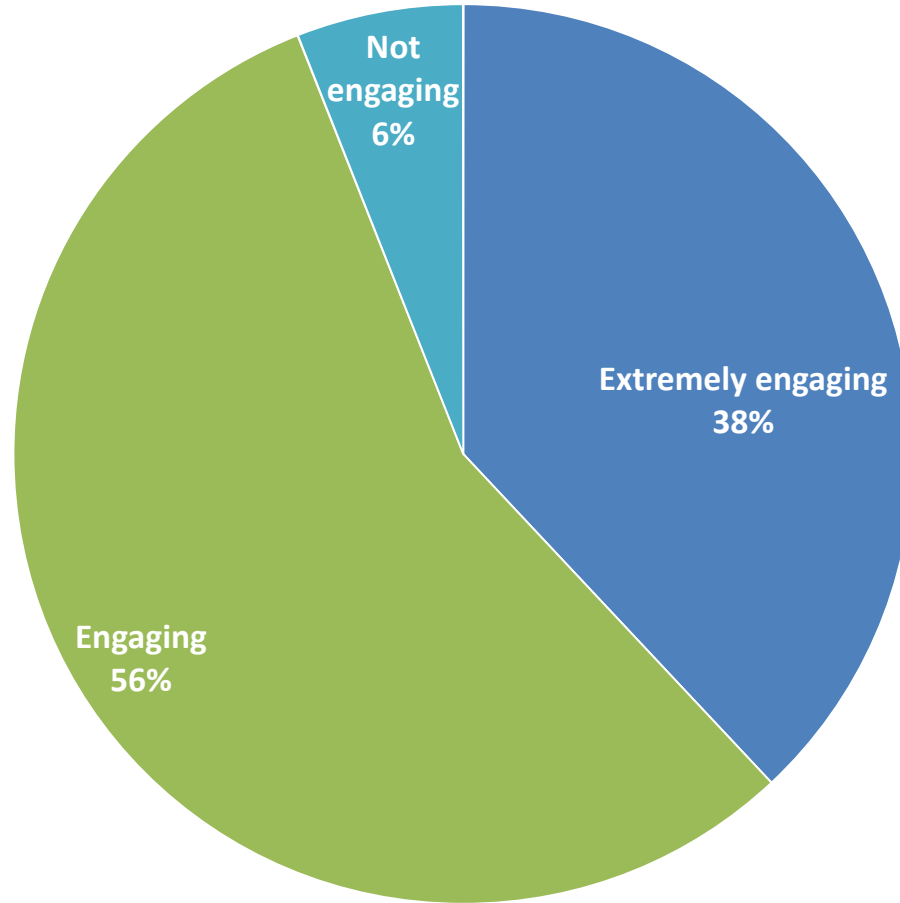
How helpful was the content presented at BPDC?

43 out of 43 people answered this question



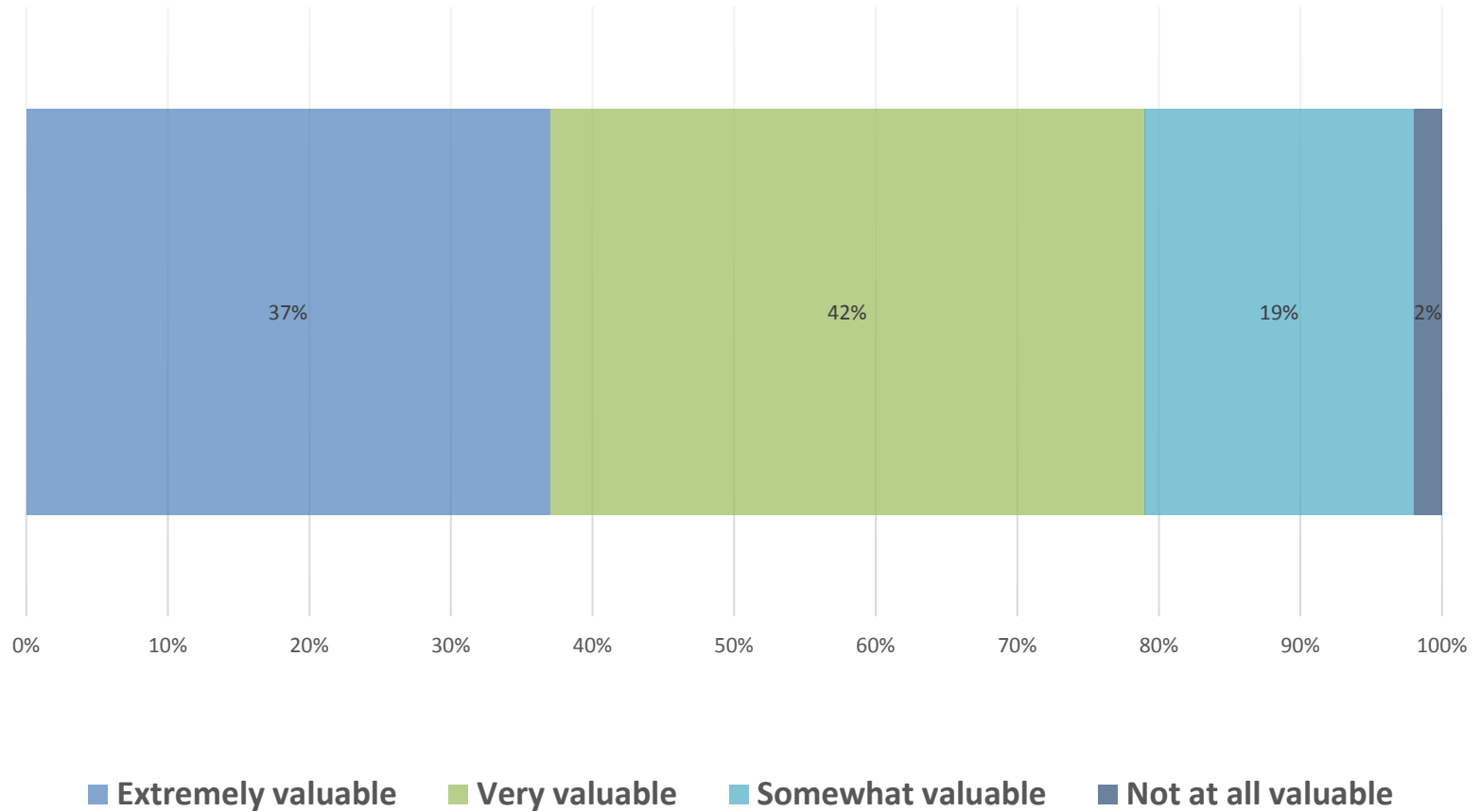
Overall, how engaging were the speakers?

42 out of 43 people answered this question



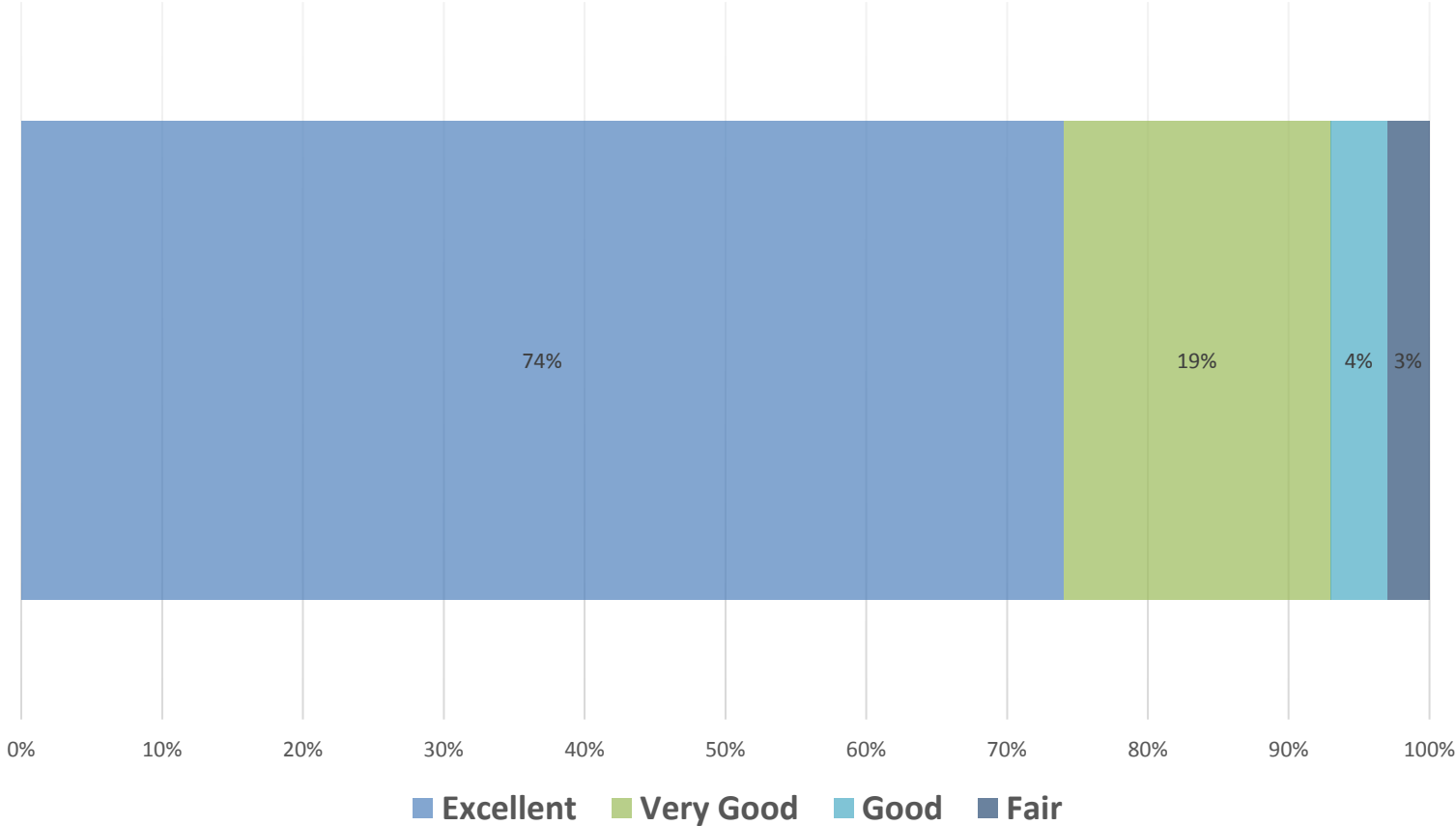
How valuable were the learning opportunities?

43 out of 43 people answered this question



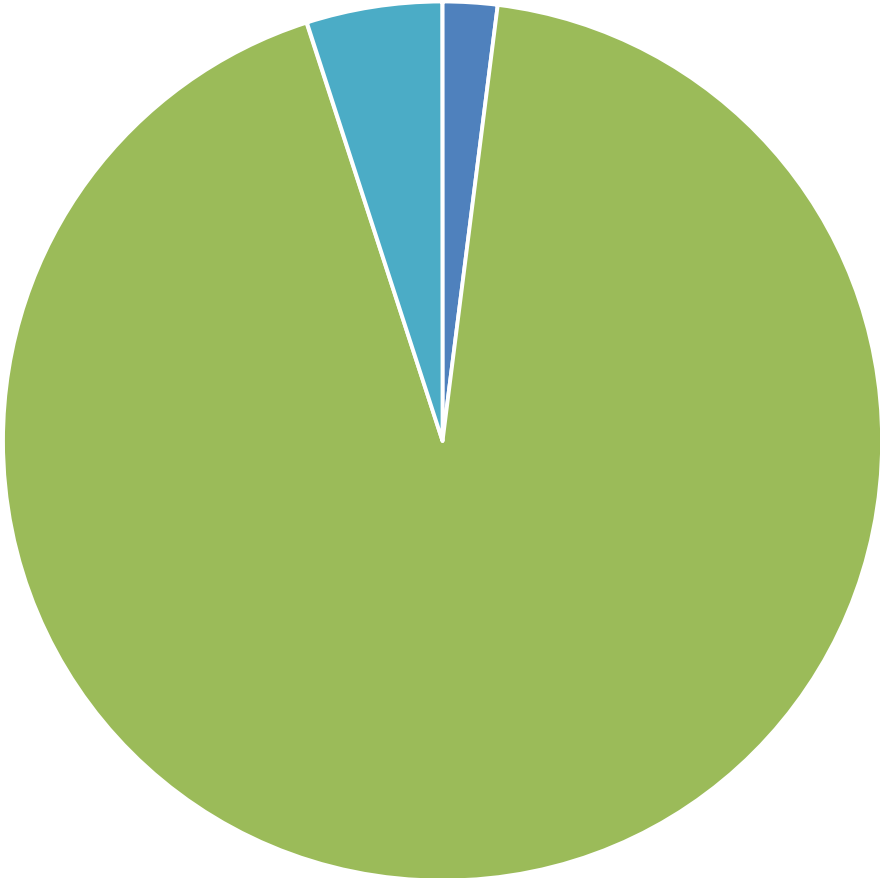
Overall, how would you rate the registration process for BPDC 2016?

43 out of 43 people answered this question



Do you think BPDC was too long, too short or just about right?

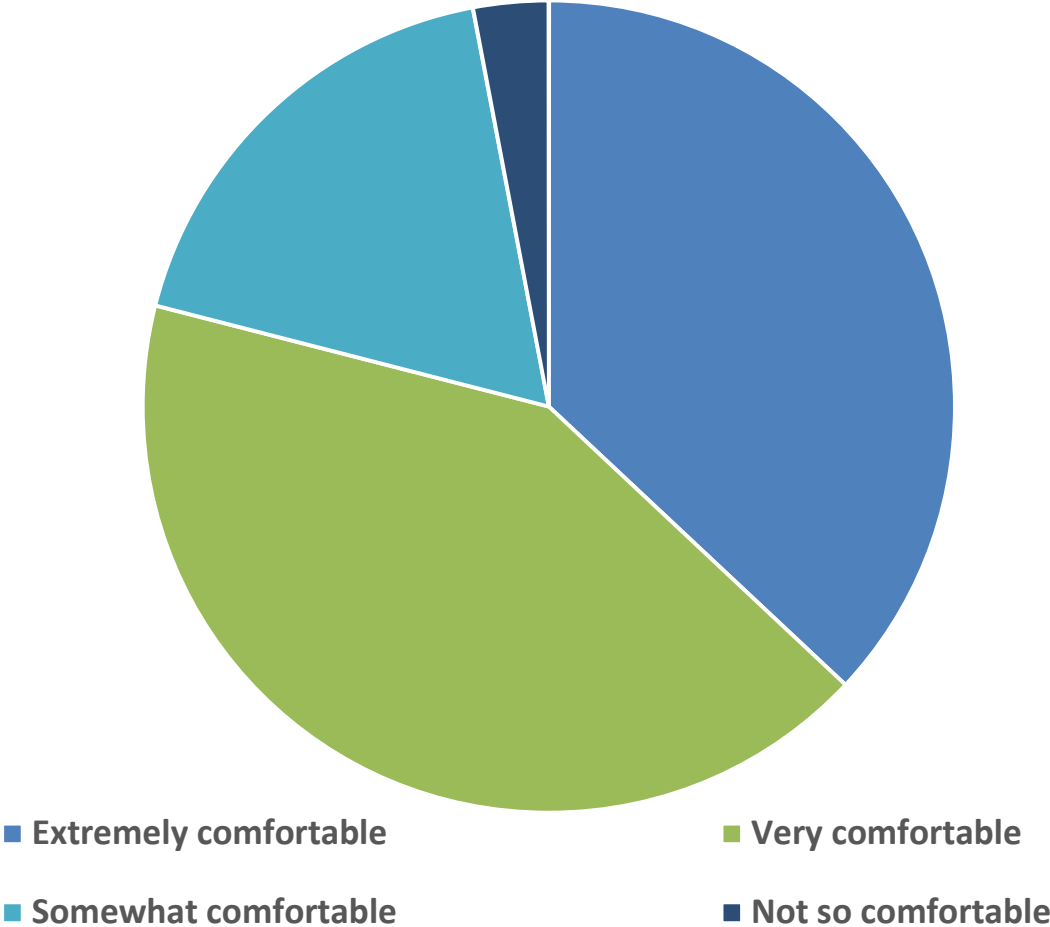
43 out of 43 people answered this question



■ Too long ■ About right ■ Too short

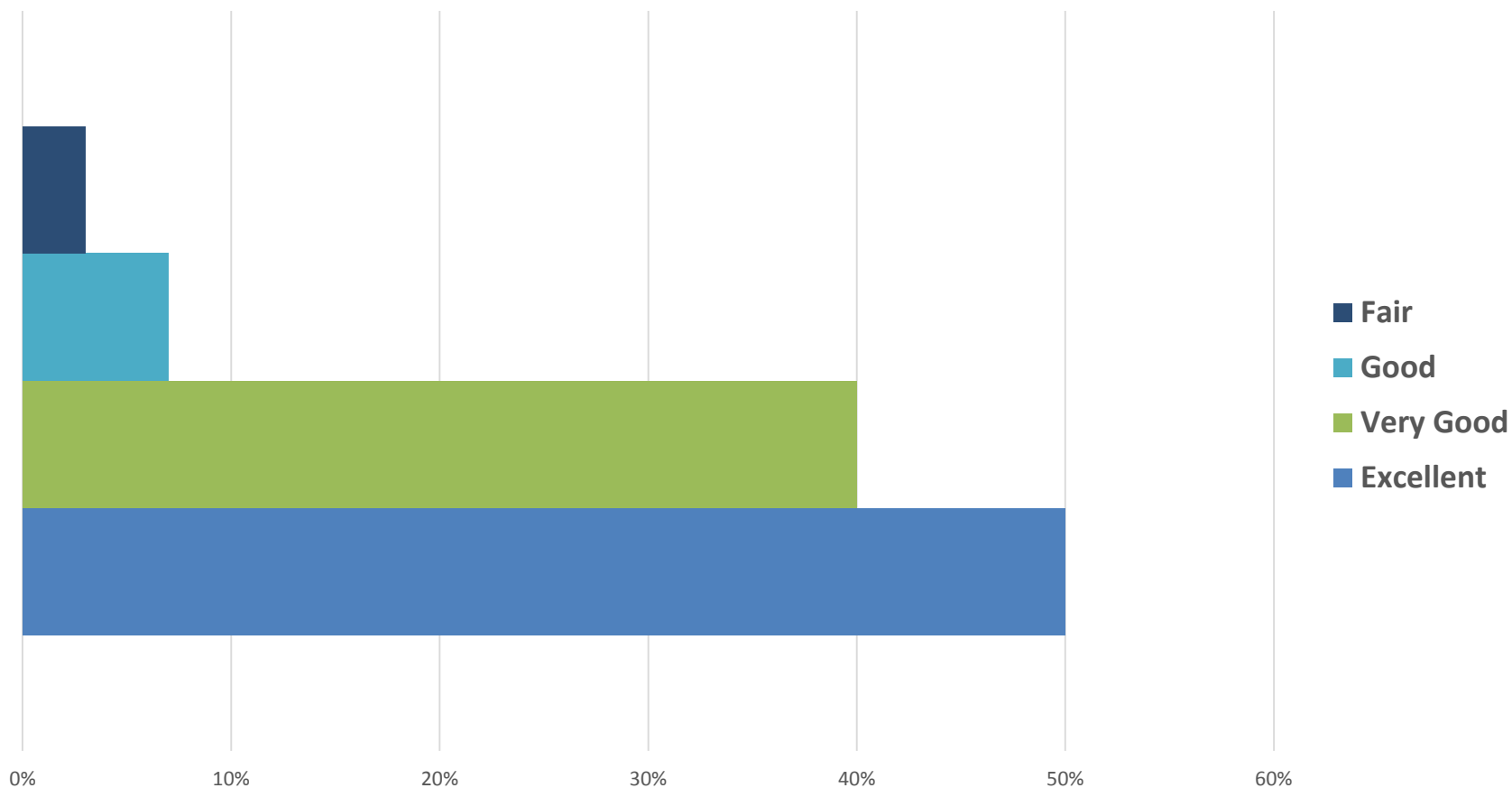
How comfortable did you feel participating?

43 out of 43 people answered this question



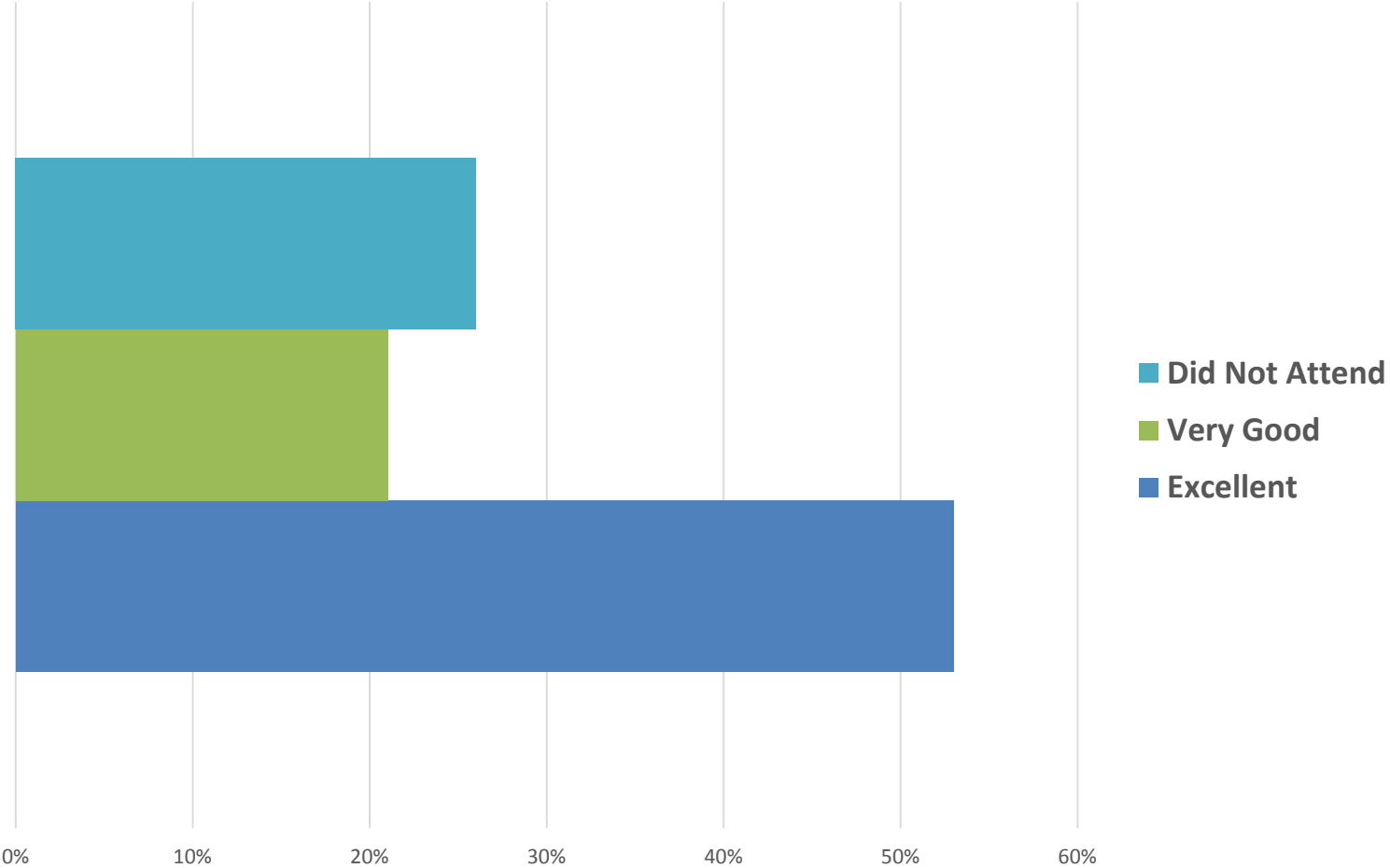
How would you rate the quality of the facilities at Park Royal Darling Harbour?

42 out of 43 people answered this question



How would you rate the dinner event?

43 out of 43 people answered this question



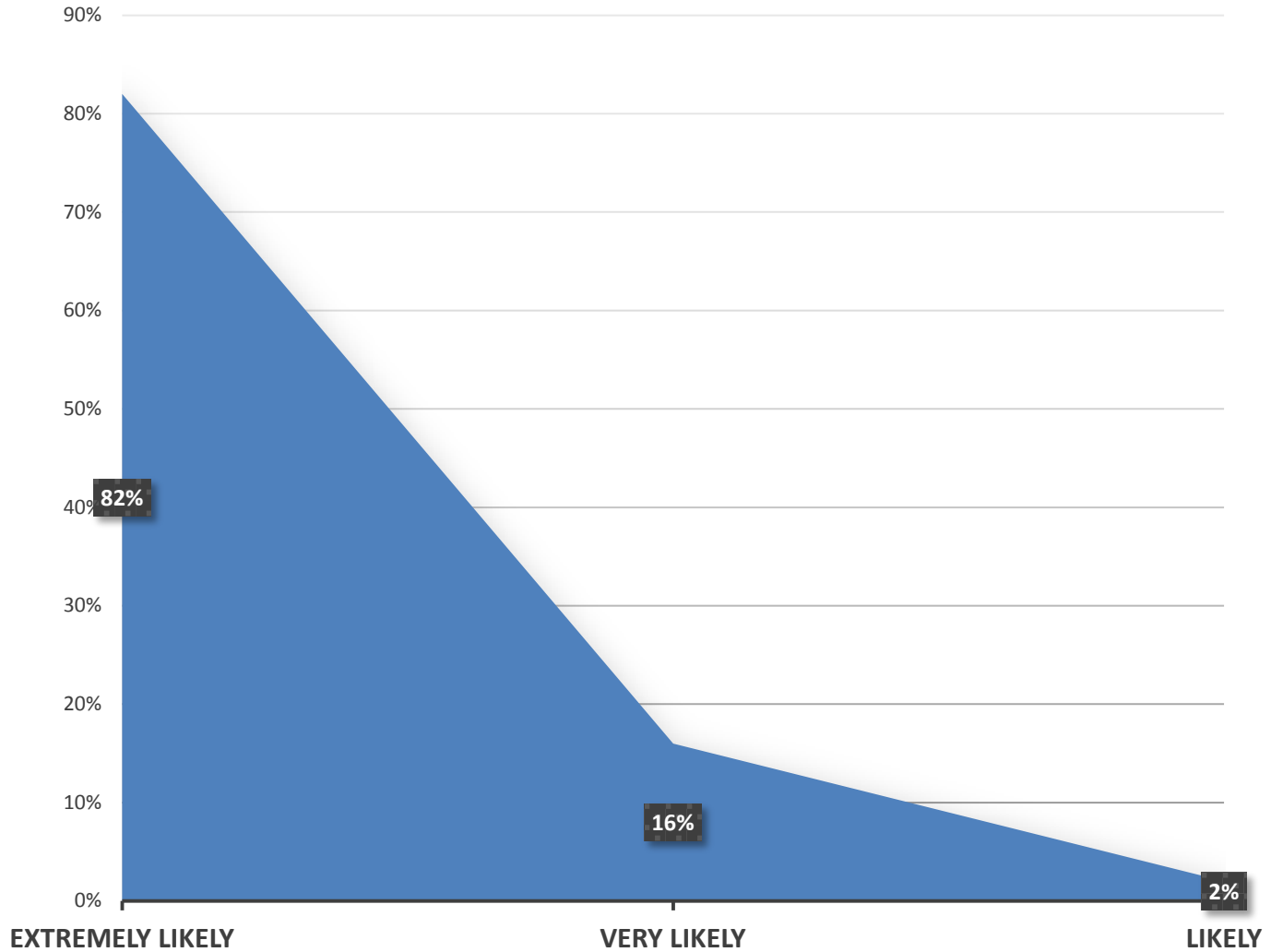
How could future events be improved?

43 out of 43 people answered this question

Answer Choices	Responses	
Address difference topics	72.22%	13
Make the events more interactive	50.00%	9
Have more knowledgeable speaker(s)	11.11%	2
Use a more comfortable space to host the event	11.11%	2
Take more breaks during the event	5.56%	1
More convenient location	5.56%	1
Better food and drinks	0.00%	0
Take fewer breaks during the event	0.00%	0

How likely are you to attend BPDC in the future?

43 out of 43 people answered this question



Summary of Comments

- Excellent once again. I hope I get invited next year.
- Great conference enjoyed the content and networking
- Absolutely loved the app!!! Thank you!
- Thank you for an awesome weekend, look forward to see how we progress with changing some things.
- thank you for allowing industry to participate in all sessions. It is great to hear the successes & challenges of diabetes centres and to challenge ourselves as industry to think of ways we can better partner to be part of solutions.
- Thank you for an awesome weekend, look forward to see how we progress with changing some things.
- I am honoured to have been a part of BP. Great knowledge and ability to network
- Congratulations on an excellent meeting again
- Thank you for an excellent conference. It is the most stimulating conference of the year. Well done to all involved !!
- Thankyou for excellent event. On future work, i think it would be extremely useful to share business cases and service models to stop duplication.
- Excellent sharing. Well done team. You are the best!!



Best Practice in Diabetes Centres SYMPOSIUM 2016

Park Royal Darling Harbor Sydney
22 to 23 October, 2016

The National Association of Diabetes Centres gratefully acknowledges our Industry Partners for providing un-restricted educational grants to support the '2016 NADC Best Practice in Diabetes Centres Symposium'.

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